

IT GOVERNANCE

IT Governance Design

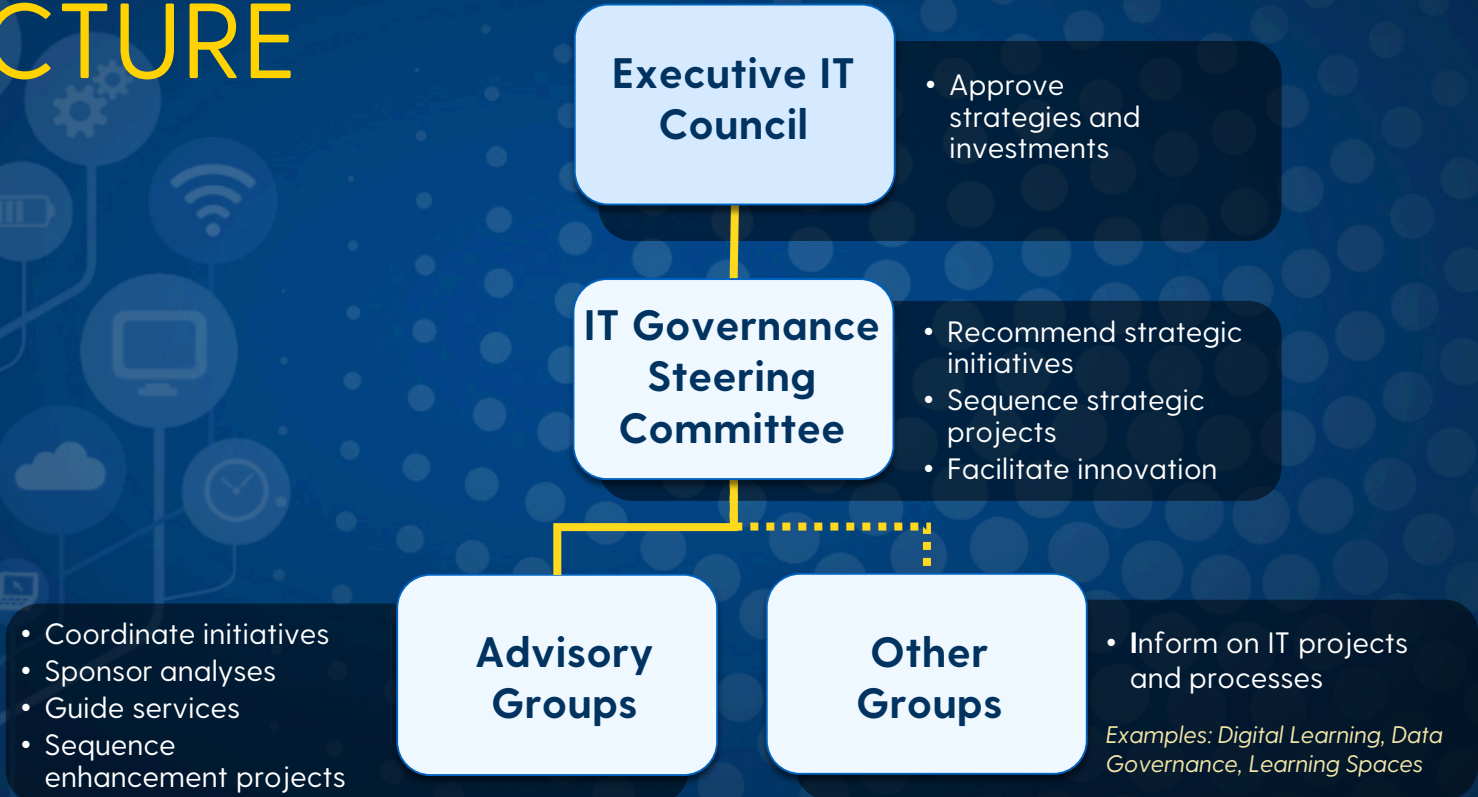
July 2019



IT GOVERNANCE GOALS

- Align the university's information technology direction with the University's Strategic Plan and the University's priorities
- Provide a consistent and fair approach that is integrated and aligned with the University's governance approach
- Ensure awareness of the decision-making process that determines where IT resources are applied
- Ensure that IT-related processes are overseen effectively and transparently

