

Selecting Patient Centered Outcome Measures: Balancing stakeholder needs in selecting and collecting outcome measures

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Outline

Identifying stakeholders for collecting patient-centered outcome measures Mapping clinical processes with an eye for inclusivity, contingencies, and dynamic change

Establishing measure quality and suitability for a particular clinical context Considering reliability, validity, feasibility, usability, and related and/or competing measures

Trade-offs to consider for patient-centered outcome measures

Thinking about likelihood, short- and long-term impact, and use across diverse clinical settings

Strategies to balance stakeholder needs

Understanding assets and constraints, engaging across disciplines, gathering community perspectives



Collecting patient centered outcomes



Collecting patient centered outcomes: Our story







Mass General Brigham
Spaulding Rehabilitation



Screening for Health-Related Social Needs (HRSN)

Your health and wellness are very important to us at Mass General Brigham and Spaulding Rehabilitation. We understand that being healthy is about more than taking your medications and that social well-being is important to maintaining good health. Health-related social needs (IRSW), like trouble finding adequate food, transportation or housing, use some of the non-medical needs that cannot be understand the contraction of the c

Your health matters to us. Through screening, we can work together and with you to develop targeted interventions and achieve better health outcomes.

Frequently Asked Questions

Why am I being asked these questions? Asking about health-related social needs helps us better understand the specific needs of individuals as well as the communities we serve. We encourage you to respond to a short screening questionnaire during your hospital stay or clinic visit, even if you don't need any resources at this time.

Who does Spaulding Rehabilitation ask about healthrelated social needs? Spaulding Rehabilitation participates in screening for health-related social needs because we care about meeting all our patients' needs. We ask all patients these questions. What happens to this information? The information you share will become part of your confidential health record to help you health care providers understandly own needs. By understanding non-medical needs, our teams can context you with resources in the community that may improve your health outside the hospital or clinic. Many of these services are low-cost or free of charge. The information you share with to will not affect the medical

services you receive or your insurance benefits.

How often will I be asked these questions? You may be asked these questions as an inpatient or at outpatient clinic visits. You may periodically be asked to update your information.

Am I required to answer these questions? There is no requirement to answer any question, and you may end the screening at any point.



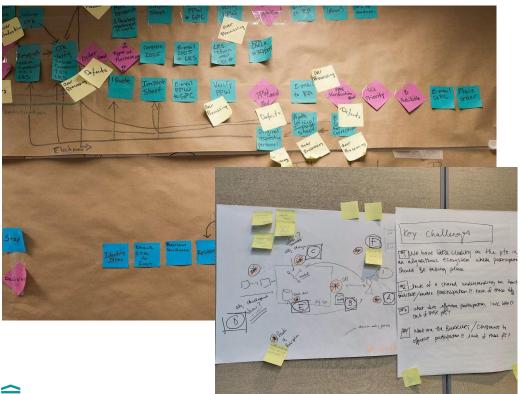
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Identifying stakeholders



Identifying stakeholders







Identifying stakeholders





Establishing measure quality, suitability



Ensuring measure quality, suitability





Trade-offs for outcome measures



Trade-offs for outcome measures





Trade-offs for outcome measures









Strategies to balance stakeholder needs

Strategies to balance stakeholder needs





Strategies to balance stakeholder needs



Defects

Failure to meet expectations



Transportation

Time, resources, and costs spent unnecessarily moving materials



Overproduction

Making more than demanded



Inventory

Excess materials that are not processed



Waiting

Time spent waiting for next step to occur



Motion

Time and effort related to unnecessary movement



Non-used Talent

Underutilization of talent, skills, and knowledge



Extra-processing

More or higher quality work than required



In closing

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Questions?



For further questions or to discuss more:

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Thank you!



Mass General Brigham