## PHYSICAL THERAPIST STUDENT EVALUATION:

# CLINICAL EXPERIENCE AND CLINICAL INSTRUCTION

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American Physical Therapy Association Department of Physical Therapy Education 1111 North Fairfax Street Alexandria, Virginia 22314

## PREAMBLE

The purpose of developing this tool was in response to academic and clinical educators' requests to provide a voluntary, consistent and uniform approach for students to evaluate clinical education as well as the overall clinical experience. Questions included in this draft tool were derived from the many existing tools already in use by physical therapy programs for students to evaluate the quality of the clinical learning experience and clinical instructors (CIs), as well as academic preparation for the specific learning experience. The development of this tool was based on key assumptions for the purpose, need for, and intent of this tool. These key assumptions are described in detail below. This tool consists of two sections that can be used together or separately: Section 1-Physical therapist student assessment of the clinical experience and Section 2-Physical therapist student assessment of clinical instruction. Central to the development of this tool was an assumption that students should actively engage in their learning experiences by providing candid feedback, both formative and summative, about the learning experience and with summative feedback offered at both midterm and final evaluations. One of the benefits of completing Section 2 at midterm is to provide the CI and the student with an opportunity to modify the learning experience by making midcourse corrections.

## **Key Assumptions**

- The tool is intended to provide the student's assessment of the quality of the clinical learning experience and the quality of clinical instruction for the specific learning experience.
- The tool allows students to objectively comment on the quality and richness of the learning experience and to provide information that would be helpful to other students, adequacy of their preparation for the specific learning experience, and effectiveness of the clinical educator(s).
- The tool is formatted in Section 2 to allow student feedback to be provided to the Cl(s) at both midterm and final evaluations. This will encourage students to share their learning needs and expectations during the clinical experience, thereby allowing for program modification on the part of the CI and the student.
- Sections 1 and 2 are to be returned to the academic program for review at the conclusion of the clinical experience. Section 1 may be made available to future students to acquaint them with the learning experiences at the clinical facility. Section 2 will remain confidential and the academic program will not share this information with other students.
- The tools meet the needs of the physical therapist (PT) and physical therapist assistant (PTA) academic and clinical communities and where appropriate, distinctions are made in the tools to reflect differences in PT scope of practice and PTA scope of work.
- The student evaluation tool should not serve as the sole entity for making judgments about the quality of the clinical learning experience. This tool should be considered as part of a systematic collection of data that might include reflective student journals, self-assessments provided by clinical education sites, Center Coordinators of Clinical Education (CCCEs), and Cls based on the Guidelines for Clinical Education, ongoing communications and site visits, student performance evaluations, student planning worksheets, Clinical Site Information Form (CSIF), program outcomes, and other sources of information.

## Acknowledgement

We would like to acknowledge the collaborative effort between the Clinical Education Special Interest Group (SIG) of the Education Section and APTA's Education Department in completing this project. We are especially indebted to those individuals from the Clinical Education SIG who willingly volunteered their time to develop and refine these tools. Comments and feedback provided by academic and clinical faculty, clinical educators, and students on several draft versions of this document were instrumental in developing, shaping, and refining the tools. Our gratitude goes out to all of those individuals and groups who willingly gave their time and expertise to work toward a common voluntary PT and PTA Student Evaluation Tool of the Clinical Experience and Clinical Instruction.

Ad Hoc Group Members: Jackie Crossen-Sills, PT, MS, Nancy Erikson, PT, MS, GCS, Peggy Gleeson, PT, PhD, Deborah Ingram, PT, EdD, Corrie Odom, PT, DPT, ATC, and Karen O'Loughlin, PT, MA

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### **GENERAL INFORMATION AND SIGNATURES**

General Information

Student Name

Academic Institution University of Massachusetts Lowell

Name of Clinical Education Site Fairlawn Rehabilitation Hospital

Address 189 May street City Worcester State MA

Clinical Experience Number II Clinical Experience Dates 6/4/18 - 8/24/18

### <u>Signatures</u>

I have reviewed information contained in this physical therapist student evaluation of the clinical education experience and of clinical instruction. I recognize that the information below is being collected to facilitate accreditation requirements for clinical instructor qualifications for students supervised in this academic program. I understand that my personal information will not be available to students in our program files.

