



# Information Technology Services at Siena Heights University

## Welcome to Siena Heights University!

As a new student, here are a few tech-related things that will help get you started.

### MySiena - Portal for all things Siena Heights

Siena Heights University has a web portal with resources and links for students. This portal is known as MySiena. It can be accessed at [mysiena.sienaheights.edu](https://mysiena.sienaheights.edu) in your web browser. You can log in with the username and password given to you to access more resources. A few resources found here are...

- Online Courses Through Canvas
- Email Access Through Office.com
- Library Databases and Resources
- Grades and Midterms
- Financial Aid Information
- Class Schedule & Academic Catalogs



### Get Microsoft Products for Free

Visit [www.office.com](https://www.office.com) and sign in with your Siena Heights email address and password to sign in. Once signed in, you can download Office apps to your computer. You can also access most apps, like Word and PowerPoint, directly from your web browser.

### Access Email on office.com

On [office.com](https://office.com), students can check their email by clicking the **Outlook** icon. This inbox can be used to check university emails and other important messages. You can send messages from your official [sienaheights.edu](https://sienaheights.edu) address from this inbox.



### Connect to On-Campus WiFi

When arriving to campus, students can access our free WiFi network. Students should connect to the WiFi network **SHU-KeyGen** and follow the instructions that pop up after connecting. After following the instructions, a unique passcode is generated that allows up to 10 devices to connect to **SHU-PPSK**, the best WiFi network for personal devices.

For smart home and other personal assistant devices, we recommend connecting them to the WiFi network **Saints\_Guest**.

### Learn more from IT

Want to learn more about what IT has to offer? Connect with us with the below information, or visit our website!

**Email:** [helpdesk@sienaheights.edu](mailto:helpdesk@sienaheights.edu)

**Phone:** 517 264 7655

**IT Website:** [sites.sienaheights.edu/doit/](https://sites.sienaheights.edu/doit/)

