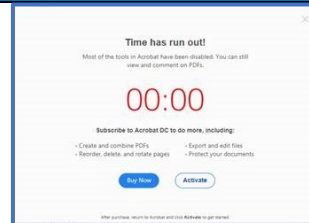
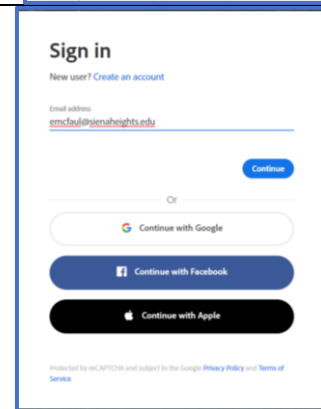


Adobe Time/License errors, follow the directions below:

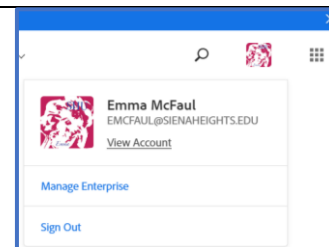
Any type of **expired error message**, with time left or the license, is ready to be expired in a few days, follow the procedures, below.



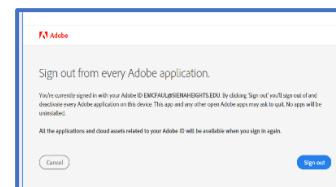
1. From the **Google Chrome** browser, go to <https://adobe.com/> using your Siena Heights e-mail and password credentials, to sign In.
2. All Adobe Acrobat DC Users select the **Personal account**.
3. Log into the connectto.sienaheights.edu menu
4. yourusername@sienaheights.edu follow by typing in your password for your **mysiena account**.



5. After you log in, **Sign out of your Adobe account** from the Google Chrome.
6. **Recommendation:** When you are login to your Adobe Account, and your password is not the same as the **MySiena**, you can change your password from this menu.



7. Next, launch your **Adobe Acrobat Pro DC application** and click under the **Help menu, from the top of the menu features**, tap on the drop-down to **Account**, and **Sign out of the program**. Click on the **Blue Sign out button**.



8. After you are signed out of all your applications, sign back in to activate your **Adobe Acrobat Pro DC subscription**.