IT GOVERNANCE STRUCTURE



IT GOVERNANCE STRUCTURE

ROLE OF EXECUTIVE COUNCIL

- Champion IT governance activities
- Ensure business strategy/objectives are set, communicated and aligned
- Approve strategies and investments
- Resolve major conflicts in tech investments
- Stipulate high-level direction for sourcing and IT resources when demand creates conflicts
- Impart guidance for collaboration with university-wide governance practices

ROLE OF ADVISORY GROUPS

- Champion IT governance activities
- Collaborate in IT governance
- Coordinate initiatives, sponsor analyses, guide services, and recommend the sequencing of projects
- Review and approve/reject proposed requests, projects, and/or services and make independent recommendations when believed beneficial to the University
- Communicate Group activity monthly to the IT Governance Steering Committee
- Advisory groups are time-bound and have a clear charge and deliverables

Executive IT Council

IT Governance Steering Committee

Advisory Groups

Other Groups

ROLE OF IT GOVERNANCE STEERING COMMITTEE

- Champion IT governance activities
- Collaborate in IT Governance
- Advise the Executive IT Council
- Recommend strategic initiatives and strategic projects for Exec. IT Council review, sequence strategic projects, and facilitate innovation
- Review and assess strategic projects
- Reject/hold requests, especially if the university already has a solution
- Provide clear charges to Advisory Groups
- Create Ad-hoc Committee(s) as necessary
- Administer the IT Governance framework
- Monitor the IT Project Portfolio

ROLE OF OTHER GROUPS

(Examples: Data Governance, Learning Spaces, Digital Learning)

- Inform the IT Governance Steering Committee on IT, projects and processes under consideration that could impact the information technology strategy or technology.

IT GOVERNANCE STEERING COMMITTEE

- College Deans
- Faculty Senate Representative
- Vice Provost Libraries and Museums
- AVP IT Strategic Operations
- AVP Office of Institutional Research and Effectiveness
- Assoc. Vice Provost, Chief of Staff
- Chief Budget Officer
- Vice Presidents:
 - Information Technologies and CIO
 - Enrollment Management
 - Facilities, Real Estate and Auxiliary Services
 - Finance
 - General Counsel
 - Human Resources
 - Research, Scholarship and Innovation
 - Student Life

ADVISORY GROUPS

Objectives include: Champion IT governance activities and collaborate in IT governance

- Student Experience Committee (SEC)
- IT Services Committee (ITSC)
- Research Computing Committee (RCC)
- Architecture Committee (AC)
- Security and IT Risk Committee (SIRC)
- Administrative Systems Committee (ASC)

OTHER GROUPS

Include other technology-related groups, existing or developing, that are in position to inform the IT Governance Steering Committee on information technologies, projects, and processes.