	<u>    8/30/18 </u>
Student Name (Provide signature)	Date
Primary Clinical Instructor Name (Print name)	Date
Primary Clinical Instructor Name (Provide signature)	
Entry-level PT degree earned <u>DPT</u> Highest degree earned <u>DPT</u> Degree area <u>Physical Therapy</u> Years experience as a Cl <u>1</u> Years experience as a clinician <u>3</u> Areas of expertise <u>Vestibular Rehab</u> Clinical Certification, specify area APTA Credentialed ClYesNo Other Cl CredentialStateYesNo Professional organization memberships XAPTAOther	
<u>N/A</u> Additional Clinical Instructor Name (Print name)	Date
Additional Clinical Instructor Name (Provide signature)	
Entry-level PT degree earned Highest degree earnedDegree area Years experience as a CI Years experience as a clinician Areas of expertise Clinical Certification, specify area APTA Credentialed CIStateYesNo Other CI CredentialStateYesNo Professional organization membershipsAPTAOther	

## SECTION 1: PT STUDENT ASSESSMENT OF THE CLINICAL EXPERIENCE

Information found in Section 1 may be available to program faculty and students to familiarize them with the learning experiences at this clinical facility.

- 1. Name of Clinical Education Site Fairlawn Rehabilitation Hospital
  - Address<u>189 May Street</u> City<u>Worcester</u> State <u>MA</u>
- 2. Clinical Experience Number II
- 3. Specify the number of weeks for each applicable clinical experience/rotation.

Acute Care/Inpatient Hospital Facility Ambulatory Care/Outpatient ECF/Nursing Home/SNF Federal/State/County Health Industrial/Occupational Health Facility	Private Practice     12  Private Practice    12  Rehabilitation/Sub-acute Rehabilitation    School/Preschool Program  Wellness/Prevention/Fitness Program    Other
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#### **Orientation**

4.	Did you receive information from the clinical facility prior to your arrival?	🛛 Yes	🗌 No
5.	Did the on-site orientation provide you with an awareness of the information and resources that you would need for the experience?	🛛 Yes	🗌 No

6. What else could have been provided during the orientation? <u>N/A</u>

#### Patient/Client Management and the Practice Environment

For questions 7, 8, and 9, use the following 4-point rating scale:1= Never2 = Rarely3 = Occasionally4 = Often

7. During this clinical experience, describe the frequency of time spent in each of the following areas. Rate all items in the shaded columns using the above 4-point scale.

<b>Diversity Of Case Mix</b>	Rating	Patient Lifespan Rating Continuum Of Care		Rating	
Musculoskeletal	3	0-12 years	1	Critical care, ICU, Acute	0
Neuromuscular	4	13-21 years	1	SNF/ECF/Sub-acute	0
Cardiopulmonary	2	22-65 years	4	Rehabilitation	4
Integumentary	1	over 65 years	4	Ambulatory/Outpatient	2
Other (GI, GU, Renal,	2			Home Health/Hospice	0
Metabolic, Endocrine)				Wellness/Fitness/Industry	0

8. During this clinical experience, describe the frequency of time spent in providing the following components of care from the patient/client management model of the *Guide to Physical Therapist Practice*. Rate all items in the shaded columns using the above 4-point scale.

Components Of Care	Rating	Components Of Care	Rating
Examination		Diagnosis	4
Screening	4	Prognosis	4
History taking	4	Plan of Care	4
Systems review	4	Interventions	4
Tests and measures	4	Outcomes Assessment	4
Evaluation	4		

9. During this experience, how frequently did staff (ie, CI, CCCE, and clinicians) maintain an environment conducive to professional practice and growth? Rate all items in the shaded columns using the 4-point scale on page 4.

