

Introduction to Synergy's ParentVUE

The Elk Grove Unified School District is pleased to provide online student information to parents/guardians and students through Synergy's ParentVUE and StudentVUE portals.

The ParentVUE portal allows parents/guardians to view their children's school information. The website is accessible over the Internet, with access secured via a login and password. Parents can only see information about their own children.

Before you can login to your Synergy ParentVUE account, you will need an activation key, which you can obtain by checking in with the front office of your child's school, after the start of the school year. Your activation key is at the bottom of the ParentVUE letter you will be given upon showing a photo ID. The screenshot below includes a sample activation key. If you have more than one child enrolled in an EGUSD school, you need only to activate your account once.

Activation First Name:FirstMOActivation Last Name:O'LastActivation Key:99YFZ4AWebsite Address:http://psv.egusd.netYour activation key is valid until July 31, 2017

Once you have your activation key, you can head to http://psv.egusd.net and select I am a Parent >>



When logging on the first time, click *I have an activation key and need to create my account* >> in the *Activate My Account* section.

ParentVUE Account Access	Login	Activate My Account	
User Name: Password: Forget your	Login password? Click here.	I have an activation key and need to create my account>>	
	District URL for mobile app: http	Android AppStore Android Market s://ca-gusd-dev.edupoint.com/gb	

Activation Process

Step 1: Read through the Privacy Statement and click the *I Accept* button to agree to the privacy statement.

Step 1 of 3: Privacy Statement					
Read through the following Privacy Statement and click the Accept button to agree to the privacy agreement					
ParentVUE/StudentVUE Use Agreement	*				
ParentVUE and StudentVUE are internet-based applications that provide access to education records for parent/guardian and students of the district through a secured Internet site. All parents/guardians and students who wish to use ParentVUE or StudentVUE must comply with the terms and conditions in this Agreement.					
 A. Rights and Responsibilities Access to ParentVUE/StudentVUE is a free service offered to all current students and parents/guardians of district students. Access to student information through ParentVUE/StudentVUE is a privilege, not a right. A parent/guardian will be authorized to activate a ParentVUE account only after the student is enrolled in the district. Once a student withdraws or graduates, ParentVUE access to that student's education records will be inactivated. Parents/guardians and their student(s) must practice proper and ethical use of ParentVUE. Parents/guardians and students will need a device with Internet service to use ParentVUE or StudentVUE. While these applications are designed to be user friendly, the district cannot promise optimal access for all users and due to limited resources, cannot offer personal troubleshooting if there are difficulties connecting to or using ParentVUE or StudentVUE. 					
Clicking I Accept means that you agree to the above Privacy Statement.					
I Accept Return to login					

Step 2: Type your First Name, Last Name and Activation Key exactly as they appear on your ParentVUE Activation Key letter.

Step 2 of 3: Sign In with Activation Key								
Please enter your first name, last name and the 7 character authentication key (provided to you by the district), to activate your ParentVUE account:								
First Name								
Last Name								
Activation Key								
	Continue to Step 3							

Step 3: You will be asked to create a username and password. Passwords are case sensitive and must consist of numbers and letters and must be a minimum of 6 characters in length. Enter your primary email. Click *Complete Account Activation* to finish setting up the account.

Step 3 of 3: Choose user name and password

Welcome **Dominic Doria**. To complete your account activation you will need to create your username and password. Remember that passwords are case sensitive. Your password can consist of numbers and letters and must be a minimum of 6 characters in length.

User Name		
Password		
Confirm Password		
Primary E-Mail		
	Complete Account Activation	

Privacy

We take the security of your child's personal information very seriously. Below is a copy of our Privacy Statement and Use Agreement, which you will be able to scroll through on Step 1 of the Activation Process.

Privacy Statement:

EGUSD takes your privacy seriously and has, accordingly, implemented numerous safeguards to protect all parent and student data. If you suspect your privacy has been violated, please contact us immediately at (916) 686-7710.

Use Agreement

ParentVUE and StudentVUE are internet-based applications that provide access to education records for parent/guardian and students of the district through a secured Internet site. All parents/guardians and students who wish to use ParentVUE or StudentVUE must comply with the terms and conditions in this Agreement.

