VISTA CHAIN OF COMMAND

When questions or issues arise during your VISTA service year, it can be difficult to know where best to turn for solutions. Members are encouraged to consult VISTACampus.gov in regard to VISTA policy and benefits. Please use this chart to guide you through your points of contact to find your resolution for any and all additional concerns.

**DIRECT SUPERVISOR**
A member’s direct supervisor should be their first point of contact for questions/concerns

If they are unable to address you questions or concerns you should then reach out to...

**VISTA LEADER**
The VISTA Leader has served at least one year with AmeriCorps and serves as Peer Leadership within our cohort

If they are unable to address you questions or concerns you should then reach out to...

**VISTA PROJECT SUPERVISOR**
VISTAs serving in the Birmingham Metro Area would reach out to the VISTA Project Supervisor
Members serving in the Black Belt or rural Alabama would reach out to the Black Belt VISTA Coordinator

If they are unable to address you questions or concerns you should then reach out to...

**UAB VISTA PROGRAM DIRECTOR**
The program direct oversees the overall management of the VISTA program and answers questions that the project supervisors may not be able to

**AMERICORPS VISTA REPRESENTATIVE**
If we still cannot address your need, we will help put you in touch with the AmeriCorps Representative