

Dorothy E. Leidner, Ph.D. Dr.h.c

Ferguson Professor of Information Systems
Baylor University
Dorothy_Leidner@baylor.edu

EDUCATION

Doctor of Philosophy, Information Systems, May 1992

The University of Texas at Austin

Dissertation: Executive Information Systems: Their Impact on Executive Decision Making

Master of Business Administration, December 1988

The University of Texas at Austin

Strategy Paper: The Competitive Use of Information Technology in the Healthcare Industry

Bachelor of Arts with High Honors (Magna Cum Laude) in Plan II, May 1986

The University of Texas at Austin

Thesis: A Comparative Analysis of the Puritan Movements in England and the American Colonies

ACADEMIC APPOINTMENTS

Baylor University, Waco Texas, USA 2002 - present

Ferguson Professor of Information Systems

Founder, PhD Program in Information Systems 2008

Director, PhD Program in Information Systems 2008 - 2021

Courses taught: PhD seminars in IS Theory, Qualitative Resesarch Methods,

Conducting Literature Reviews, Contemporary IS Research

Master's course in Globalization and IT management

Undergraduate courses in MIS and Quantitative Analysis

Lund University, Sweden 2014 – 2019

Visiting Professor/Senior Fellow

Visit the university and collaborate with PhD students and faculty

The University of Mannheim, Germany 2005 – 2019

Summer Visiting Professor

Taught a graduate elective in Global Information Management (2005-2007)

Taught a PhD seminar on IS Theory (2005- 2019)

ETH-Zurich, Switzerland 2010 - 2012

Summer Visiting Professor

Taught a PhD seminar on IS Theory

Dorothy E. Leidner, PhD

- INSEAD, France* 1997-2000
Associate Professor
Taught MBA electives in Electronic Commerce and IT Strategy
Taught Executive seminars in Virtual Leadership and Knowledge Management
- ITESM, Mexico* 1995
Summer Visiting Professor
Taught a graduate business course in international information systems
- Southern Methodist University* 1999 - 2000
Visiting Associate Professor
Taught MBA and EMBA electives in electronic commerce.
- Texas Christian University* 2001 – 2002
Associate Professor
Taught MBA IT Core Course
- The University of Caen, France* November 1994; April 1996; May 1997
Visiting Professor
Taught a graduate business course in intercultural communication
- Baylor University* 1992 - 1997
Assistant Professor
Taught undergraduate capstone MIS course, and MBA core IS course
- The University of Texas at Austin* 1991 - 1992
Assistant Instructor
Taught Introduction to Statistics for Business to undergraduate students
- The University of Texas at Austin* 1987 – 1990
Research/Teaching Assistant
Assistant for Statistics, Management Science, and Information Systems courses

RESEARCH HIGHLIGHTS

- Over 60 refereed journal publications and over 40 refereed conference publications
- 13 publications in journals on the UT Dallas list of top 25 business journals (6 in *MIS Quarterly*, 5 in *Information Systems Research*, and 2 in *Organization Science*)
- 18 publications in journals on the Financial Times 50 list of top business journals (6 in *MIS Quarterly*, 5 in *Information Systems Research*, 2 in *Organization Science*, and 5 in *Journal of Management Information Systems*)
- Over 35 publications in the AIS Senior Scholar's Basket of 8 top IS journals
- Over 43,000 research citations (scholar.google.com)
- h-index of 49; i10-index of 104; i-100 index of 37; i1,000-index of 10; i-10,000 index of 1 (scholar.google.com)

Dorothy E. Leidner, PhD

- 11 Best Paper Awards/Best Paper Honorable Mentions (1994, 1995, 2000, 2008, 2008, 2009, 2010, 2012, 2017, 2018, 2019)
- Most highly cited business professor at Baylor University¹
- 4th most highly cited MIS Quarterly paper² (Alavi and Leidner, 20001)
- 6th most highly cited JMIS paper³ (Jarvenpaa, Knoll, Leidner, 1997)
- 11th most highly cited MIS Quarterly Executive paper⁴ (Leidner, Koch, Gonzalez, 2010)
- 14th most highly cited Organization Science paper⁵ (Jarvenpaa and Leidner, 1999)
- Ranked 25 for publications in the basket of 8 from 1990-2020⁶

AWARDS AND HONORS

Robert and Robin Nitsche Outstanding Research Award, Baylor University, 2020
Distinguished Alumni Award, Highland Park High School, 2019
Honorary Doctorate, Lund University 2018
Baylor University, Brent W. Clum Outstanding Scholar 2013
Association of Information Systems Fellow Award, 2011
Distinguished Professor Award, Hankamer School of Business, Baylor University, 2007
Outstanding Professor Award, Baylor University, 2006-2007
Young Researcher Award, Hankamer School of Business, 1996
Young Outstanding Researcher Award, Baylor University, Baylor University, 1994

