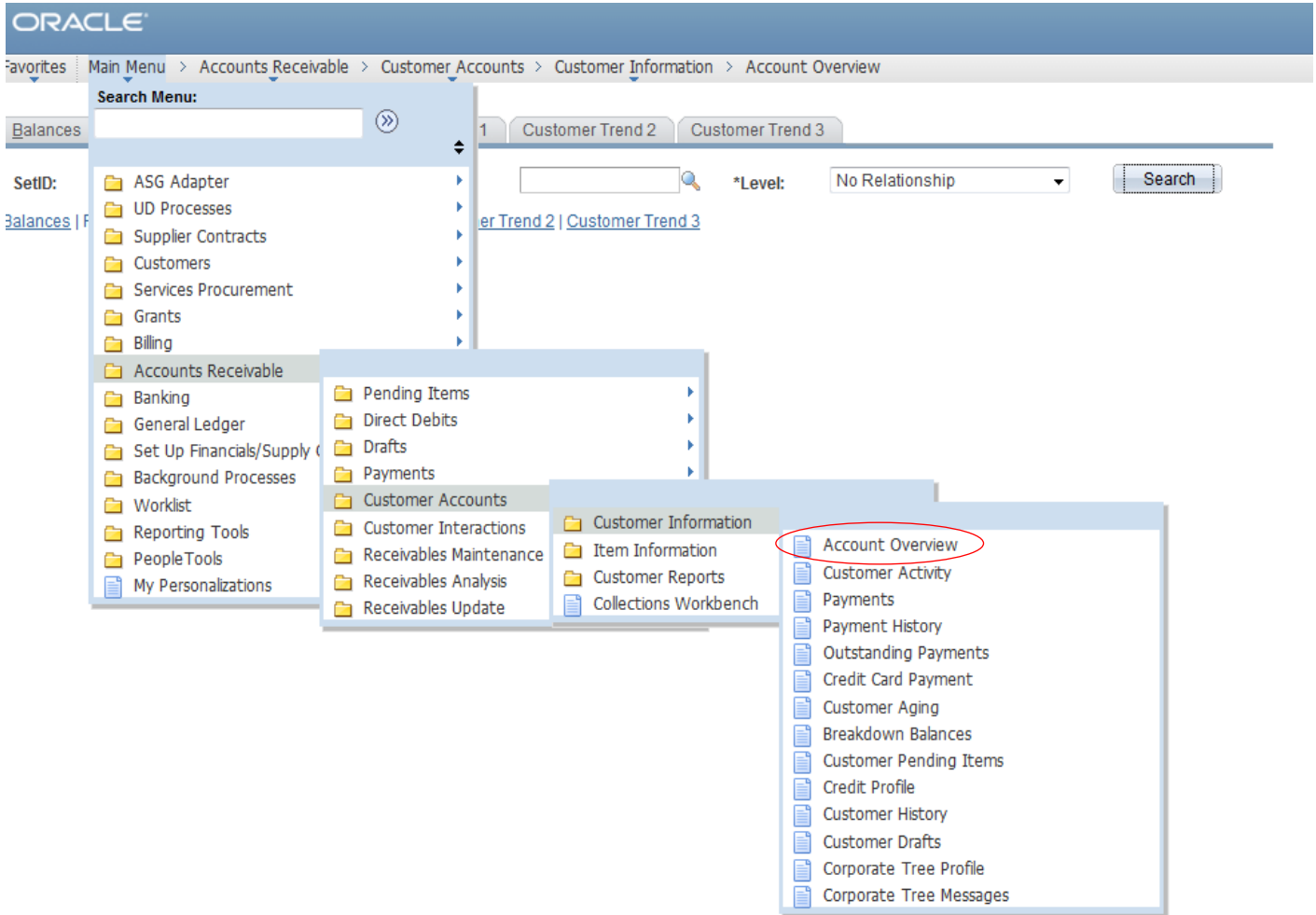


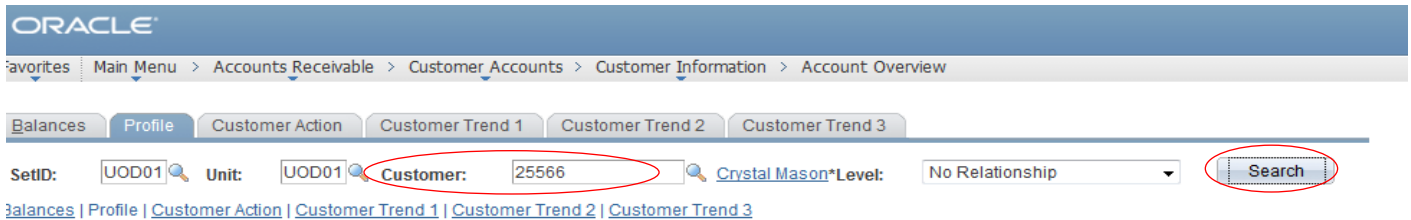
Find out if an invoice has been paid

Go to the Account Overview screen:



The screenshot shows the Oracle Account Overview search menu. The breadcrumb trail is: Main Menu > Accounts Receivable > Customer Accounts > Customer Information > Account Overview. The search menu is open, showing a list of folders. The 'Customer Information' folder is selected, and its sub-items are displayed. The 'Account Overview' item is circled in red. Other items in the 'Customer Information' folder include Customer Activity, Payments, Payment History, Outstanding Payments, Credit Card Payment, Customer Aging, Breakdown Balances, Customer Pending Items, Credit Profile, Customer History, Customer Drafts, Corporate Tree Profile, and Corporate Tree Messages. The search criteria are: SetID: (empty), Unit: (empty), Customer: (empty), Crystal Mason*Level: No Relationship, and a Search button.

Type your customer number and hit Search:



The screenshot shows the Oracle Account Overview search form. The breadcrumb trail is: Main Menu > Accounts Receivable > Customer Accounts > Customer Information > Account Overview. The search form is filled with: SetID: UOD01, Unit: UOD01, Customer: 25566, Crystal Mason*Level: No Relationship, and a Search button. The Customer field and the Search button are circled in red. The search criteria are: SetID: UOD01, Unit: UOD01, Customer: 25566, Crystal Mason*Level: No Relationship, and a Search button.

Click on the Item List link on the Profile tab to see all unpaid invoices. If no invoices appear on the Item List page, the customer has no outstanding balances.

ORACLE

avorites | Main Menu > Accounts Receivable > Customer Accounts > Customer Information > Account Overview

Balances | **Profile** | Customer Action | Customer Trend 1 | Customer Trend 2 | Customer Trend 3

SetID: UOD01 Unit: UOD01 Customer: 25566 Crystal Mason*Level: No Relationship Search

[Add Conversation](#)

[Item List](#)

Customer Information

Address 1: 713 E Basin Rd
Address 2:
City: New Castle State: DE
Country: USA Postal: 19720
Corporate ID: 25566 Crystal Mason
Remit to Bank: UOD01 Remit to Bank Account: DEP
Terms: Collection Customer Group: Credit Hold

Customer ID Number Customize | Find | View All | First 1 of 1 Last

Type	ID Num
------	--------

Customer Contacts Customize | Find | View All | First 1 of 1 Last

Contact Name	Phone	Phone Extension	Phone Type
Contact Information			BUSN

[balances](#) | [Profile](#) | [Customer Action](#) | [Customer Trend 1](#) | [Customer Trend 2](#) | [Customer Trend 3](#)