# PHYSICAL THERAPIST STUDENT EVALUATION:

# CLINICAL EXPERIENCE AND CLINICAL INSTRUCTION

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American Physical Therapy Association Department of Physical Therapy Education 1111 North Fairfax Street Alexandria, Virginia 22314

#### **PREAMBLE**

The purpose of developing this tool was in response to academic and clinical educators' requests to provide a voluntary, consistent and uniform approach for students to evaluate clinical education as well as the overall clinical experience. Questions included in this draft tool were derived from the many existing tools already in use by physical therapy programs for students to evaluate the quality of the clinical learning experience and clinical instructors (CIs), as well as academic preparation for the specific learning experience. The development of this tool was based on key assumptions for the purpose, need for, and intent of this tool. These key assumptions are described in detail below. This tool consists of two sections that can be used together or separately: Section 1-Physical therapist student assessment of the clinical experience and Section 2-Physical therapist student assessment of clinical instruction. Central to the development of this tool was an assumption that students should actively engage in their learning experiences by providing candid feedback, both formative and summative, about the learning experience and with summative feedback offered at both midterm and final evaluations. One of the benefits of completing Section 2 at midterm is to provide the CI and the student with an opportunity to modify the learning experience by making midcourse corrections.

## **Key Assumptions**

- The tool is intended to provide the student's assessment of the quality of the clinical learning experience and the quality of clinical instruction for the specific learning experience.
- The tool allows students to objectively comment on the quality and richness of the learning experience and to provide information that would be helpful to other students, adequacy of their preparation for the specific learning experience, and effectiveness of the clinical educator(s).
- The tool is formatted in Section 2 to allow student feedback to be provided to the CI(s) at both midterm and final evaluations. This will encourage students to share their learning needs and expectations during the clinical experience, thereby allowing for program modification on the part of the CI and the student.
- Sections 1 and 2 are to be returned to the academic program for review at the conclusion of the clinical experience. Section 1 may be made available to future students to acquaint them with the learning experiences at the clinical facility. Section 2 will remain confidential and the academic program will not share this information with other students.
- The tools meet the needs of the physical therapist (PT) and physical therapist assistant (PTA) academic and clinical communities and where appropriate, distinctions are made in the tools to reflect differences in PT scope of practice and PTA scope of work.
- The student evaluation tool should not serve as the sole entity for making judgments about the quality of the clinical learning experience. This tool should be considered as part of a systematic collection of data that might include reflective student journals, self-assessments provided by clinical education sites, Center Coordinators of Clinical Education (CCCEs), and CIs based on the Guidelines for Clinical Education, ongoing communications and site visits, student performance evaluations, student planning worksheets, Clinical Site Information Form (CSIF), program outcomes, and other sources of information.

#### Acknowledgement

We would like to acknowledge the collaborative effort between the Clinical Education Special Interest Group (SIG) of the Education Section and APTA's Education Department in completing this project. We are especially indebted to those individuals from the Clinical Education SIG who willingly volunteered their time to develop and refine these tools. Comments and feedback provided by academic and clinical faculty, clinical educators, and students on several draft versions of this document were instrumental in developing, shaping, and refining the tools. Our gratitude goes out to all of those individuals and groups who willingly gave their time and expertise to work toward a common voluntary PT and PTA Student Evaluation Tool of the Clinical Experience and Clinical Instruction.

Ad Hoc Group Members: Jackie Crossen-Sills, PT, MS, Nancy Erikson, PT, MS, GCS, Peggy Gleeson, PT, PhD, Deborah Ingram, PT, EdD, Corrie Odom, PT, DPT, ATC, and Karen O'Loughlin, PT, MA

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# **GENERAL INFORMATION AND SIGNATURES**