Best Paper Honorable Mention, Journal for Strategic Information Systems 2019
Best Paper Award, Database for Advances in Information Systems, 2018
Best Paper Honorable Mention, Database for Advances in Information Systems, 2017
Best Paper Award, Stafford OS Society 2013
Best Paper Honorable Mention, Journal of the Strategic Information Systems, 2010
Best Paper Honorable Mention, Journal of the Strategic Information Systems, 2009
Best IS Paper of the Year Award, Senior Scholars, 2008
Best Paper Finalist, Decision Sciences Journal, 2008.
Best Published Paper Award, OCIS Division, Academy of Management, 2000.
Best Paper Award, MIS Quarterly, 1995
Best Paper Award for DSS/Knowledge-Based Systems Track at the Hawaii International Conference on System Sciences, 1993

¹ Source: Ioannidis, John P.A., Kevin W. Boyack, and Jeroen Baas, 2020. Updated Science-Wide Author Databases of Standardized Citation Indicators. PLoS Biology 18(10): e3000918

² Scopus.com

³ Scopus.com

⁴ Scopus.com

⁵ Scopus.com

⁶ <https://www.aisresearchrankings.org/>

REFEREED JOURNAL PUBLICATIONS

- Leidner, D., J. Sutanto, and L. Goutas, (forthcoming). Multifarious Roles and Conflicts on an Inter-organizational Green IS. *MIS Quarterly*.
- Zhang, S., D. Leidner, X. Cao, and N. Liu, (forthcoming). Workplace Cyberbullying: A Criminological and Routine Activity Perspective. *Journal of Information Technology*.
- Leidner, D., and O. Tona. (2021). The CARE Theory of Dignity Amid Personal Data Digitalization. *MIS Quarterly*, 45(1), 343-370.
- Yan, K., D. Leidner, H. Benbya, W. Zo. (2021). Examining Interdependence Between Product Users and Employees in Online User Communities: The Role of Employee-Generated Content. *Journal of Strategic Information Systems*, 30(1), 101657.
- Felipe, C., D. Leidner, J. Roldán, and A. Leal-Rodriguez. (2020). Impact of Information Systems Capabilities on Firm Performance: The Mediating Role of Organizational Agility and the Contingency Effect of the Industry's Technology Intensity. *Decision Sciences*, 51(3), 575-619.
- George, J., D. Leidner, K. Yan. (2020). Data Philanthropy: Corporate Responsibility with Strategic Value? *Information Systems Management*, 37(3), 186-197.
- Yan, K., D. Leidner, H. Benbya, and W. Zou. (2019). Social Capital and Knowledge Contribution in Online User Communities: One-Way or Two-Way Relationship? *Decision Support Systems*, 12(7), 113-131.
- George, J. and D. Leidner (2019). From clicktivism to hacktivism: Understanding digital activism. *Information & Organization*, 29(3) 100249.
- Chipidza, W. and D Leidner. (2019). A Review of the ICT-enabled Development Literature: Towards a Power Parity Theory of ICT4. *Journal of Strategic Information Systems*, 28(2), 145-174.
- Leong, C., S. Pan, and D. Leidner. (2019). Managing Boundaries as a Digital Platform Network Strategy. *Journal of the Association for Information Systems*, 20(10), 1531-1565.
- Benbya, H., D. Leidner, and D. Preston. (2019). Research Curation on Information Systems Alignment. *MIS Quarterly Research Curations*.
- Du, Wenyu, S Pan, D Leidner, and Ying, WC. (2019). Affordances, Experimentation and Actualization of Blockchain: An Exploratory Study of Blockchain

Dorothy E. Leidner, PhD

- Implementation in HNA Group. *Journal of Strategic Information Systems*, 28(1), 50-65.
* Cited by over 100 (scholar.google.com)
- D. Galletta, Bjorn-Anderson, N., D. Leidner, M. Markus, E. McLean, D. Straub, and J. Wetherbe. (2019). If Practice Makes Perfect, Where do we Stand? *Communications of the Association for Information Systems*, 45(1) Article 3.
- Bedeley, R., D. Carbaugh, N. Chughtai, J. George, J. Gogan, S. Gordon, Eean Grimshaw, D. Leidner, M. Myers, J. Ortiz, A Wigdor, A Young, (2019). Giving Voice to the Voiceless: The Use of Digital Technologies by Marginalized Groups. *Communications of the Association for Information Systems*, 45(1) Article 2.
- Leidner, D. (2019). Research Commentary: No Risk, No Reward. *Journal of Information Technology*. Vol. 34(1), pp. 84-86.
- Yan, K., Leidner, D. and Benbya, H. (2018). Participation in Online User Innovation Communities and Employee Innovativeness: An Empirical Investigation. *Journal of Management Information Systems* 35(3), pp. 900-933.
- Zhang, S. and Leidner, D. (2018). From Improper to Acceptable: How Perpetrators Neutralize Workplace Bullying Behaviors in the Cyber World. *Information and Management*, 55(7) pp. 850-865.
- Leidner, D. (2018). Review and Theory Symbiosis: An Introspective Retrospective, *Journal of Association for Information Systems*. 19(6), 552-567.
- Leidner, D., Gonzalez, E. and Koch, H. (2018). An Affordance Perspective of Enterprise Social Media and Organizational Socialization. *Journal of Strategic Information Systems*, 27(2), 117-138.
* Cited by over 100 (scholar.google.com)
** **JSIS Honorable Mention Best Paper Award, 2019** **
- Benbya, H. and Leidner, D. (2018). Harnessing Employee Innovation in Idea Management Platforms: Lessons from Allianz UK. *MIS Quarterly Executive*, 17(2), 139-155.
- Lo, J. and Leidner, D. (2018). Are Dynamic Capabilities the Missing Link Between the IS Strategy and Performance Relationship? A Model and Exploratory Test at Three Levels of Environmental Dynamism. *The Data Base for Advances in Information Systems*, 49(2), 35-53.
- Balozian, P., Leidner, D., and Warkentin, M. (2017). Managers' and Employees' Differing Responses to Security Approaches. *Journal of Computer Information Systems*, May, 1-14.