A. Rights and Responsibilities

Access to ParentVUE/StudentVUE is a free service offered to all current students and parents/guardians of district students. Access to student information through ParentVUE/StudentVUE is a privilege, not a right. A parent/guardian will be authorized to activate a ParentVUE account only after the student is enrolled in the district. Once a student withdraws or graduates, ParentVUE access to that student's education records will be inactivated. Parents/guardians and their student(s) must practice proper and ethical use of ParentVUE.

Parents/guardians and students will need a device with Internet service to use ParentVUE or StudentVUE. While these applications are designed to be user friendly, the district cannot promise optimal access for all users and due to limited resources, cannot offer personal troubleshooting if there are difficulties connecting to or using ParentVUE or StudentVUE.

B. Responsibility for Information Accuracy

Information accuracy is the joint responsibility between district schools and parents/guardians. While the district makes every attempt to ensure information is accurate and complete, parents/guardians should periodically check their student's personal and contact information to confirm that all information is accurate. Questions about attendance may be addressed to the school office, and questions about grades should be addressed to the student's teacher.

C. Use of the ParentVUE

Parents/guardians and students are required to adhere to the guidelines listed below.

Parents/guardians and students must:

- act in a responsible, ethical, and legal manner while using ParentVUE or StudentVUE.
- not share their password with anyone.
- not attempt to access information for any account assigned to another user.
- not attempt to alter or destroy data or bypass network security measures of the district.
- not set their computer to automatically login to the ParentVUE or StudentVUE site.

• not use this Internet site for any illegal activity, including violation of federal and state data privacy laws.

• Parents/guardians or students who identify a security problem within ParentVUE or StudentVUE should notify their school immediately, without demonstrating the problem to anyone else.

• Parents/guardians and students who do not comply with the terms of use will be denied access to the site.

• Parents who have joint legal custody of their student but live apart may each activate a separate ParentVUE account. A non-custodial parent may activate a separate ParentVUE account. However, a non-custodial parent will not be permitted electronic access to contact information (telephone, address) of the sole custody parent and emergency contacts for the student.

D. Limitation of School District Liability

The district will use reasonable measures to protect student information from unauthorized viewing. The District is not responsible for claims arising through unauthorized use of ParentVUE or StudentVUE, the District's computer system, or the Internet. The District will not be responsible for actions taken by the parent/guardian that compromise their student's information. The District reserves the right to limit or terminate ParentVUE or StudentVUE for viewing student information without notice. All ParentVUE and StudentVUE account activity is electronically recorded.

Navigation Menu

From your opening screen, you will see all of your children listed under the *Recent Events* section. You will also see the *Navigation* menu, which shows you at a glance all the information you can access. When you click on a child's name from the name tab, any item you select from the *Navigation* menu will be for that child.



Messages

The Messages screen displays important district/class messages and emails. The number of unread messages displays in the red circle next to messages. Read messages display with an open envelope and unread messages display with a close envelope. To remove a message, click the red X.

		Messages						
messages-		Date	Subject					
Calendar	≤ 2 ×	05/18/2015 16:41:00	BFirst Drama - After School Program (5/18/2015)					
Attendance		10/06/2014	Survey: Technology Survey. Technology Survey					
Class Schedule		08/02/2014	Online Enrollment Open For 2014-2015: Begin Registration					
Class Websites								

Calendar

The school calendar lists class assignments, school holidays and other school events for whichever child you select. The calendar can be viewed by day, week or month.

Home My Acco	ount						0.00	Help Logout
Select Child	BHirst	EFirst F	HFirst OFirst C	DSecond			Good a	Iternoon, FirstMO O'Last, 6/3/2017
Navigation		BFirst						CALENDAR
Messages		🖌 Anna Kirchgat	er Elementary (916-689-9	150)				Calendar
Calendar		ALL V: A	VLL V					
Attendance								
Class Schedule		8			June 2017 V			
Class Websites		Sunday	Monday	luesday	Wednesday	I hursday	Friday	Saturday
Conference	Week	20	Holiday		51		2	3
Course History	9	4	5	6	7	8	9	10
Grade Book	Weel							
Health	ok D	11	12	13	14	15	16	17
Report Card	Wei							
School Information	ek D	18	19	20	21	22	23	24
Student Info	We							
Digital Locker	Week P	25	26	27	28	29	30	1
Logout Contact	Priv	acv						

Attendance

You can view your child's attendance in two ways: *List View* or the *Calendar View*. The *List View* (shown below) displays all days in which your child received an attendance mark. The *Calendar View* displays every school day in the school calendar, not just the days with attendance marks.

