

**PHYSICAL THERAPIST STUDENT  
EVALUATION:  
  
CLINICAL EXPERIENCE  
AND  
CLINICAL INSTRUCTION**

June 12, 2003



**American Physical Therapy Association  
Department of Physical Therapy Education  
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## PREAMBLE

The purpose of developing this tool was in response to academic and clinical educators' requests to provide a voluntary, consistent and uniform approach for students to evaluate clinical education as well as the overall clinical experience. Questions included in this draft tool were derived from the many existing tools already in use by physical therapy programs for students to evaluate the quality of the clinical learning experience and clinical instructors (CIs), as well as academic preparation for the specific learning experience. The development of this tool was based on key assumptions for the purpose, need for, and intent of this tool. These key assumptions are described in detail below. This tool consists of two sections that can be used together or separately: Section 1-Physical therapist student assessment of the clinical experience and Section 2-Physical therapist student assessment of clinical instruction. Central to the development of this tool was an assumption that students should actively engage in their learning experiences by providing candid feedback, both formative and summative, about the learning experience and with summative feedback offered at both midterm and final evaluations. One of the benefits of completing Section 2 at midterm is to provide the CI and the student with an opportunity to modify the learning experience by making midcourse corrections.

### Key Assumptions

- The tool is intended to provide the student's assessment of the quality of the clinical learning experience and the quality of clinical instruction for the specific learning experience.
- The tool allows students to objectively comment on the quality and richness of the learning experience and to provide information that would be helpful to other students, adequacy of their preparation for the specific learning experience, and effectiveness of the clinical educator(s).
- The tool is formatted in Section 2 to allow student feedback to be provided to the CI(s) at both midterm and final evaluations. This will encourage students to share their learning needs and expectations during the clinical experience, thereby allowing for program modification on the part of the CI and the student.
- Sections 1 and 2 are to be returned to the academic program for review at the conclusion of the clinical experience. Section 1 may be made available to future students to acquaint them with the learning experiences at the clinical facility. Section 2 will remain confidential and the academic program will not share this information with other students.
- The tools meet the needs of the physical therapist (PT) and physical therapist assistant (PTA) academic and clinical communities and where appropriate, distinctions are made in the tools to reflect differences in PT scope of practice and PTA scope of work.
- The student evaluation tool should not serve as the sole entity for making judgments about the quality of the clinical learning experience. This tool should be considered as part of a systematic collection of data that might include reflective student journals, self-assessments provided by clinical education sites, Center Coordinators of Clinical Education (CCCEs), and CIs based on the Guidelines for Clinical Education, ongoing communications and site visits, student performance evaluations, student planning worksheets, Clinical Site Information Form (CSIF), program outcomes, and other sources of information.

### Acknowledgement

We would like to acknowledge the collaborative effort between the Clinical Education Special Interest Group (SIG) of the Education Section and APTA's Education Department in completing this project. We are especially indebted to those individuals from the Clinical Education SIG who willingly volunteered their time to develop and refine these tools. Comments and feedback provided by academic and clinical faculty, clinical educators, and students on several draft versions of this document were instrumental in developing, shaping, and refining the tools. Our gratitude goes out to all of those individuals and groups who willingly gave their time and expertise to work toward a common voluntary PT and PTA Student Evaluation Tool of the Clinical Experience and Clinical Instruction.

Ad Hoc Group Members: Jackie Crossen-Sills, PT, MS, Nancy Erikson, PT, MS, GCS, Peggy Gleeson, PT, PhD, Deborah Ingram, PT, EdD, Corrie Odom, PT, DPT, ATC, and Karen O'Loughlin, PT, MA

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**GENERAL INFORMATION AND SIGNATURES**

General Information

Student Name \_\_\_\_\_

Academic Institution University of Massachusetts - Lowell

Name of Clinical Education Site Tufts Medical Center

Address 185 Harrison Ave City Boston State Massachusetts

Clinical Experience Number 3 Clinical Experience Dates Jan. 11<sup>th</sup> - April 1<sup>st</sup> 2016

Signatures

I have reviewed information contained in this physical therapist student evaluation of the clinical education experience and of clinical instruction. I recognize that the information below is being collected to facilitate accreditation requirements for clinical instructor qualifications for students supervised in this academic program. I understand that my personal information will not be available to students in our program files.