Dorothy E. Leidner, PhD

Balozian, P and Leidner, D., (2017). Review of IS Security Policy Compliance: Toward the Building Blocks of an IS Security Theory. *The Database for Advances in Information Systems*, 48(3), 11-43.

**** Winner, Best Paper Award 2018 ****

Tona, Olgerta, Leidner, D., and Carlsson, S., (2016). Inside the mind of an IT champion. *Journal of Decision Systems*, 25 (S1), 500-511.

Zhang, S., Yu, L., Wakefield, R., and Leidner, D. (2016). Friend or Foe: Cyberbullying in Social Network Sites. *The Database for Advances in Information Systems*, 47(1), 51-71.

**** Best Paper Honorable Mention 2017 ****

Karoui, M., Dudezert, A., and Leidner, D. (2015). Strategies and symbolism in the adoption of organizational social networking systems. *Journal of Strategic Information Systems*, 24(1), 15-32.

Koch, H., Leidner, D., and E. Gonzalez, E. (2013). Digitally-Enabling Social Networks: Resolving IT-Culture Conflict. *Information Systems Journal*, 23(6), 501-523.
*Cited by over 100 (scholar.google.com)

Koch, H., Gonzalez, E., and Leidner, D. (2012). Bridging the Work/Social Divide: the Emotional Response to Organizational Social Networking Systems. *European Journal of Information Systems*, April, 1-19.
*Cited by over 150 (scholar.google.com)

**** Stafford OS Society Award for Best Paper published in 2012 ****

Pan, S., Pan, G., and Leidner, D., (2012). Crisis Response Information Networks. *Journal of the Association for Information Systems*, 13(1), 31-56.
* Cited by over 100 (scholar.google.com)

Loebbecke, C. and Leidner, D. (2012). The Contribution of Top IS Publications to Subsequent Research: A Citation Analysis. *Communications of the Association for Information Systems*, Vol. 30, Article 25.

Leidner, D. E., Lo, J. and Preston, D., (2011). An Empirical Examination of the Relationship of IS Strategy to Firm Performance. *Journal of Strategic Information Systems*, 20(4), 419-437.
*Cited by over 100 (scholar.google.com)

Dudezert, A. and Leidner, D., (2011). The Nature and Outcome of Illusion in Kmap Use. *European Journal of Information Systems*, 20(5), 547-588.

Ravishankar, M.N., Pan, S., and Leidner, D.E., (2011). Aligning KMS with Organizational Strategy: The Influence of Subculture. *Information Systems Research*, 22(1), 39-59.

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*Cited by over 200 (scholar.google.com)

Leidner, D., Koch, H., and Gonzalez, E., 2010. The Role of an Enterprise 2.0 System in Integrating Generation Y IT New Hires into the Workforce. *MIS Quarterly Executive*, 9(4), 229-242.

*cited by over 150 (scholar.google.com)

Leidner, D. E., (2010). Globalization, culture and information: Towards global knowledge transparency. *Journal of Strategic Information Systems*, 19(2), 69-77.

*Cited by over 150 (scholar.google.com)

Leidner, D.E., Preston, D., and Chen, D., (2010). An Examination of the Antecedents and Consequences of Organizational IT Innovation in Hospitals. *Journal of Strategic Information Systems*, 19(3), 154-170.

*Cited by over 100 (scholar.google.com)

**** Honorable Mention, JSIS Best Paper Award 2010 ****

Leidner, D., Pan, G. and Pan, S., (2009). The Role of IT in Crisis Response: Lessons from the SARS and Asian Tsunami Disasters," *Journal of Strategic Information Systems*, 18(2), 80-99.

*Cited by over 100 (scholar.google.com)

**** Honorable Mention, JSIS Best Paper Award for 2009 ****

Wakefield, R., Leidner, D., and Garrison, G. (2008). A Model of Conflict, Leadership, and Performance in Virtual Teams. *Information Systems Research*, December, 19(4), 434-455.

*Cited by over 300 (google.scholar.com)

Preston, D., Chen, D and Leidner D., (2008). Examining the Antecedents and Consequences of CIO Decision Making Authority. *Decision Sciences*, 39(4), 605-642.

*Cited by over 150 (google.scholar.com)

**** Finalist, Decision Sciences Journal Article Paper Award 2008 ****

Preston, D., Leidner, D., and Chen, D., (2008). CIO Leadership Profiles: Implications of Matching CIO Authority and Leadership Capability on IT Impact. *MIS Quarterly Executive*, 7(2), 57-69.