Environment	Rating
Providing a helpful and supportive attitude for your role as a PT student.	4
Providing effective role models for problem solving, communication, and teamwork.	4
Demonstrating high morale and harmonious working relationships.	4
Adhering to ethical codes and legal statutes and standards (eg, Medicare, HIPAA,	4
informed consent, APTA Code of Ethics, etc).	
Being sensitive to individual differences (ie, race, age, ethnicity, etc).	4
Using evidence to support clinical practice.	4
Being involved in professional development (eg, degree and non-degree continuing	4
education, in-services, journal clubs, etc).	
Being involved in district, state, regional, and/or national professional activities.	4

10. What suggestions, relative to the items in question #9, could you offer to improve the environment for professional practice and growth? \_\_\_\_\_

## <u>Clinical Experience</u>

- 11. Were there other students at this clinical facility during your clinical experience? (Check all that apply):
  - Physical therapist students
  - Physical therapist assistant students

from other disciplines or service departments (Please specify For the first 3 weeks of my clinical there was an OT student on the floor)

- 12. Identify the ratio of students to CIs for your clinical experience:
  - 1 student to 1 Cl
    - 1 student to greater than 1 CI
    - 1 CI to greater than1 student; Describe
- 13. How did the clinical supervision ratio in Question #12 influence your learning experience? <u>Having</u> the 1:1 ratio was very beneficial in my learning.
- 14. In addition to patient/client management, what other learning experiences did you participate in during this clinical experience? (Check all that apply)
  - Attended in-services/educational programs
  - Presented an in-service
  - Attended special clinics
  - Attended team meetings/conferences/grand rounds
  - Directed and supervised physical therapist assistants and other support personnel
  - Observed surgery
  - Participated in administrative and business practice management
  - Participated in collaborative treatment with other disciplines to provide patient/client care (please specify disciplines) <u>OT</u>
  - Participated in opportunities to provide consultation
  - Participated in service learning
  - Participated in wellness/health promotion/screening programs
  - Performed systematic data collection as part of an investigative study
  - Other; Please specify \_\_\_\_
- 15. Please provide any logistical suggestions for this location that may be helpful to students in the future. Include costs, names of resources, housing, food, parking, etc. <u>I stayed with a family friend in the area. If you are looking for housing in the area I suggest looking early as it can get pricy and suggest the website rotatingroom.com, which is used for medical students to stublet</u>

apartments. Each floor in ther therapy documentation area has a fridge to put your lunch in. They also have a cafeteria on the first floor with a salad bar and different hot meals each day that were very affodable. Employees park in the back, no charge.

### **Overall Summary Appraisal**

- 16. Overall, how would you assess this clinical experience? (Check only one)
  - Excellent clinical learning experience; would not hesitate to recommend this clinical education site to another student.



Time well spent; would recommend this clinical education site to another student.

Some good learning experiences; student program needs further development.

Student clinical education program is not adequately developed at this time.

- 17. What specific qualities or skills do you believe a physical therapist student should have to function successfully at this clinical education site? <u>Time management, confidence, compassion, empathy, and strong communication skills.</u>
- 18. If, during this clinical education experience, you were exposed to content not included in your previous physical therapist academic preparation, describe those subject areas not addressed. <u>I had a few patients with Conversion Disorder, which we did not learn about in our schooling.</u>
- 19. What suggestions would you offer to future physical therapist students to improve this clinical education experience? <u>I was on the neuro floor, which is where most students are placed for clinical. Review your Neuro notes prior to going on this clinical and have them handy for the summer. I also suggest bringing the Improving Functional Outcomes book as I referenced it throughout the summer.</u>
- 20. What do you believe were the strengths of your physical therapist academic preparation and/or coursework for *this clinical experience*? <u>Our neuro class prepared me well to work with different diagnoses especially CVA, BI, and PD.</u>
- 21. What curricular suggestions do you have that would have prepared you better for *this clinical* experience? <u>It would be beneficial to discuss what Conversion Disorder even if it is breif to allow</u> students to be more aware of it prior to seeing it during a patient's chart review.

## SECTION 2: PT STUDENT ASSESSMENT OF CLINICAL INSTRUCTION

Information found in this section is to be shared between the student and the clinical instructor(s) at midterm and final evaluations. Additional copies of Section 2 should be made when there are multiple CIs supervising the student. Information contained in Section 2 is confidential and will not be shared by the academic program with other students.