General Information	
Student Name	
Academic Institution <u>University of Massachusetts Lowell</u>	
Name of Clinical Education Site Community Hospital Therapy Works	
Address 2351 G Rd City Grand Junction State CO	
Clinical Experience Number 2 Clinical Experience Dates 6/6/16-8/26/16	
<u>Signatures</u>	
I have reviewed information contained in this physical therapist student eveducation experience and of clinical instruction. I recognize that the information facilitate accreditation requirements for clinical instructor qualifications facademic program. I understand that my personal information will not be program files.	nation below is being collected or students supervised in this
	9/1/16
Student Name (Provide signature)	Date
Primary Clinical Instructor Name (Print name)	Date
Primary Clinical Instructor Name (Provide signature)  Entry-level PT degree earned Highest degree earned Years experience as a Cl Years experience as a clinician Areas of expertise Clinical Certification, specify area APTA Credentialed Cl YesNo Other Cl Credential	
Professional organization memberships	
Additional Clinical Instructor Name (Print name)	Date
Additional Clinical Instructor Name (Provide signature)  Entry-level PT degree earned	
Years experience as a CI Years experience as a clinician Areas of expertise Clinical Certification, specify area APTA Credentialed CI Other CI Credential Professional organization memberships APTA  Yes No Professional Organization memberships APTA Other	

# SECTION 1: PT STUDENT ASSESSMENT OF THE CLINICAL EXPERIENCE

Information found in Section 1 may be available to program faculty and students to familiarize them with the learning experiences at this clinical facility.

1.	Name of Clinical Education Site Community Hospital Therapy Works						
	Address <u>2351</u>	<u>G Rd</u>	City <u>G</u>	CityGrand Junction		<u>CO</u>	
2.	Clinical Exper	ience Number <u>2</u>					
3.	Specify the number of weeks for each applicable clinical experience/rotation.						
	6 Ambulatory ECF/N Federa	Care/Outpatien lursing Home/SI al/State/County		School/Presch Wellness/Prev	ite Rehab lool Progr ention/Fit	oilitation ram tness F	
<u>Orient</u>	<u>ation</u>						
4.	Did you receiv	e information fro	om the clinical fa	cility prior to your arrival?	?	Yes	☐ No
5.				awareness of the d for the experience?		Yes	□No
6.	introduction to	the hospital and	d where things w	e orientation? <u>During the</u> vere located would have las not very large.			
<u>Patien</u>			ractice Environm				
	For question	<b>s 7, 8, and 9, us</b> 1= Never		4-point rating scale: 3 = Occasionally	4 = Ofte	en	
7	During this clir	nical experience	doscribe the fre	autonov of time coent in	oach of th	oo follo	wing

7. During this clinical experience, describe the frequency of time spent in each of the following areas. Rate all items in the shaded columns using the above 4-point scale.

Diversity Of Case Mix	Rating	Patient Lifespan	Rating	Continuum Of Care	Rating
Musculoskeletal	4	0-12 years	1	Critical care, ICU, Acute	4
Neuromuscular	2	13-21 years	3	SNF/ECF/Sub-acute	1
Cardiopulmonary	2	22-65 years	4	Rehabilitation	1
Integumentary	2	over 65 years	4	Ambulatory/Outpatient	4
Other (GI, GU, Renal,	2			Home Health/Hospice	2
Metabolic, Endocrine)				Wellness/Fitness/Industry	2

8. During this clinical experience, describe the frequency of time spent in providing the following components of care from the patient/client management model of the *Guide to Physical Therapist Practice*. Rate all items in the shaded columns using the above 4-point scale.

Components Of Care	Rating	Components Of Care	Rating
Examination		Diagnosis	4
Screening	4	Prognosis	4
History taking	4	Plan of Care	4
Systems review	4	Interventions	4
Tests and measures	3	Outcomes Assessment	4
Evaluation	4		

9. During this experience, how frequently did staff (ie, CI, CCCE, and clinicians) maintain an environment conducive to professional practice and growth? Rate all items in the shaded columns using the 4-point scale on page 4.