* Cited by over 100 (scholar.google.com)

Leidner, D. and MacKay, J. (2007). How Incoming CIOs Transition into Their New Jobs. *MIS Quarterly Executive*, 6(1), 17-28.

****AIS Senior Scholar Award 2008 for Best Paper Published in 2007****

Dorothy E. Leidner, PhD

Whitten, D. and Leidner, D. (2006). Bringing IT Back: An Analysis of the Decision to Backsource or Switch Vendors. *Decision Sciences*, 37(4), 605-621.

* cited by over 200 (scholar.google.com)

Leidner, D. (2006). The Ongoing Challenges of Knowledge Management Initiatives. *Cutter Benchmark Review*, 6(3), 5-11.

Leidner, D. and Kayworth, T. (2006). A Review of Culture in Information Systems Research: Towards a Theory of IT-Culture Conflict. *MIS Quarterly*, 30(2), 357-399.

*Cited by over 1900 (scholar.google.com)

Alavi, M., Kayworth, T., and Leidner, D. (2005-2006). An Empirical Examination of the Influence of Organizational Culture on Knowledge Management Practices.

Journal of Management Information Systems, 22(3), 191-224.

*Cited by over 1100 (scholar.google.com)

Leidner, D., Alavi, M., and T. Kayworth, T. (2006). The role of culture in knowledge management: a case study of two global firms. *The International Journal of Electronic Collaboration*, 2(1), 17-40.

*Cited by over 250 (google.scholar.com)

Leidner, D., Beatty, R., and Mackay, J. (2003). How CIOs Manage IT During Economic Decline: Surviving and Thriving Amid Uncertainty. *MIS Quarterly Executive*, 2(1), 1-14.

* In May 2005, voted one of the top ten best articles ever published in *MIS Quarterly Executive*.

Pan, S.L. and Leidner, D. (2003). Bridging Communities of Practice with Information Technology in Pursuit of Global Knowledge Sharing. *Journal of Strategic Information Systems*, 12(1), 71-88.

*Cited by over 450 (scholar.google.com)

Schultze, U. and Leidner, D. (2002). Studying Knowledge Management in IS Research: Discourses and Theoretical Assumptions. *MIS Quarterly*, 26(3), 213-242.

*Cited by 900 (scholar.google.com)

Kayworth, T., and Leidner, D. (2002). Leadership Effectiveness in Global Virtual Teams. *Journal of Management Information Systems*, 18(3), 7-40.

*Cited by over 1100 (scholar.google.com)

Alavi, M. and Leidner, D. (2001). Knowledge Management and Knowledge Management Systems: Conceptual Foundation and An Agenda for Research.

MIS Quarterly, 25(1). 107-136.

*Cited by over 14,800 (scholar.google.com)

Dorothy E. Leidner, PhD

Alavi, M. and Leidner, D. (2001). Technology-Mediated Learning: A Call for Greater Depth and Breadth of Research. *Information Systems Research*, 12(1), 1-10.
*Cited by over 850 (scholar.google.com)

Kayworth, T. and Leidner, D. (2000). Managing Global Virtual Teams: A Prescription for Success. *European Management Journal*, 18(2), 183-193.
* Cited by over 600 (scholar.google.com)
*Reprinted in Cross-Cultural Management ed. Gordon Redding and Bruce Stening, Edward Elgar Publishing, Ltd., 2002.

Jarvenpaa, S. and Leidner, D. (1999). Communication and Trust in Global Virtual Teams. *Organization Science*, 19(6), 791-815.
* Cited by over 3950 (google.scholar.com)
*Profiled in Harvard Business Review, May-June 1998, pp. 20-21

**** Best Published Paper Award, Academy of Management OCIS 2000****

(The above article has also appeared in the *Journal of Computer-Mediated Communication* in a joint issue with Organization Science.

<http://www.ascusc.org/jcmc/vol3/issue4/jarvenpaa.html>.

*Cited by over 1150 (scholar.google.com)

Leidner, D., Carlsson, S., Elam, J., and Corrales, M. (1999). Mexican and Swedish Managers' Perceptions on the Impact of EIS on Organizational Intelligence, Decision Making, and Structure. *Decision Sciences*, 39(3), 633-658.
* Cited by over 100 (scholar.google.com)

Leidner, D. (1999). Virtual Partnerships in Support of Electronic Commerce: The Case of TCIS. *Journal of Strategic Information Systems*, 8(1), 105-118.

Alavi, M. and Leidner, D. (1999). Knowledge Management Systems: A Descriptive Study of Key Issues, Challenges, and Benefits. *Communications of the AIS*, 1(2es), 1.
* Cited by over 2600 (scholar.google.com)
* Reprinted in Knowledge Management Systems: Theory and Practice, Stuart Narnes (ed.), Thompson Learning, 2002, pp. 15-31.