Home My Accou	int				Help Logout
Select Child 🕨 🛔	<mark>BFirst</mark> EFirst	HFirst OFirst OSecond			Good afternoon, FirstMO O'Last, 6/3/2017
Navigation Messages Calendar	BFirs	t chgater Elementary (916-689-9150)			ATTENDANCE List View Calendar View
- calonidai			Days	of Attendance	
Attendance	Legend	CExcused	A Tardy	Onexcused	PActivity
Class Schedule	Date	Attendance Reason	Note		
Class Websites	05/12/2017				
Conference	05/21/2017	A			
Course History	03/3/12011	4 Tardy			
Grade Book		Total Excused	0		
Health		🛆 Total Tardies	1		
Report Card		🔯 Total Unexcused	1		
School Information		Total Activities	0		
Student Info			n.		
Digital Locker					
Logout Contact	Privacy				

Class Schedule

The *Class Schedule* displays your child's current school year class/classes. To view a different term, click on the term link (Quarter 2, Semester 1...) in the upper right-hand corner. You can email your child's teacher by clicking the envelope icon next to the teacher's name.

Home My Acco	unt					Help Logout
Select Child >	BFirst EFirst	HFirst OFirst	OSecond		Good a	fternoon, FirstMO O'Last, 6/3/2017
Navigation Messages	BFirs	S t chgater Elementary (916-6	;89-9150)		C	CLASS SCHEDULE Year
Guichdur			Student Sci	nedule for Year (08/10/2016 - 08/31	/2017)	
Attendance	Period	Course Title		Room Name	Teacher	
Class Schedule	1	4TH GRADE		10	Gail Desler 🔗	
Class Websites						
Conference						
Course History						
Grade Book						
Health	1					
Report Card]					
School Information						
Student Info]					
Digital Locker	1					
Logout Contact	Privacy					

Class Websites

Your child's teachers have the opportunity to utilize *Class Websites* to post announcements, reminders or resources. In the sample below, the teacher has shared a reminder with her students to be prepared for an upcoming guest speaker.



Conferences

A running record of parent/teacher conferences will be available on the Conferences page.



Course History

All the information that is listed on your child's transcript, current and previous school years' course grades, GPA, and graduation status is displayed under *Course History*. *Note: Course History* is for secondary students only.

Home My Accou	nt			Help Logout
Select Child 🕨 E	BFirst EFirst HFi	rst <u>OFirst</u>	OSecond Good mornin	g, FirstMO O'Last, 6/7/2017
Navigation Messages	OFirst	igh School (916-683-1	COU 339)	RSE HISTORY
Calendar		Student C	ourse History	
Attendance	Course Title (ID)	Mark	Credit Attempted	Credit Completed
Class Schedule	Laguna Creek High Sch	ool Year 2015 Grade:0	9 Term: \$1	an la sur de la sur En sur de la
Class Websites	ENGINEERING A,	A	10.00	10.00
Conference	(12344)			
Course History	ENGLISH 9 (02000)	A-	10.00	10.00
Grade Book	GENERAL SCIENCE (04030)	A+	10.00	10.00
Health Report Card	MATHEMATICS I (03015)	A	10.00	10.00
Sahaal Information	PE COURSE I (08020)	A-	10.00	10.00
School mormation	SPANISH I (05010)	В-	10.00	10.00
Digital Locker	WORLD HISTORY (01110)	В+	10.00	10.00
	Laguna Creek High Sch	ool Year 2016 Grade:0	9 Term: S2	
	ADVOCACY 9 (14009)	Р	10.00	10.00
	COMMUNITY SERVICE	Р	0.00	0.00

Grade Book

The *Grade Book Summary* screen shows grades for each grading period and progress period. At the elementary level, all subjects will be listed.

