

# WUCA Nash Pediatrics, LLC

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WUCA Nash Pediatrics, LLC has preferred contracts with several major insurance companies. Please contact your insurance company to determine if our practice is “IN NETWORK” with your insurance plan. It is your responsibility to know your insurance benefits and to inform us of any changes with your insurance. Any financial portion that is “member responsibility” such as copay, deductible, co-insurance or a non-covered percentage or procedure will be collected at the time of service. If for any reason it is not collected at the time of service a billing statement will be mailed to you. Remember, your insurance coverage is a contract between you and your insurance. WUCA Nash Pediatrics, LLC is not responsible for services denied by your insurance company.

**Insurance:** “Qualified insurance plan” means that you have current documentation or faxed verification from the insurance company of the patient’s insurance coverage for services you are requesting.

**Insurance Cards:** must be presented at the time of service

**Insurance Copays:** must be paid at the time of service unless you have an active secondary insurance

## **Primary/Secondary Insurance:**

- It is your responsibility to know whether your child has a primary and or secondary insurance plan.
- It is your responsibility to keep your Coordination of Benefits updated with your insurance carrier. Your Coordination of Benefits is required to be updated each year when your benefits renew and or change.
- If Medicaid is the patient’s secondary or tertiary insurance, by state law you must provide us with the primary insurance to bill first. Medicaid is the payer of last resort. If you withhold your primary insurance coverage you violate the terms and contract between you and your primary as well as your and the state insurance.

**Medicaid:** We accept MO Medicaid ONLY, also known as MO HealthNet as well as the corresponding managed care plans under Medicaid. **It is your responsibility to know your child’s Medicaid eligibility status (active or inactive) at the time of service.** If you apply for Medicaid, it is your responsibility to follow up on the status of your application and determine your child’s eligibility status (active/inactive) prior to the time of service.

**Divorce Decree:** We are not party to your divorce decree. The responsibility of payment and the presentation of active insurance cards at the time of service is the responsibility of the accompanying adult. If there is a court ordered document that a particular party is responsible for all medical expenses (aside from purchasing insurance) you must provide the legal documentation as well as accompanying demographic and contact information including birth date.

**Self-Pay:** You may pay for service out of pocket if you have no insurance at the time of service. Well/Preventive visits must be paid upfront in full. Visits for a medical problem- no less than 50% may be paid and the remainder will be billed.

**Payments:** We accept cash, debit cards, Visa, MasterCard, Discover, American Express, personal checks, and money orders. We do not accept business checks or starter checks. You will receive a bill for outstanding balances. If you are experiencing circumstances outside of your control, it is your responsibility to call Physician Billing Services to set up a payment arrangement.

**Collection Agency:** Outstanding balances that you receive 3 billing notices for and have not made any payment towards will be sent to collections.

As a participant of services from WUCA Nash Pediatrics, LLC you assume responsibility for paying any charges according to these terms listed above. The terms of these financial policies may be amended by the practice at any time without prior notification.