



Center for Social Development

GEORGE WARREN BROWN  
SCHOOL OF SOCIAL WORK



Washington University in St. Louis



# Policy Recommendations to Harness Technology for Social Good

Stephanie Cosner Berzin, M.S.S.W., Ph.D.

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Work

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# The Digital World

A collage representing communication, featuring a world map, a commercial airplane, binary code (0s and 1s), a green leaf, a blue globe, a yellow rose, and several small icons of people in business attire.

**COMMUNICATION**

A collage representing access, showing a large crowd of people at a conference or event, with a presentation screen in the background.

**ACCESS**

A collage representing solutions, featuring a panoramic view of a city skyline with numerous skyscrapers and construction cranes, situated along a body of water.

**SOLUTIONS**





# Expand Internet Connectivity across Context



75% of U.S Households Have  
Internet Connection

Lack Internet Connection = Lack Access to Everyday Needs

Need Policies to Support Expanded Access



# Unlock Government Data



- Government data often remains restricted and in siloes
- Many challenges to integration
- Benefits for research and practice

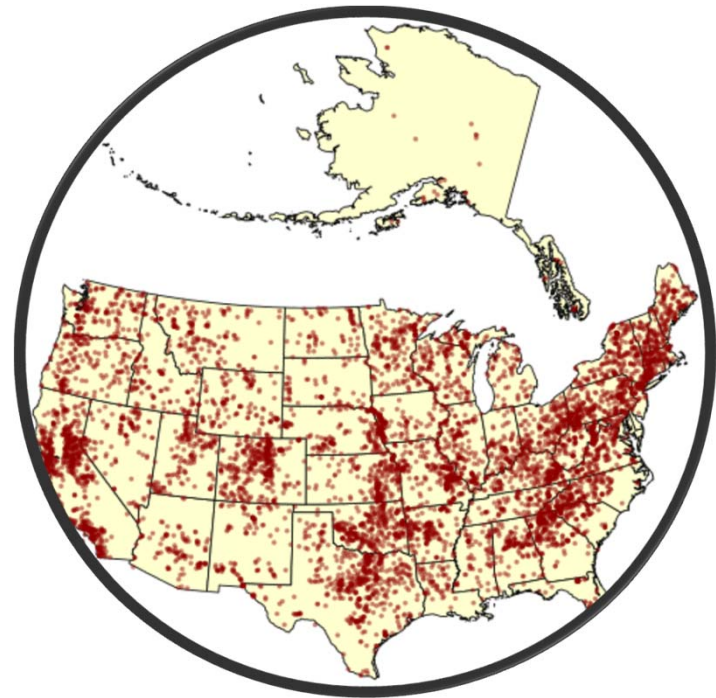
Need policies that allow cross-system data sharing, case matching, & open data, as well as funding to support



# Open Interstate SW Practice



- Current policy requires social work licensure by state
- Telehealth and online therapy allow access across geography and need
- Providers lack incentives to develop digital methods



Need Policies that Support Interstate Practice





# Looking Ahead



- Key Initiatives to Date:
  - Community access projects, FCC Lifeline Program
  - Promising examples of integrated data system
  - Multistate compact, traveling license examples
- Need for Research
- Collaboration across Challenges

Work Across Sectors + Increase Access + Expand Data Use =  
Harness Technology for Social Good