Home My Acco	unt							Help Logout		
Select Child 🕨	BFirst <u>EFir</u>	<u>st</u> HFirst	OFirst	OSecond				Good morning, FirstMO O'Last, 6/4/2017		
Navigation Messages	EF	irst Kirchgater Ele	mentary (916-68	9-9150)				GRADE BOOK		
Calendar	Trimester 1 Trimester 2 Trimester 3									
Attendance				Grade B	ook Summary for 1	Trimester 3 (ending	on 08/31/2017)			
Class Schedule	Teacher		Subject Area		Missing Assignments	Class Resources	Points	Percentage		
Class Websites	Gail Desler									
Conference			History Social Str	udies	0		0/0	(0%)		
Course History			Mathematics		0		1/1	(A+) (100%)		
Grade Book			Reading / Langua	age Arts	0		89 / 100	(B+) (89%)		
Glade Dook			Science		0		0/0	(0%)		
Health			Spelling		0		10 / 10	(A+) (100%)		
Report Card			Writing		0		52 / 50	(A+) (104%)		
School Information										
Student Info	-									
Digital Locker										

At the secondary level, all classes will be listed. If you are wondering how grade percentage for a subject/class has been calculated, click on the score to open the *Assignment View*. The *Assignment View* will show a list of all of the assignments for the grading period.

Home My Accor	unt					Help Logout
Select Child 🕨	BFirst EFirst	HFirst <mark>OFirst</mark>	OSecond		Good n	orning, FirstMO O'Last, 6/4/2017
Navigation Messages	OFi	rst a Creek High School (916-683-	1339)			GRADE BOOK
Calendar Attendance		1st	Quarter Progress 1st Quarter 2n Grade Book Summary fo	d Quarter Progress Semester 1 3 or Semester 2 (ending o	Brd Quarter Progress 3rd Quarter On 08/31/2017)	4th Quarter Progress Semester 2
Class Schedule	Period	Course Title	Resources	Room Name	Teacher	S2
Class Websites	2	Creative Writing & Thinking (20170912)	1 Class Level Resource	D107	Gail Desler 🚖	A- (90.0)
Conference						
Course History						
Grade Book						

Teachers may be using total points or weighting to determine grades. In the sample below, the teacher is weighting

assignment types. Weighting allows teachers to weigh one assignment compared to others of the same type, such as two math assignments, in which one assignment has more problems than the other. Teachers can also weight one assignment type more than another, such as tests being worth more than homework assignments.

Home My Account Help Logout										
Select Child ▶ BFirst EFirst HFirst OEirst OSecond Good morning, FirstMO O'Last, 6/4/201										
Navigation Messages	GRADE BOOK									
Calendar	:: Semester 2 :: Creative Writing & Thinking (20170912) ▼ Assignment View									
Attendance	Grade Book Summary for S2									
Class Schedule	Assignment	Details for Creative \	Nritina & Thinkina (20	170912) / Period: 2 /	Gail Desler / A- (90.0	1%)				
Class Websites	Date	Assignment	Assignment Type	Resources	Score	Score Type	Points	Notes	Drop Box	
Conference	06/30/2017	In Response to EO 9066	Assignment	2	50 out of 50.00	Raw Score	1.00/1.00		5/20/2017 - 5/21/2017	
Grade Book Health	06/30/2017	On Coming to America - Small Moments Big Meanings	Project	0	80 out of 100.00	Raw Score	0.80/1.00		-	
Report Card School Information	Totals				1.80 out of 2.0000 Current Score A- (90.0%)					
Student Info	0				2					
Digital Locker	Seora Highl	ight Logond:								
	Score Highi	ignt Legend: Score is not used in g	grade calculation.							

To see more details about a particular assignment, click on the assignment title to open the *Assignment Detail* screen. This screen lists more detailed information for the assignment, including the name and type of assignment, date the assignment was distributed, the assignment due date, score earned, type of score, total number of points, any notes entered by the teacher, and a full description of the assignment.