Environment	Rating
Providing a helpful and supportive attitude for your role as a PT student.	4
Providing effective role models for problem solving, communication, and teamwork.	4
Demonstrating high morale and harmonious working relationships.	4
Adhering to ethical codes and legal statutes and standards (eg, Medicare, HIPAA,	4
informed consent, APTA Code of Ethics, etc).	
Being sensitive to individual differences (ie, race, age, ethnicity, etc).	4
Using evidence to support clinical practice.	4
Being involved in professional development (eg, degree and non-degree continuing	4
education, in-services, journal clubs, etc).	
Being involved in district, state, regional, and/or national professional activities.	3

10. What suggestions, relative to the items in question #9, could you offer to improve the environment for professional practice and growth? I feel like the clinic was doing a very good job at advocating for these things whether it be individual clinicians or the clinic as a whole, the whole team was very active in continuing education.

# Clinical Experience

11.	Were there other students at this clinical facility during your clinical experience? (Check all that apply):
	<ul> <li>Physical therapist students</li> <li>Physical therapist assistant students</li> <li>from other disciplines or service departments (Please specify)</li> </ul>
12.	Identify the ratio of students to CIs for your clinical experience:
	<ul> <li>☐ 1 student to 1 CI</li> <li>☐ 1 student to greater than 1 CI</li> <li>☐ 1 CI to greater than1 student; Describe</li> </ul>
13.	How did the clinical supervision ratio in Question #12 influence your learning experience? I had 2 primary CIs one in the OP setting and one in the IP setting, this was nice to compare them and then while I was at the IP setting I had 2 weeks where my CI was on vacation, during this time I worked with a different CI each day, this was nice it gave me a great deal of quick information and also gave me insight into things I will do in practice and things I will not do. The days I was rotating through differents PTs were stressfull as well due to the fact they all had different requests during treatments and with documentation.  In addition to patient/client management, what other learning experiences did you participate in during this clinical experience? (Check all that apply)
	Attended in-services/educational programs  Presented an in-service  Attended special clinics  Attended team meetings/conferences/grand rounds  Directed and supervised physical therapist assistants and other support personnel  Observed surgery  Participated in administrative and business practice management  Participated in collaborative treatment with other disciplines to provide patient/client care (please specify disciplines) Nursing, OT, ST and Case management  Participated in opportunities to provide consultation  Participated in service learning

	<ul> <li>Participated in wellness/health promotion/screening programs</li> <li>Performed systematic data collection as part of an investigative study</li> <li>Other; Please specify</li> </ul>
15.	Please provide any logistical suggestions for this location that may be helpful to students in the future. Include costs, names of resources, housing, food, parking, etc. Grand Junction is a big little area, lots to do and great places to eat, I rented a small one bedroom in law apartment for 600 a month, I do believe based on PTs in the clinic that I was overpaying. There was an OT who said I could have rented a room at her plae but was already paid up for the place I was at. Food at the hospital is really good, and the students get the employee discount, lunch ranged from \$3-8 depending on what you got but I was never hungry afterwards. Planty of parking at both locations.
<u>Overall</u>	Summary Appraisal
16.	Overall, how would you assess this clinical experience? (Check only one)
	<ul> <li>□ Excellent clinical learning experience; would not hesitate to recommend this clinical education site to another student.</li> <li>□ Time well spent; would recommend this clinical education site to another student.</li> <li>□ Some good learning experiences; student program needs further development.</li> <li>□ Student clinical education program is not adequately developed at this time.</li> </ul>
17.	What specific qualities or skills do you believe a physical therapist student should have to function successfully at this clinical education site? Do not be afraid to jump right in, things to review, anatomy, orthopedic surgeries and rehab process both acute and OP, we had some vestibular cases as well, review lab values and what they mean as far as treat/don't treat.
18.	If, during this clinical education experience, you were exposed to content not included in your previous physical therapist academic preparation, describe those subject areas not addressed. Most of the cases that we had throughout this clinical were things we had learned during throughout the first two years of school, one thing that would have been nice prior to this would have been a differential diagnosis class.
19.	What suggestions would you offer to future physical therapist students to improve this clinical education experience? Don't be afraid to get right into it, all of the PTs in the clinic have slightly different styles of practice and each have their own specialties.
20.	What do you believe were the strengths of your physical therapist academic preparation and/or coursework for <i>this clinical experience</i> ? MS I,II,III Neuro PT!, II, and PT I, II and Geriatrics as most of the population of Grand Junction is retired.
21.	What curricular suggestions do you have that would have prepared you better for this clinical experience? Differential Diagnosis class would have been useful

# SECTION 2: PT STUDENT ASSESSMENT OF CLINICAL INSTRUCTION

Information found in this section is to be shared between the student and the clinical instructor(s) at midterm and final evaluations. Additional copies of Section 2 should be made when there are multiple CIs supervising the student. Information contained in Section 2 is confidential and will not be shared by the academic program with other students.