Jarvenpaa, S. and Leidner, D. (1998). An Information Company in Mexico: Extending the Resource-Based View of the Firm to a Developing Country Context. *Information Systems Research*, 9(4), 342-361.
*Cited by over 450 (scholar.google.com)

Leidner, D. and Carlsson, S. (1998). Les Bénéfices des Systèmes d'Information pour Dirigeants dans trois pays. *Revue Systèmes d'Information et Management*, 3(3), 5-28.

Dorothy E. Leidner, PhD

Leidner, D. (1998). Mexican Executives' Use of Information Systems: An Empirical Investigation of EIS Use and Impact. *Journal of Global Information Technology Management*, 1(2), 15-36.

Jarvenpaa, S., Knoll, K. and Leidner, D. (1998). Is Anybody Out There?: The Development of Trust in Virtual Teams. *Journal of Management Information Systems*, 14(1), 29-64.

* Cited by over 2800 (scholar.google.com)

Leidner, D. and Fuller, M. (1997). Improving Student Processing and Assimilation of Conceptual Information: GSS Supported Collaborative Learning vs. Individual Constructive Learning. *Decision Support Systems*, 20(2), 149-163.

*Cited by over 150 (scholar.google.com)

Leidner, D. and Elam, J. (1995). The Impact of Executive Information Systems on Organizational Intelligence and Decision Making. *Organization Science*, 6(6), 645-665.

*Cited by over 150 (scholar.google.com)

Leidner, D. and Jarvenpaa, S. (1995). The Use of Information Technology to Improve Management Education: The Theoretical View. *MIS Quarterly*, 19(3), 265-292.

* Cited by over 1,650 (scholar.google.com)

**** MIS Quarterly Best Paper Award for 1995****

Elam, J. and Leidner, D. (1995). ESS and Strategic Decision Making: The Executive Perspective. *Decision Support Systems*, 14(2), 89-103.

Leidner, D. and Elam, J. (1993-1994). Executive Information Systems: Their Impact on Executive Decision Making. *Journal of Management Information Systems*, 10(3), 139-156.

*Cited by over 200 (scholar.google.com)

Leidner, D. and Jarvenpaa, S. (1993). The Information Age Confronts Education: Case Studies on Electronic Classrooms. *Information Systems Research*, 4(1), 24-54.

*Cited by over 400 (scholar.google.com)

REFEREED CONFERENCE PUBLICATIONS

Mota, Eric C., D. Leidner, J. Sutanto. "Knowledge Sharing under Cooptition: The Role of Symbolic and Substantive Actions." *81st Annual Meeting of the Academy of Management*, 2021.

Cornelius, S. and D. Leidner. "Acceptance of Anthropomorphic Technology: A Literature Review," *Proceedings of the 54th Hawaii International Conference on System Sciences*, 2021.

Dorothy E. Leidner, PhD

George, J., K. Yan, and D. Leidner, "Data Philanthropy: An Explorative Study," *Proceedings of the 52nd Hawaii International Conference on Information Systems*, 2019.

Mota, Eric C., D. Leidner, J. Sutanto, L. Goutas, "Symbolic and Substantive Actions in Stakeholder Strategy," *Strategic Management Society Conference*, September 2018, Paris.

Yan, K., D. Leidner, and H. Benbya, "The Interplay between Social Capital and Knowledge Contribution in Online User Communities", *Proceedings of the 29th Australasian Conference on Information Systems*, 2018.

George, J. and D. E. Leidner, "Digital Activism: A Hierarchy of Political Commitment," *Proceedings of the 51th Hawaii International Conference on System Sciences, Hawaii, January, 2018.*

Aasi, P., L. Rusu, D. Leidner, E. Perjons, and M. Corrales, "How does the organizational culture of collaborative networks influence IT governance performance in a large organization?" *Proceedings of the 51th Hawaii International Conference on System Sciences, Hawaii, January, 2018.*

Leidner, D. E., M. Milovich, and D. Preston, "Rethinking IS Strategic Alignment: A Middle Management Perspective," *Proceedings of the International Conference on Information Systems*, December 2017.

Felipe, C., D. Leidner, J. Roldan, A. Leal-Rodriguez, "Impact of Information Systems Capabilities on Firm Performance: The Mediating Role of Organizational Agility and the Contingency Effect of the Industry's Technology Intensity," *Proceedings of the European DSI Conference, 2017.*

***Best Paper Nominee**

Chipidza, Wallace and D. Leidner, "ICT4D Research – Literature Review and Conflict Perspective," *Proceedings of the Americas Conference on Information Systems, August 2017.*

Giddens, L., Leidner, D., Gonzalez, E., "The Role of Fitbits in Corporate Wellness Programs: Does Step Count Matter?" *Proceedings of the 50th Hawaii International Conference on System Sciences, Hawaii, January, 2017.*

Mohajeri, K. and Leidner, D. "Towards a Typology of Relevance," *Proceedings of the 50th Hawaii International Conference on System Sciences, Hawaii, January, 2017.*

Balozian, P. and Leidner, D. (2017). "Profiles in IS Insecurity." *Proceedings of the 50th Hawaii International Conference on System Sciences, Hawaii, January, 2017.*

Balozian, P. and Leidner, D. (2016). "IS Security Menace: When Security Creates Insecurity." *Proceedings of the International Conference on Information Systems, Ireland, Dublin, December, 2016.*

Benbya, H. and Leidner, D., "Ideation Platforms and Employee Innovation: A Case Study of Allianz UK," *Proceedings of the International Conference on Information*

Dorothy E. Leidner, PhD

Systems, Dublin, Ireland, December, 2016.