Home My Accou	int			Help Logout							
Select Child 🕨 E	3First EFirst HFirst <mark>OFirst</mark> OSecond			Good morning, FirstMO O'Last, 6/4/2017							
Navigation Messages Calendar	CFirst Laguna Creek High School (916-683-1339) :: Semester 2 :: Creative Writing & Thinking (20170912) :: In Respo	onse to EO 90		GRADE BOOK							
Attendance	Grade Book Assignment Detail										
Class Schedule Class Websites	Course Creative Writing & Thinking (20170912)		Period 2	Teacher Gail Desler 🖄							
Conference	Assignment In Response to EO 9066	Type Assignment	Date 05/20/2017	Due Date 06/30/2017							
Course History	Score 50 out of 50.00	Score Type Raw Score	Points 1.00 / 1.00	Notes							
Health	My Account Here to be present to be pres										
Sebael Information	Resources										
Student Info	Name		Description								
Digital Locker	TOR Vietnam War		EGUSD oral histories archive on the forced removal of Japanese-Americans from the West Coast following FDR's signing of Executive Order 9066								
	In Response to EO 9066		Hyperdoc lesson								

To see another assignments from another class (secondary), select the class from the drop-down box in the upper left hand corner.



Health The Health page shows immunization records.

Home My Account	ıt						Help Logout
Select Child 🕨 Bl	First EFirst HFirst 🧕	First OSecond				Good morning	, FirstMO O'Last, 6/4/2017
Navigation Messages	OFirst Laguna Creek High Schoo	ıl (916-683-1339)					HEALTH Immunizations
Attendance			Immunization	Summary			
Attendance	Name	Status as of 6/4/2017		Dosage Informat	lion		
Class Schedule	Polio	Compliant					
Class Websites	Tdap/DTP/Dtap	Compliant					
Conference	Measles/Mumps/Rubella	Not Compliant					
Course History	HIB	Net Demined					
Grade Book	Henetitie D						
Health	перация в	Compliant					
Report Card	Varicella	Compliant					
School Information	Measles	Not Required					
Student Info	Mumps	Not Required					
Digital Locker	Rubella	Not Required					
	Hepatitis A	Not Required					
	Child Health and Disability Prev	Compliant					

Report Card

The Report Card page (currently for secondary only) displays the current grades posted on the student's report. The *Report Card* link will display in the upper left hand corner to print the student's report card, after the school has posted the Report Cards.

Home My Acco	ount				Help Logou
Select Child 🕨	BFirst OSecond	EFirst HFirst <u>OF</u>	<u>irst</u>	Good afterno	on, FirstMO O'Last 6/7/201
Navigation Messages Calendar	Studen	OFirst Laguna Creek High School t Grades	(916-683-1339)	REPO	ORT CARE
Attendance	6 A	PDF report card is not availab	le for Semester 2		
Class Schedule		Student Grades for	Semester 2	(ending on 08/3	1/2017)
Class Websites	Period	Course Title	Room Name	Teacher	Marks Citizenship
Conference					S2
Course History	1	WORLD GEOGRAPHY (01010)	F 15		B+
Grade Book	2	Creative Writing & Thinking	D107	Gail Desler 🙈	A-
Health		(20170912)	F 7		_
Report Card	3	SPANISH II (05020)	F/		В
School Information	4	MATHEMATICS II (03025)	1 15	• 🖂	B+
Chudant lafa	5	BIOLOGY (04100)	D205	12	B-
Digital Locker	6	PE COURSE II (08030)	GYM	8	B+

Student Information

The Student Information screen displays contact information currently on file for your child. The *Edit Information* button allows you to update information. *Note:* You may update and submit only once until the school office has approved the changes. Once changes have been approved, parents/guardians can then edit information again if needed.