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\_\_\_\_\_  
Student Name (Provide signature) 4/12/16  
Date

\_\_\_\_\_  
Primary Clinical Instructor Name (Print name) 4/12/16  
Date

\_\_\_\_\_  
Primary Clinical Instructor Name (Provide signature)

Entry-level PT degree earned Doctorate  
Highest degree earned Doctorate Degree area Physical Therapy  
Years experience as a CI 4  
Years experience as a clinician 6  
Areas of expertise Pediatrics & Gen. Med  
Clinical Certification, specify area N/A  
APTA Credentialed CI  Yes  No  
Other CI Credential MA State  Yes  No  
Professional organization memberships  APTA  Other \_\_\_\_\_

\_\_\_\_\_  
Additional Clinical Instructor Name (Print name) 4/12/16  
Date

\_\_\_\_\_  
Additional Clinical Instructor Name (Provide signature)

Entry-level PT degree earned Bachelors  
Highest degree earned Bachelors Degree area Physical Therapy  
Years experience as a CI 20  
Years experience as a clinician 35  
Areas of expertise Everything  
Clinical Certification, specify area N/A  
APTA Credentialed CI  Yes  No  
Other CI Credential MA State  Yes  No  
Professional organization memberships  APTA  Other \_\_\_\_\_

## SECTION 1: PT STUDENT ASSESSMENT OF THE CLINICAL EXPERIENCE

Information found in Section 1 may be available to program faculty and students to familiarize them with the learning experiences at this clinical facility.

1. Name of Clinical Education Site Tufts Medical Center  
 Address 185 Harrison Ave City Boston State Massachusetts
2. Clinical Experience Number 3
3. Specify the number of weeks for each applicable clinical experience/rotation.  

<u>12</u> Acute Care/Inpatient Hospital Facility	_____ Private Practice
_____ Ambulatory Care/Outpatient	_____ Rehabilitation/Sub-acute Rehabilitation
_____ ECF/Nursing Home/SNF	_____ School/Preschool Program
_____ Federal/State/County Health	_____ Wellness/Prevention/Fitness Program
_____ Industrial/Occupational Health Facility	_____ Other _____

### Orientation

4. Did you receive information from the clinical facility prior to your arrival?     Yes     No
5. Did the on-site orientation provide you with an awareness of the information and resources that you would need for the experience?     Yes     No
6. What else could have been provided during the orientation? I was provided with an OT Student binder that had a lot of information about different aspects of a hospital setting. I was able to utilize this throughout my clinical which was extremely helpful, but I wasn't introduced to it until about a few weeks in. Having that resource or resources like that right from the start would definitely be beneficial for future students.

### Patient/Client Management and the Practice Environment

**For questions 7, 8, and 9, use the following 4-point rating scale:**

1 = Never      2 = Rarely      3 = Occasionally      4 = Often

7. During this clinical experience, describe the frequency of time spent in each of the following areas. Rate all items in the shaded columns using the above 4-point scale.

Diversity Of Case Mix	Rating	Patient Lifespan	Rating	Continuum Of Care	Rating
Musculoskeletal	4	0-12 years	3	Critical care, ICU, Acute	4
Neuromuscular	4	13-21 years	3	SNF/ECF/Sub-acute	1
Cardiopulmonary	4	22-65 years	4	Rehabilitation	1
Integumentary	4	over 65 years	4	Ambulatory/Outpatient	1
Other (GI, GU, Renal, Metabolic, Endocrine)	4			Home Health/Hospice	1
				Wellness/Fitness/Industry	1

8. During this clinical experience, describe the frequency of time spent in providing the following components of care from the patient/client management model of the *Guide to Physical Therapist Practice*. Rate all items in the shaded columns using the above 4-point scale.

Components Of Care	Rating	Components Of Care	Rating
Examination		Diagnosis	4
• Screening	4	Prognosis	4
• History taking	4	Plan of Care	4
• Systems review	4	Interventions	4
• Tests and measures	4	Outcomes Assessment	4
Evaluation	4		

9. During this experience, how frequently did staff (ie, CI, CCCE, and clinicians) maintain an environment conducive to professional practice and growth? Rate all items in the shaded columns using the 4-point scale on page 4.