Leidner, D., Tripp, J., and Zhang, S., “Understanding the Value of Reputation Systems in Enterprise Social Media (ESM) - Mutual Influence Between Online and Offline Performance,” *Proceedings of the International Conference on Information Systems, Dublin, Ireland, December, 2016.*

*** Most Innovative Paper nominee**

Leidner, D., Tripp, J., and Zhang, S., “Understanding the Value of Reputation Systems in Enterprise Social Media (ESM) – The Impact on ESM Engagement Behaviors,” *Proceedings of the International Conference on Information Systems, Dublin, Ireland, December, 2016.*

Yan, Jie, Leidner, D. and Benbya, H., “User-Generated Content and Employee Creativity: Evidence from Salesforce.com’s IdeaExchange Community,” *Proceedings of the International Conference on Information Systems, Ireland, Dublin, December, 2016.*

Benbya, H., D. Leidner, N. Belbaly, “Employee Marginality and Innovative Behavior and Performance in Innovation Platforms,” *Proceedings of the Academy of Management, 2016.*

Giddens, L., E. Gonzalez, and D. Leidner, “I Track, Therefore I Am: Exploring the Impact of Wearable Fitness Devices on Employee Identity and Well-being,” *Proceedings of the Americas Conference on Information Systems, 2016.*

Lo, J., Leidner, D., and Guo, C., “Factors Facilitating Strategic Information Systems Innovativeness,” *Proceedings of the Americas Conference on Information Systems, 2016.*

Giddens, L., Goutas, L., Leidner, D., and Sutanto, J., “Engaging Consumers in Ethical Consumption: The Effect of Real-time Environmental Information on Eco-friendly Consumer Choice,” *Proceedings of the 49th Annual Hawaii International Conference on System Sciences, 2016.*

Chipidza, W., Leidner, D., and Burleson, D., “Why Companies Change Privacy Policies: A Principal-Agent Perspective,” *Proceedings of the 49th Annual Hawaii International Conference on System Sciences, 2016.*

Gonzalez, E., D. Leidner, and H. Koch, “The Influence of Social Media on Organizational Socialization,” *Proceedings of the 48th Annual Hawaii International Conference on System Sciences, 2015.*

*** Best Paper Nominee**

Milovich, M., D. Leidner, and D. Preston, “The Influence of Middle Management on Information Technology Alignment,” *Proceedings of the 48th Annual Hawaii International Conference on System Sciences, 2015.*

Dorothy E. Leidner, PhD

Leidner, D. and M. Milovich, "Middle Management and Information Systems Strategy: the Role of Awareness and Involvement," *Proceedings of the 47th Annual Hawaii International Conference on System Sciences*, 2014.

Gonzalez, E., D. Leidner, H. Koch, C. Reimenschneider, "The Impact of Internal Social Media Usage on Organizational Socialization and Commitment," *Proceedings of the International Conference on Information Systems*," 2013.

Leidner D., R. Moquin, C. Riemenschneider, and P. Rutner, "Antecedents to Stigma: Factors that Diminish IT Value," *Proceedings of the 46th Annual Hawaii International Conference on System Sciences*, January 2013.

Lo, J. and D. Leidner, "Extending the IS Strategy Typology: An Assessment of Strategy Impacts on Capabilities Development and Performance" *Proceedings of the International Conference on Information Systems*, 2012, Orlando.

Larosiliere, G and D. Leidner, "The Effects of Social Network Usage on Organizational Identification", *Proceedings of the International Conference on Information Systems*, 2012, Orlando.

Leidner, D., Lo, J., and Gonzalez, E., "An Empirical Investigation of IS Strategy and IS Performance" *Proceedings of the International Conference on Information System*, 2010.

Wakefield, R and Leidner, D.,, "The Nature and Influence of Conflict in the Virtual Team," *Proceedings of the America's Conference on Information Systems (AMCIS)*, Acapulco, Mexico, August 2006.

Wakefield, R., Leidner, D., and Pan, S., "Conflict and Conflict Composition in the Virtual Team," *Proceedings of the American Accounting Association (AAA) Annual Conference*, Washington, D. C., August 2006.

Alavi, Maryam and Dorothy Leidner, "Knowledge Management Systems: Emerging Views and Practices from the Field," *Proceedings of the Hawaii International Conference on System Sciences*, 1999

*** Best Paper Nominee**

Carlsson, Sven A. and Dorothy E. Leidner, "Appraising Executive Support Systems: A Competing Values Approach," *Proceedings of the 5th European Conference on the Evaluation of Information Technology*, November 1998.

Leidner, Dorothy E. and Robert D. Galliers, "Post-Sales Support for On-line Product Sales: The Challenge Facing Small Global Firms" *Proceedings of the Association of Information Systems Conference*, August 1998.