Home My Account	t										Help Logout
Select Child 🕨 📑	First EFirst	HFirst OFir	st C	OSecond						Goo	d morning, FirstMO O'Last, 6/4/2017
Navigation Messages Calendar	BFirst STUDENT INF Anna Kirchgater Elementary (916-689-9150) Summ										STUDENT INFO Summary
Attendance											
Class Schedule					Stude	ent Info	rmatio	on			
Class Websites	Student Informa	tion									
Conference	Student Name BFirst B. Blast		Perm II 20170	Perm ID 201700002				Grade Home Address 04 7867 Balsam Willow Lane Sacramento CA 95828		ie	
Course History	Last Name Goes E	Зу	Nick Na	Nick Name			Birth Date		Email		
Grade Book						02/28/2007					
Health	Phone 916-555-4012		Preferred Language English			Anna Kirchgater Elementary			er Eler	nentary	
Report Card	Homeroom Teache	ar	Room Name			Counselor Name					
School Information											
Student Info	Orderby	Name	F	Release To Relationship			Home Phone		Work Phone		Other Phone
Digital Locker	Anna Nichols			Y Aunt		916-555-0304					916-555-0206
	Physician and D	lentist Information									
	Physician Name			F	Phone		Ex	Extension			Hospital

Digital Lockers

The Digital Locker screen lists all the files your child has uploaded for online storage. The files could range from essay drafts to other assignments in progress.

Home My Accou	nt				Help Logout
				Good af	ternoon, OFirst O'Last, 6/5/2017
Navigation Messages	OFirst Laguna Creek H	ligh School (916-683-1339)			
Calendar			Digital Locker		
Attendance	Upload Date	Document	Notes	File Size	Action
Class Schedule	6/5/2017 12:39:14 PM	My Brilliant Draft.docx	First draft of interview	12 KB	Remove
Class Websites	6/5/2017 12:35:18 PM	2017 sevareleaseform ndf	SEVA Release Form	338 KB	Demons
Course History	0/0/2011 12:00:101 1	2011 Setureleaselonnipur	OE WITCHOUSE FORM	555112	Remove
Grade Book	350 KB out of 100 MB u Notes:	ised.	Choose File No file	e chosen	Maximum upload file size is 2 MB
Health	Upload				
Report Card					
School Information					
Student Info					
Digital Locker					

My Account Information Settings/Notifications

Parents can modify their account information by clicking on the *My Account* tab from the ParentVUE dashboard.. Parents/guardians have the ability to select the grades or grade book option through *Auto Notify*. By checking the box, you will be notified via email when your child's current term grades are posted or when your child's grade book scores have been updated. You can choose the frequency of how often you would like to receive notifications. You can also set the percentage to be notified if your child's score falls below this number. Any white boxes can be edited by parents (email, phone numbers).

me My Account							Cardenation	Help	
							Good evening,		
ount Information									
Instructions: Modify	vour accou	Int information	below and press Upda	ate Account to apply the cha	nges. To change your	password click here	: Change Password		
		Upo	late Account		Cancel				
			Account	Detail and Options	3				
Pers to ch	sonal Inform hange your p	nation: NOTE personal infor	E - This information is c mation.	hangeable only by the scho	ol office staff. Contact	he school directly			
Name	e	User ID	Home Address	Mail Address	Phone Numbers				
Firs	st Last	UserID	Address on file	Address on file	Phone Numb	ers			
Adult	ID								
Auto	Notify: Ch our children.	eck the even	ts below for which Pare	entVUE will e-mail informatio	n to you when an ever	t occurs for any			
	Grades	Notify me	when my child's curre	nt term grades are posted					
	Grade Book	Notify me	with my child's gradet	book scores					
		Send Me	essages Every Sunday	~					
			Send Messages when	Grades are below:%					
Prin	nary Email:	Email	on file						
Ema	ail #1	Email us	ed to create account						
Ema	ail #2:								
Ema	ail #3:								
Ema	ail #4								
Ema	ail #5								
Pho	ne Numbers	1				Add			
Dele	ete Prima	iry Type	Phone	Extension	Contact	Not Listed			
C		Cell	916-555-5555						
C		Home N	916-555-5555						
C		Work	916-555-5555						
		Upo	late Account		Cancel				
Acco	ount Access	History	E- com						
Date	9/2017		Time	Logged in Success	tul? IP Address	Accessed From			
07/0	0/2017		7.10 PW	INO					

ParentVUE Mobile App



To download the free ParentVUE mobile app for your device (phone or tablet), go the the iOS or Android App store. Search the store for the ParentVUE app by EduPoint. The mobile app allows you to access grade information, attendance data as well as see assignments.