

Maine State Library Health Connect Telehealth Project

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The Mission

Increase access to healthcare to rural communities

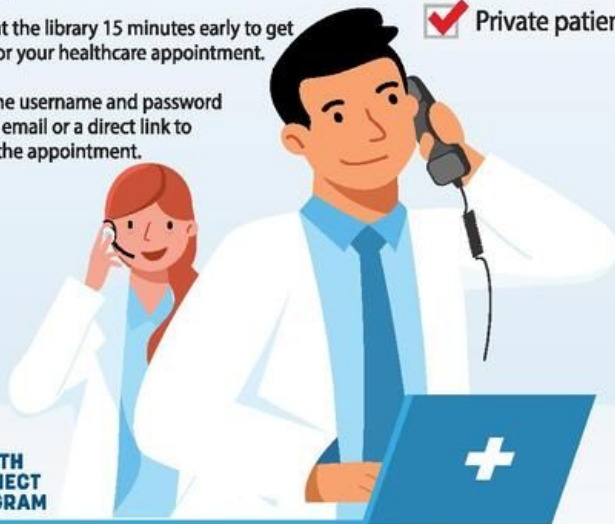
Stepping stone to better quality healthcare

Meet with Your Healthcare Providers Closer to Home

Telehealth Appointments Are Now Available

It's easy to set up an appointment at the library:

1. Make a healthcare appointment with your doctor, therapist, dietician, etc.
 2. Call the library to set up a video meeting for your appointment time.
 3. Arrive at the library 15 minutes early to get ready for your healthcare appointment.
 4. Bring the username and password to your email or a direct link to access the appointment.
- ✓ Easy to use
 - ✓ Staff to assist
 - ✓ Private patient area

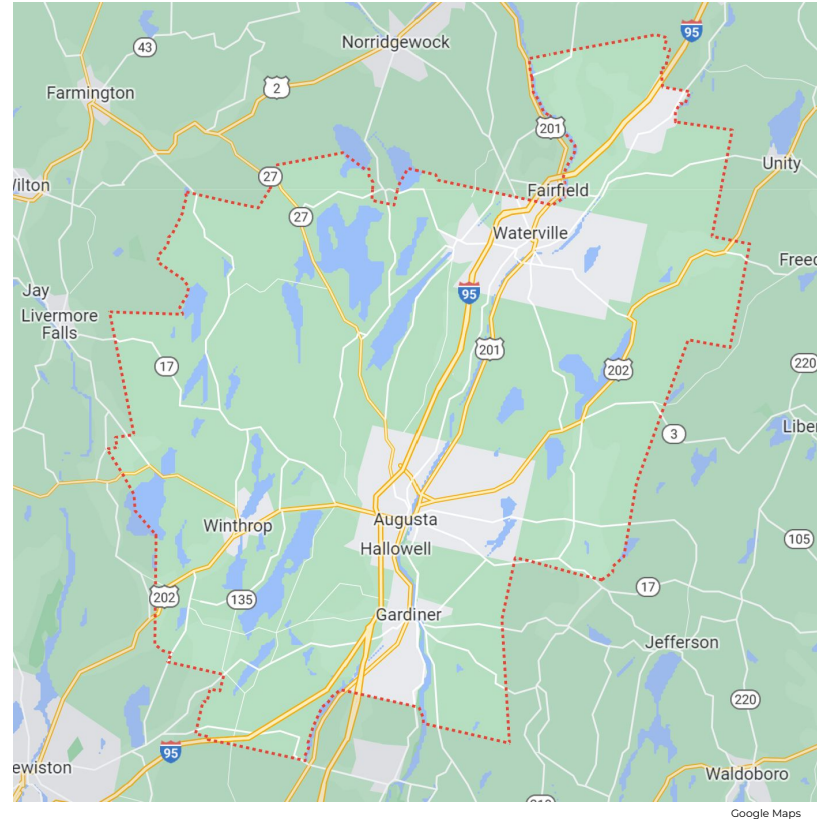
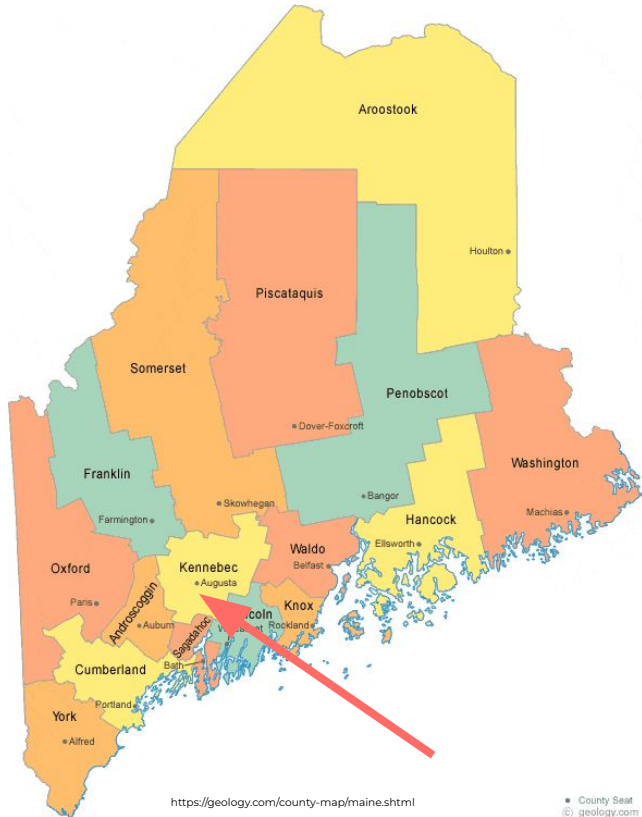