Environment	Rating
Providing a helpful and supportive attitude for your role as a PT student.	4
Providing effective role models for problem solving, communication, and teamwork.	4
Demonstrating high morale and harmonious working relationships.	4
Adhering to ethical codes and legal statutes and standards (eg, Medicare, HIPAA, informed consent, APTA Code of Ethics, etc).	4
Being sensitive to individual differences (ie, race, age, ethnicity, etc).	4
Using evidence to support clinical practice.	4
Being involved in professional development (eg, degree and non-degree continuing education, in-services, journal clubs, etc).	4
Being involved in district, state, regional, and/or national professional activities.	4

10. What suggestions, relative to the items in question #9, could you offer to improve the environment for professional practice and growth? This environment was fantastic in regards to encouraging professional practice and growth. In-services we offered often in addition to offering the opportunity to attend Grand Rounds as well. I also felt that each individual therapist was very conscious of ethical codes and legal standards which is ideal for a new grad to gain experience. I also took part in the CAT article discussions each week. I think it would be beneficial for more therapists to participate in the CAT article discussions as well, therefore their expertise/experience can be shared with new grads as well.

### Clinical Experience

11. Were there other students at this clinical facility during your clinical experience? (Check all that apply):
- Physical therapist students
  - Physical therapist assistant students
  - from other disciplines or service departments (Please specify OT students (1 week shadow))
12. Identify the ratio of students to CIs for your clinical experience:
- 1 student to 1 CI
  - 1 student to greater than 1 CI
  - 1 CI to greater than 1 student; Describe \_\_\_\_\_
13. How did the clinical supervision ratio in Question #12 influence your learning experience? I was primarily with two CI's Kristin and Linda, however there were often times when they had a day off due to working a weekend and therefore, I ended up working with almost every therapist at the clinic. I gained so much experience and so much insight on the physical therapy profession and realized that there are many ways to practice as a physical therapist. Each therapist was an absolute pleasure to work with and they were all very encouraging and patient with me.
14. In addition to patient/client management, what other learning experiences did you participate in during this clinical experience? (Check all that apply)
- Attended in-services/educational programs
  - Presented an in-service
  - Attended special clinics
  - Attended team meetings/conferences/grand rounds
  - Directed and supervised physical therapist assistants and other support personnel
  - Observed surgery

- Participated in administrative and business practice management
- Participated in collaborative treatment with other disciplines to provide patient/client care (please specify disciplines) OT
- Participated in opportunities to provide consultation
- Participated in service learning
- Participated in wellness/health promotion/screening programs
- Performed systematic data collection as part of an investigative study
- Other; Please specify \_\_\_\_\_

15. Please provide any logistical suggestions for this location that may be helpful to students in the future. Include costs, names of resources, housing, food, parking, etc. I took the orange line right into Tufts from Malden Center. I was living with my parents in Malden for the duration of the clinical. If you were to commute from Lowell, you can take the Commuter Rail right from the Gallagher Station into North Station and then switch to the orange line and get off at the Tufts Medical Center stop. I packed my lunch everyday, but there are places to grab breakfast, lunch, coffee etc. directly in the main lobby of the hospital and on a few different floors. There is also a Dunkin Donuts in the hospital and a Starbucks in the Doubletree hotel across the street! =)

Overall Summary Appraisal

16. Overall, how would you assess this clinical experience? (Check only one)

- Excellent clinical learning experience; would not hesitate to recommend this clinical education site to another student.
- Time well spent; would recommend this clinical education site to another student.
- Some good learning experiences; student program needs further development.
- Student clinical education program is not adequately developed at this time.

17. What specific qualities or skills do you believe a physical therapist student should have to function successfully at this clinical education site? 1) Be flexible - Your day will never go as planned and you have to be able and willing to deal with that. 2) Be social - You will be interacting with your fellow PT's, PTA's, other students, nurses, doctors, patients, other disciplines etc. You will have to be willing to be social and communicate effectively. 3) Be patient. - If this is your first acute care experience, be patient with yourself. I felt like it took the whole 12 weeks for me to finally feel comfortable. Don't feel discouraged if the acute care setting does not seem natural to you. With continued practice and determination, you are sure to succeed.

