

Database Password-General log on web pages Problems


Microsoft Edge – Clear Cache

1. Open Microsoft Edge
2. Tap on the **three little dots** which are located in the top right corner.
3. Drop down and tap on the **Settings Gear icon**.
4. Located on the left side, tap on Privacy & Services, and then the Under the **Clear Browsing Data** tap on Choose what to clear
5. Next, make sure Cache is checked, and tap on the **Clear Now button**.

Google Chrome – Clear Cache

1. Open Google Chrome.
2. Tap on the three little dots which are located on the top right corner
3. Tap on **Settings**. The **Settings menu page** appears.
4. From the left side, tap on **Show Advanced Settings**.
5. Under the **Privacy & Services**, scroll down further and tap on the **Clear Browsing Data**. Click boxes on what to clear and tap on the **Clear Data button**.

Firefox – Clear Cache

1. Tap on the **History icon top right** , and tap on **Clear Recent History**.
2. If the menu bar is hidden, press Alt to make it visible.
3. From the **Time range** to clear: drop-down menu, select the desired range; to clear your entire cache, select Everything.
4. Next to "Details", click the down arrow to choose which elements of the history to clear; to clear your entire cache, select all items.
5. Click Clear Now.
6. Exit/quit all browser windows and re-open the browser.

Solutions

iPhone or iPad, using a Safari browser

From the Apple store download the free **Microsoft Word** and **Microsoft OneDrive** on your device.

1. Login to the **Library Databases** from Safari
<http://shulibrary.sienaheights.edu/databases.html>
2. Find the data you are looking for and then on the top left of Safari click the AA, and get to reader mode, and copy the text you need to your Word application.
3. Save your data you recently copy to your Word application, to your OneDrive.

Download the CC Cleaner App

1. Tap on the link below to download the CC cleaner app for your **Mac** device.
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