## **Assessment of Clinical Instruction**

22. Using the scale (1 - 5) below, rate how clinical instruction was provided during this clinical experience at both midterm and final evaluations (shaded columns).

Provision of Clinical Instruction	Midterm	Final
The clinical instructor (CI) was familiar with the academic program's objectives and expectations for this experience.	5	5
The clinical education site had written objectives for this learning experience.	5	4
The clinical education site's objectives for this learning experience were clearly communicated.	5	5
There was an opportunity for student input into the objectives for this learning experience.	5	4
The CI provided constructive feedback on student performance.	5	5
The CI provided timely feedback on student performance.	5	5
The CI demonstrated skill in active listening.	5	5
The CI provided clear and concise communication.	5	5
The CI communicated in an open and non-threatening manner.	5	5
The CI taught in an interactive manner that encouraged problem solving.	5	5
There was a clear understanding to whom you were directly responsible and accountable.		5
The supervising CI was accessible when needed.	5	5
The CI clearly explained your student responsibilities.	5	5
The CI provided responsibilities that were within your scope of knowledge and skills.	5	5
The CI facilitated patient-therapist and therapist-student relationships.	5	5
Time was available with the CI to discuss patient/client management.	5	5
The CI served as a positive role model in physical therapy practice.	5	5
The CI skillfully used the clinical environment for planned and unplanned learning experiences.	5	5
The CI integrated knowledge of various learning styles into student clinical teaching.	5	5
The CI made the formal evaluation process constructive.	5	5
The CI encouraged the student to self-assess.	5	5

23. Was your Cl'(s) evaluation of your level of performance in agreement with your self-assessment?

Midterm Evaluation

🛛 Yes 🗌 No

Final Evaluation

🛛 Yes 🗌 No

24. If there were inconsistencies, how were they discussed and managed?

Midterm Evaluation We had minor differences that were easily discussed.f

Final Evaluation Same as above

25. What did your CI(s) do well to contribute to your learning?

Midterm Comments In the first half of my clinical my CI quickly had me working with patients and was assisting me when it came to the more complex cases. My CI would ask me questions to get myself thinking and challenged me to think outside of the box when it came to therapy interventions. We would often discuss why a patient was presenting how they did. My CI was really good at asking me questions during a session that we would discuss later on. I found this very beneficial as my mindset was often orthopedic and she helped gear my thinking toward neuro.

Final Comments <u>My CI continued to challenge me throughout my clinical allowing me to grow as</u> a clinician. Right after the midterm my CI was away on vacation for a week and I was working with other PTs with my patients. After that week I felt more confident in my decision making as I wasn't asking other PTs questions that I had gotten used to asking my CI out of habit that were confirming what I was thinking. I also found this helpful as I saw how other therapist's treatment styles and was able to take wihat worked best for me to put into my own treatments. Overall my CI was an amazing mentor that continued to challenge me and work with me to make sure I got the most out of this clinical experience. All the PTs I worked with at Fairlawn helped contribute to my learning.

26. What, if anything, could your CI(s) and/or other staff have done differently to contribute to your learning?

Midterm Comments <u>Other staff members were great about pulling me aside when they had an</u> <u>interesting case or were doing something different that they thought I should see. In team</u> <u>meetings the other staff would wait for me to give my input on when I believed a patient should be</u> <u>d/c'd as they knew I was learning and would discuss if they had a different plan.</u>

Final Comments Same as above. The one thing I wish I had gotten to do was go down to the first floor where often amputee patients stay to work with a patient who had recently had an amputation. If you are interested in this I suggest mentioning it to your CI early on so they can mention it to the therapists on the 1<sup>st</sup> floor and they can let you know when they have a case that would be beneficial for you to see and/or work with. I also suggest shadowing with other disciplines for a few sessions. I shadowed OT and speech and found it very beneficial in understanding everyone's different roles in the patient's care.

Thank you for sharing and discussing candid feedback with your CI(s) so that any necessary midcourse corrections can be made to modify and further enhance your learning experience.