Dorothy E. Leidner, PhD

Leidner Dorothy E., Sirkka Jarvenpaa, and Ilkka Tuomi, "Organizational and Information Cultures in Knowledge Management Initiatives," *Proceedings of the 6th European Conference on Information Systems* (ed. Walter R.J. Baets), Vol. IV, Aix-en-Provence, France, 1998, pp. 1721-1723.

Jarvenpaa, Sirkka L., and Leidner, Dorothy E., "Competing in an Emerging Economy: Extending the Resource-based View of the Firm," *Proceedings of the Eighteenth International Conference on Information Systems*, December 1997.

Mooney, J. T. Byrnes, R.D. Galliers, B Ives and D Leidner, "Will the Internet Really Revolutionise the Business School and Business Education?," *Proceedings of the 5th European Conference on Information Systems*, Cork, Ireland, 19-21 June 1997, 1529-1531.

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Leidner, Dorothy E., Sven Carlsson, and Joyce Elam, "A Cross-Cultural Study of EIS," *Proceedings of the Twenty-Eighth Annual Hawaii International Conference on Systems Sciences*, Vol. III, 1995, pp. 91-100.

Leidner, Dorothy E., Sven Carlsson, and Joyce Elam, "The Effect of Culture on EIS Use and Benefits," *Proceedings of the European Conference on Information Systems*, 1995, pp. 391-404.

Leidner, Dorothy E., and Elam, Joyce J., "Senior and Middle Management Use of EIS: A Descriptive Study," *Proceedings of the Twenty-Seventh Annual Hawaii International Conference on System Sciences*, Vol. III, 1994, pp. 135-144.

Leidner, Dorothy E. and Elam, Joyce J., "Executive Information Systems: Their Impact on Executive Decision Making," *Proceedings of the Twenty-Sixth Annual Hawaii International Conference on System Sciences*, Vol. III, 1993, pp. 206-215.

****Best Paper Award for the Decision Support System Track****

Leidner, Dorothy E., "Executive Information Systems' Use in Management Activities," *Proceedings, Twenty-Fourth Annual DSI Conference*, 1993, pp. 7-10.

BOOKS

Strategic Information Management, 3rd edition, Oxford (Butterworth Heinemann), 2003 (co-author Bob Galliers).

Strategic Information Systems, 2nd edition (edited by Bob Galliers, Dorothy Leidner, and Bernadette Baker), London: McGraw-Hill, July 1999.

Information Technology Management: Transforming Organizations in a Digital Economy, 2005 (Turban, Leidner, McLean, and Wetherbe), Wiley publishers.

Global Information Systems: The Implications of Culture for IS Management (edited by D. E. Leidner and T.R. Kayworth), Butterworth Heinemann, 2008.

Knowledge Management (edited by Irma Becca-Fernandez and Dorothy Leidner) ME Sharpe, 2008.

CASES

Leidner, Dorothy: e-Government at San Bernadino County, Southern Methodist University, 2000.

Armstrong, Marci and Leidner, Dorothy: e-Business at Northwestern University, Southern Methodist University, 2000.

Leidner, Dorothy E., "Corporate Intranet at Groupe Schneider: Managing Dispersed Intranet Development" INSEAD case, 1998.

Leidner, Dorothy E., "Small Electronic Commerce Giants: The Case of TCIS," INSEAD case, 1998.

BOOK CHAPTERS

Aasi, P., L. Rusu, and D. Leidner, "IT Organizational Structure Relationship with IT Governance Performance: Case of a Public Organization," Integrated Series in Information Systems (ed. Ramesh Sharda and Stefan Voß) Vol. 38: Information Technology Governance in Public Organizations (ed. Lazar Rusu and Gianluigi Viscusi), Springer, 2017, pp. 229-252.

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Dorothy E. Leidner, PhD

Carlsson, Sven and Dorothy E. Leidner, "Contextual Design of Management Support Systems," in Context-Sensitive Decision Support Systems, (London: Chapman and Hall, 1998), eds E. Berkeley, P. Brezillon, V. Rajkovic and G. Widmeyer.

Carlsson, Sven, Dorothy E. Leidner, and Joyce J. Elam," Individual and Organizational Effectiveness: Perspectives on the impact of ESS in multinational organizations" in Implementing Systems for Supporting Management Decisions, (London: Chapman and Hall, July 22, 1996), eds. P. Humphreys et al.

Leidner, Dorothy E., "Understanding Information Culture: Integrating Knowledge Management Systems into Organizations," Strategic Information Management, (Oxford: Butterworth Heinemann, 1999) eds. R. Galliers, D. Leidner, and B. Baker, pp. 523-550.

Leidner, Dorothy E., "Understanding Information Culture: Integrating Knowledge Management Systems into Organizations," Readings in Organization Science: Organizational Change in a Changing Context, (eds. Miguel Pina e Cunha and Carlos Alves Marques), (Portugal: ISPA), 1999, pp. 211-240.