Maine State Library Provides:

- All technology equipment
 - Computer
 - Lighting
 - Headsets
 - Web camera
 - Security supplies, software
 - White noise privacy device
- Promotional materials
- Training for Digital Health Navigator
- Support and Guidance

Kennebec County



Purpose and Value of Deliverables

Assess Ability and Interest



Send survey to find capable and interested libraries

Refine Criteria



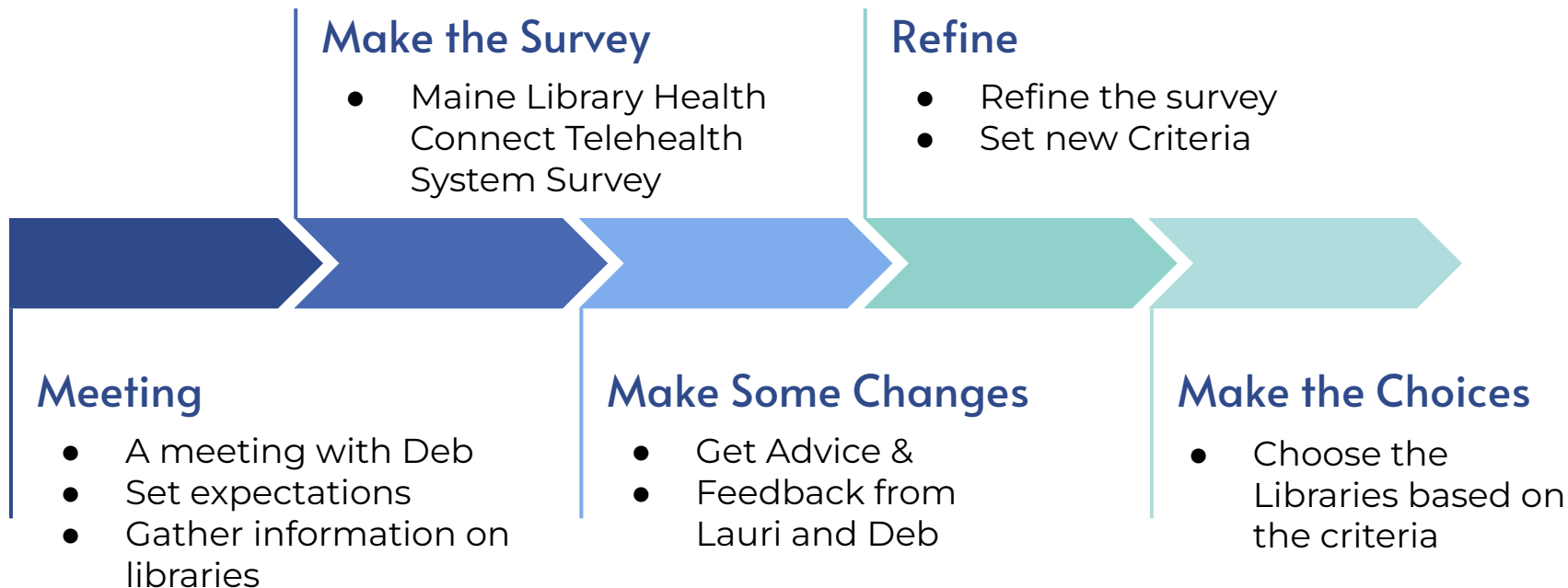
Modify criteria from Phase 1 to reflect program modifications

Establish Broader Connections



Building a network with local libraries as the projects expands across Maine

Our process of creating our deliverables



Memorandum of Understanding

Deliverables

1. Modify criteria from phase 1
2. Select libraries based on criteria
3. Create a survey to send to libraries

Timeline

Original goal to complete by end of November but Deb was in no rush and after her feedback she gave us until December

Working with S-L Partner

We communicated with Deb primarily via email due to scheduling conflicts



Criteria Modifications

Eliminate Private Spaces

With the advent of technology-lending partnerships, a library's private space is not a crucial consideration

Proximity to PCC's

The density of primary care centers in the area is an important factor in determining the need for telehealth resources

Public Library Usage

A library with greater traffic and community presence would likely see a greater usage of telehealth resources

Libraries Chosen



CANAAN PUBLIC LIBRARY



LIBERTY LIBRARY



GIBBS LIBRARY



NEW PORTLAND
COMMUNITY LIBRARY

Canaan Public Library

Location

~ 30 min drive from
nearest PCC/hospital

Population

2,168 – small

High ratio of visits/population

Technology Experience

50 virtual programs

High ratio of computer
use/population

Hours/Space

20 Hrs/week

2,460 sq ft



Liberty Library

Location

~ 25 min drive from
nearest PCC/hospital

Population

2,100 – small

High ratio of visits/population

Technology Experience

High ratio of computer
use/population

23 virtual programs

Hours/Space

33 Hrs/week



New Portland Community Library

Location

~ 20 min drive from
nearest PCC/hospital

Population

688 – small

High ratio of visits/population

Technology Experience

High ratio of computer
use/population

No current virtual programs

Hours/Space

12 Hrs/week

2,040 sq ft

0.25 paid employees



Gibbs Library – A little less ideal

Location

~ 15 min drive from
nearest PCC/hospital

Technology Experience

High ratio of computer
use/population

Population

1,520 – small

High ratio of visits/population

Hours/Space

18 Hrs/week

Survey:

<http://bitly.ws/xuVg>

Thank you!