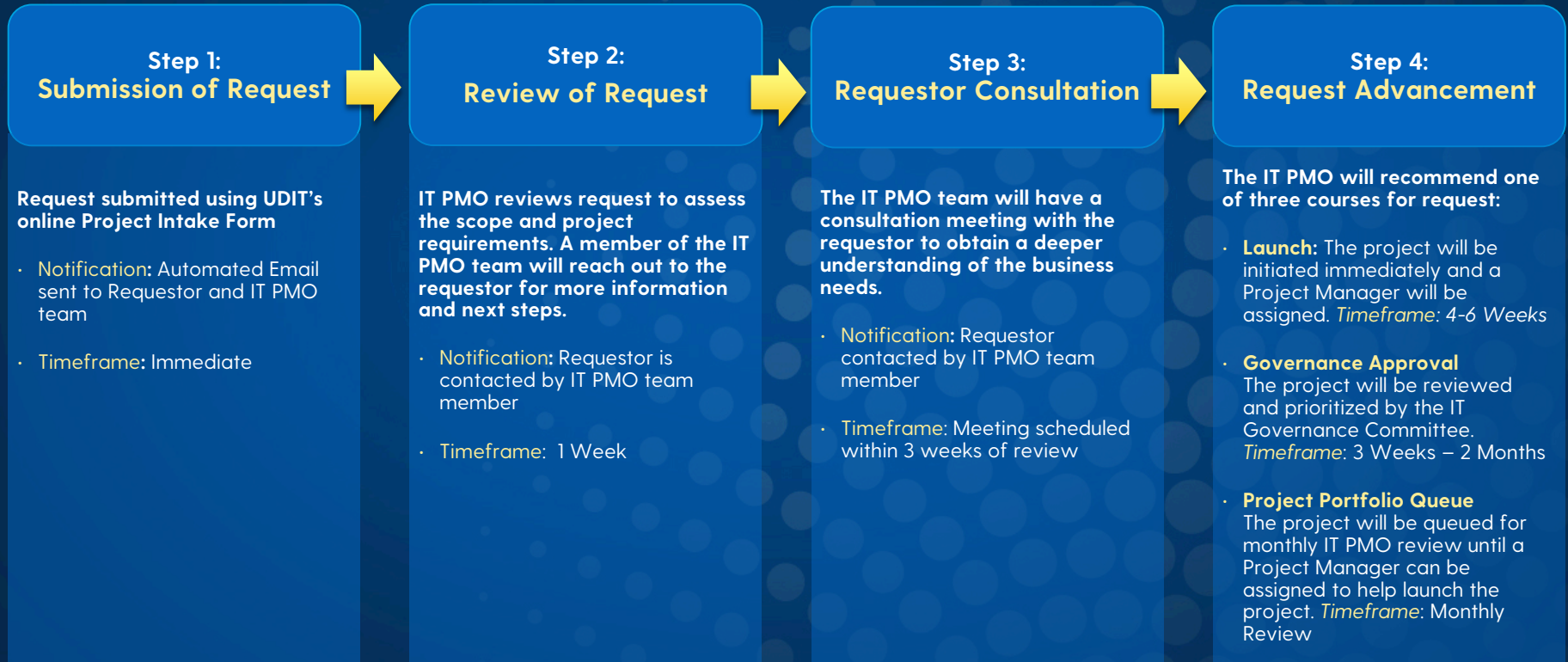
Examples:

Data Governance, Digital Learning, and Learning Spaces.

ASSESSMENT OF PROJECTS

- PMO Intake Process
- Business Drivers and Criteria Assessed
 - *Strategic investments, innovation, enhancements, capital, mandates, risk avoidance, operations, and maintenance*
- Projects that represent innovations or support institutional strategy will be reviewed and approved through the IT governance process

PROJECT REQUEST PROCESS



PHASING IN GOVERNANCE

Phase 0	Year 1 (In place Fall 2019)	Years 2 or 3 (Reassess/Improve Process)	Years 3 or 4 (Maturity Achieved)
<ul style="list-style-type: none"> • Establish IT PMO • Create Project Intake & Review Processes • Gather data on project portfolio and capacity • Identify chairs, vice chairs and appointment process for committee members • Identify staff support and communications for governance committees 	<ul style="list-style-type: none"> • Establish Executive IT Council and IT Governance Steering Committee • Establish advisory groups for Student Experience, Services, Security, Research Computing, Architecture and Administrative Systems • Use task-based working groups as needed for learning spaces and architecture 	<ul style="list-style-type: none"> • Form separate Learning Spaces Committee • Break administrative systems into separate groups for student service processes and finance, research, and people management processes • Assess and update the IT strategy 	<ul style="list-style-type: none"> • Delegate additional authority to approve projects or innovation grants to IT Governance Steering Committee • Begin allocating investment budgets to particular technology portfolios • Appoint new chairs

NEXT STEPS

- Establish Advisory Groups