PROFESSIONAL ACTIVITIES

Editor-in-Chief

- * Editor-in-Chief, *Journal of the Association for Information Systems* (July 1, 2019 to present)
- * Editor-in-Chief, *MIS Quarterly Executive* (January 2014 thru December 2018)
- * Editor-in-Chief, *Database for Advances in Information Systems* (2001 - 2006)
- * Guest Editor of the JSIS Special Issue on Knowledge Management Systems (2000)
- * Guest co-Editor of *MIS Quarterly*, special issue on Virtual Worlds (2010)
- * Guest co-Editor of *MIS Quarterly Executive*, special issue on Mobility (2012)
- * Guest co-Editor of BISE, special issue on Culture in IS (2011-2012)

Senior Editor

- * Senior Editor, *Information Systems Research* (January 2015 thru March 2019)
- * Senior Editor, *Journal of the Association for Information Systems* (September 2013 thru March 2019)
- * Senior Editor, *MIS Quarterly*, (January 2006 to December 2009)
- * Senior Editor, *MIS Quarterly Executive*, January 2011 - 2014
- * Senior Editor (of Case Studies), *Journal of Strategic Information Systems*. 2000-2005

Associate Editor

- * Associate Editor (2002-2005), *MIS Quarterly*
- * Associate Editor (2005-2008), *Decision Sciences Journal*
- * Associate Editor (2000-2010), *Decision Support Systems*

Conferences Roles

- * Association of Information Systems Conference Americas Conference Program Co-Chair, 2010

Dorothy E. Leidner, PhD

- Junior Faculty MIS Camp co-Chair, 2002
- Co-Chair, Doctoral Consortium, 2004
- Faculty, Doctoral Consortium, 2005
- Junior Faculty Workshop Mentor, 2018
- * International Conference on Information Systems
 - Conference Co-Chair, 2015
 - Junior Faculty Workshop Chair, 1998
 - Doctoral Consortium Faculty, 2007, 2017
 - Junior Faculty Workshop co-Chair, 2008
 - Track Co-Chair, 2010, 2019
 - Junior Faculty Workshop Panelist, 2018
 - Associate Editor (1999, 2002, 2003, 2004, 2005, 2009)
- *European Conference on Information Systems
 - Program co-Chair, 2018
 - Faculty participant for the doctoral consortium, Aix-en-Provence, 1998
 - Panel Chair, 2000
- * Hawaii International Conference on System Sciences
 - Track co-chair 2018, 2019, 2020, 2021
 - Minitrack co-Chair, 2015, 2016, 2017, 2018, 2019
- * Conference Chair, Big XII Plus MIS Research Symposium, April 1-2, 2006

PhD Supervision

- Janice Lo, 2012; Dissertation: “A Theory of Information Systems Strategy: Antecedents and Performance Impacts through the Development of Dynamic Capabilities”. Placement: HEC Paris, France
- Ester Gonzalez, 2012; Dissertation: “Internal Social Media's Impact on Socialization and Commitment”. Placement: California State Fullerton
- Gregory Larosiliere, 2014; Dissertation: “Achieving Organizational Identification through Social Network Utilization and Organizational Communication: A Member-Based Organization Perspective”. Placement: IT industry (Austin)
- Puzant Balozian, 2016; Dissertation: “The Downsides of Information Systems Security Policy Compliance Efforts: Toward a Theory of Unintended Reversed Security Action and Productivity (TURSAP)”. Placement: Lebanese American University, Lebanon
 - *Winner, Baylor University Outstanding Dissertation Award
- Michael Milovich, 2016; Dissertation: “Transparency of Information Systems in Organizations”. Placement: Rowan University
- Sixuan Zhang, 2016; Dissertation: “Advancing Research on Hybrid Organizations: Insights from the Management Practices of a Large Firm Diversified into Multiple Digitally Enabled Businesses”. Placement: Beihang University, China
- Laurie Giddens, 2017; Dissertation: “Shopping for a Cause: Exploring the Role of Information Systems in Ethical Consumption”. Placement: Southern Illinois University
 - *Winner, Baylor University Outstanding Dissertation Award

Dorothy E. Leidner, PhD

Nash Milic, 2017; Dissertation: “Information Overload: Detection and Prevention through the Usage of Consumer Neural Devices”. Placement: American University of Sharjah, United Arab Emirates

Kevin Yan, 2017; Dissertation: “Three Essays on Firm-Hosted Online User Communities”. Placement: Dalton College

Jordana George, 2019; Dissertation: Transforming viscous data into liquid data: How does intermediating through digital platforms impact data?”. Placement: Texas A&M University

Peter Leetsma, 2020; Dissertation: “The Digitized Infant: A Field Study of Entangled Emotions and Affordances”. Placement: Airforce Academy Colorado Springs
*Winner, Baylor University Outstanding Dissertation Award

External Examiner on dissertations from the following universities:

- University of Warwick, England
- École Polytechnique, France
- University of Grenoble, France
- Leiden University, Holland
- Copenhagen Business School, Denmark
- Queen’s University, Canada
- University of Helsinki, Finland
- University of Sydney, Australia
- National University Singapore

SECOND LANGUAGES

German (fluent), French (fluent)

HOBBIES

Sports (tennis, swimming, running, golf), Piano