18. If, during this clinical education experience, you were exposed to content not included in your previous physical therapist academic preparation, describe those subject areas not addressed. I was definitely overwhelmed in this setting, but I never felt unprepared. A lot of concepts from first and second year actually started to click more in this setting because it may have been the first time I was seeing something or I have not have had to use some of the skills I have learned about until this moment.

19. What suggestions would you offer to future physical therapist students to improve this clinical education experience? See #17

20. What do you believe were the strengths of your physical therapist academic preparation and/or coursework for *this clinical experience*? Pathophysiology background, neurology background and PT interventions background

21. What curricular suggestions do you have that would have prepared you better for *this clinical experience*? Refresher courses in the Fall prior to the last clinical. Going over transfers, joint mobs, systems review etc.

## SECTION 2: PT STUDENT ASSESSMENT OF CLINICAL INSTRUCTION

Information found in this section is to be shared between the student and the clinical instructor(s) at midterm and final evaluations. Additional copies of Section 2 should be made when there are multiple CIs supervising the student. Information contained in Section 2 is confidential and will not be shared by the academic program with other students.

### Assessment of Clinical Instruction

22. Using the scale (1 - 5) below, rate how clinical instruction was provided during this clinical experience at both midterm and final evaluations (shaded columns).

1=*Strongly Disagree*    2=*Disagree*    3=*Neutral*    4=*Agree*    5=*Strongly Agree*

Provision of Clinical Instruction	Midterm	Final
The clinical instructor (CI) was familiar with the academic program's objectives and expectations for this experience.	5	5
The clinical education site had written objectives for this learning experience.	5	4
The clinical education site's objectives for this learning experience were clearly communicated.	5	5
There was an opportunity for student input into the objectives for this learning experience.	5	4
The CI provided constructive feedback on student performance.	5	5
The CI provided timely feedback on student performance.	5	5
The CI demonstrated skill in active listening.	5	5
The CI provided clear and concise communication.	5	5
The CI communicated in an open and non-threatening manner.	5	5
The CI taught in an interactive manner that encouraged problem solving.	5	5
There was a clear understanding to whom you were directly responsible and accountable.	5	5
The supervising CI was accessible when needed.	5	5
The CI clearly explained your student responsibilities.	5	0
The CI provided responsibilities that were within your scope of knowledge and skills.	5	5
The CI facilitated patient-therapist and therapist-student relationships.	5	5
Time was available with the CI to discuss patient/client management.	5	5
The CI served as a positive role model in physical therapy practice.	5	5
The CI skillfully used the clinical environment for planned and unplanned learning experiences.	5	5
The CI integrated knowledge of various learning styles into student clinical teaching.	5	5
The CI made the formal evaluation process constructive.	5	5
The CI encouraged the student to self-assess.	5	5

23. Was your CI'(s) evaluation of your level of performance in agreement with your self-assessment?

Midterm Evaluation     Yes  No    Final Evaluation     Yes  No

24. If there were inconsistencies, how were they discussed and managed?

Midterm Evaluation N/A

Final Evaluation N/A

25. What did your CI(s) do well to contribute to your learning?

Midterm Comments Kristin was spectacular! She always let me be myself during evaluations/treatment/documentation. She never made me fit her mold and therefore, I feel more comfortable developing as an Entry Level PT. She provided so many opportunities for me to learn. She also arranged for me to observe heart surgery!

Final Comments Linda was amazing! She always treated me like a fellow clinician and never looked down upon me. She consistently valued my opinion and was an absolute pleasure to work with. She also allowed me to gradually increase my independence at a pace I was comfortable with.

26. What, if anything, could your CI(s) and/or other staff have done differently to contribute to your learning?

Midterm Comments I consistently communicated with my CI's to ensure that I was always getting the best learning experience possible throughout my clinical

Final Comments I consistently communicated with my CI's to ensure that I was always getting the best learning experience possible throughout my clinical.

**Thank you for sharing and discussing candid feedback with your CI(s) so that any necessary midcourse corrections can be made to modify and further enhance your learning experience.**