## **Assessment of Clinical Instruction**

22. Using the scale (1 - 5) below, rate how clinical instruction was provided during this clinical experience at both midterm and final evaluations (shaded columns).

1=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree

Provision of Clinical Instruction	Midterm	Final
The clinical instructor (CI) was familiar with the academic program's objectives and expectations for this experience.	3	4
The clinical education site had written objectives for this learning experience.	3	3
The clinical education site's objectives for this learning experience were clearly communicated.	4	4
There was an opportunity for student input into the objectives for this learning experience.	4	4
The CI provided constructive feedback on student performance.	4	4
The CI provided timely feedback on student performance.	4	4
The CI demonstrated skill in active listening.	5	4
The CI provided clear and concise communication.	5	4
The CI communicated in an open and non-threatening manner.	5	5
The CI taught in an interactive manner that encouraged problem solving.	5	5
There was a clear understanding to whom you were directly responsible and accountable.	5	4
The supervising CI was accessible when needed.	5	5
The CI clearly explained your student responsibilities.	4	4
The CI provided responsibilities that were within your scope of knowledge and skills.	5	5
The CI facilitated patient-therapist and therapist-student relationships.	5	4
Time was available with the CI to discuss patient/client management.	5	5
The CI served as a positive role model in physical therapy practice.	5	4
The CI skillfully used the clinical environment for planned and unplanned learning experiences.	5	5
The CI integrated knowledge of various learning styles into student clinical teaching.	5	5
The CI made the formal evaluation process constructive.	5	5
The CI encouraged the student to self-assess.	5	5

The CI served as a positive role model in physical therapy practice.	5	4
The CI skillfully used the clinical environment for planned and unplanned learning experiences.	5	5
The CI integrated knowledge of various learning styles into student clinical teaching.	5	5
The CI made the formal evaluation process constructive.	5	5
The CI encouraged the student to self-assess.	5	5
Was your Cl'(s) evaluation of your level of performance in agreement with y  Midterm Evaluation ☐ Yes ☒ No Final Evaluation ☐ Yes ☒		essment?

24. If there were inconsistencies, how were they discussed and managed?

Midterm Evaluation Ratings were fairly conssistent the disparities noted here were mostly due to the specifics of certain evaluative markers not being observed throughout this clinical that I had used more of during first clinical and I had a better understanding of my level on those things than my CI who had not seen them activly used.

Final Evaluation My CI ranked me higher than I did on most markers, I ranked myself lower as this was my first IP clinic setting and I do believe I got better with all of it but did not feel as if I had gotten better overall in the PT process, more that I had gotten better in the IP process specifically. After discussing it with my CI I realized how it all works together and even though this was my first time seeing IP I would agree with my CIs ranking of my performance.

25. What did your CI(s) do well to contribute to your learning?

Midterm Comments <u>At thie end of the day reviewing what new cases we would have for the following day so I could prepare myself for them.</u>

Final Comments <u>CI would let me do all the work and I really felt the pressure of time with</u> treatments and documentation.

26. What, if anything, could your CI(s) and/or other staff have done differently to contribute to your learning?

Midterm Comments My CI during the first part was professional and respectful of me and the level of knowledge I already had while taking advantage of every opportunity to further my understanding of things.

Final Comments <u>Ask the student why they are trying something new instead of shutting it down right away..</u>

Thank you for sharing and discussing candid feedback with your CI(s) so that any necessary midcourse corrections can be made to modify and further enhance your learning experience.