Academic conference sites in idloom





## Why use Idloom for academic conferences?



- Idloom is a secure, user-friendly event management software that lets event managers easily develop dedicated multi-tab websites for academic conferences.
- Event Managers plan, create and manage the conference websites.
- M&C web developers administrate the Idloom platform and provide support.
- Idloom is required for conferences that take payments. Collection of payments for paid events will be done using native CashNet integration. Accounting will create an item code for each conference in the shared WashU Olin CashNet Store.
- Conferences have a vanity URL and can be private or public (crawled by search engines).
- Idloom conferences are integrated with the Olin master calendar and can be featured on olin.wustl.edu.

Example idloom conferences: <a href="https://event.olin.wustl.edu/lagconf">https://event.olin.wustl.edu/WFA-CFAR-Conference</a>

#### Governance: when and how to use idloom



- Any faculty or staff member may use it for academic research and related conferences.
- Idloom is the recommended solution to manage event website and registration UNLESS an event's primary audience is managed in Salesforce, then event registration should be managed in Salesforce. Contact your M&C brand manager for advice and support.
- If an event organizer chooses Idloom to manage website and Salesforce to manage registration please contact web developer for advice and support how to hide Registration tab from the Idloom website.
- If an event organizer chooses a different platform, M&C cannot support, trouble-shoot or vouch for the functionality, branding, security and archive process.
- WashU library intellectual property lawyer advises not hosting papers on our web servers so we avoid liability for retaining and sharing papers we don't own. As such, web team will remove PDFs from Idloom within 30 days of conference concluding.
- Common practice has been to hyperlink paper PDFs to a web page with conference agenda. We recommend use of a Department WUSTL Box for storing papers, so after the conference an archive already exists and shared links can be disabled.
- Past agendas and the conference site should remain accessible year-round if the conference will be repeated.
- Idloom can develop customized functionality for a fee, time permitting. If faculty/center does not have funding, they should contact Todd Milbourn.

#### Ask M&C for advice: idloom or Salesforce



#### **Event Process - Decision Tree**

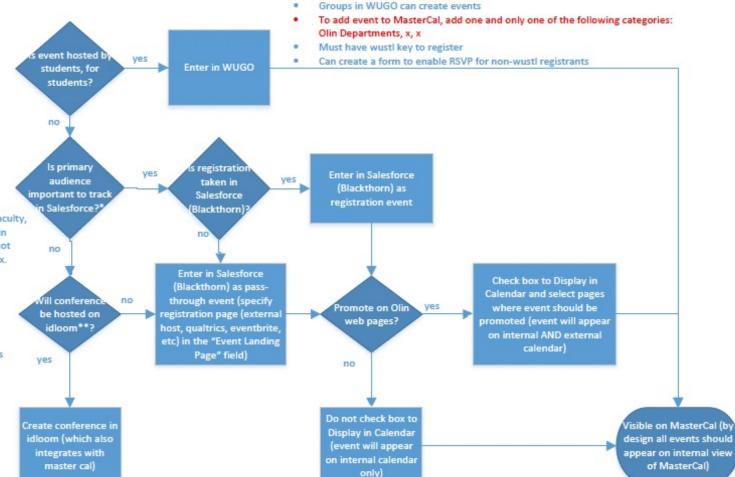
For determining the appropriate system/ process for capturing event registration and promoting events

 For access to WUGO or Salesforce, contact your Olin M&C Brand Manager

https://wustl.app.box.com/file/743649428900

\*If primary audience is students, faculty, or staff and event is not managed in Salesforce (Blackthorn), then it is not important to track in Salesforce. Ex. Thanksgiving dinner on campus

\*\*Typically academic conferences for academic audience

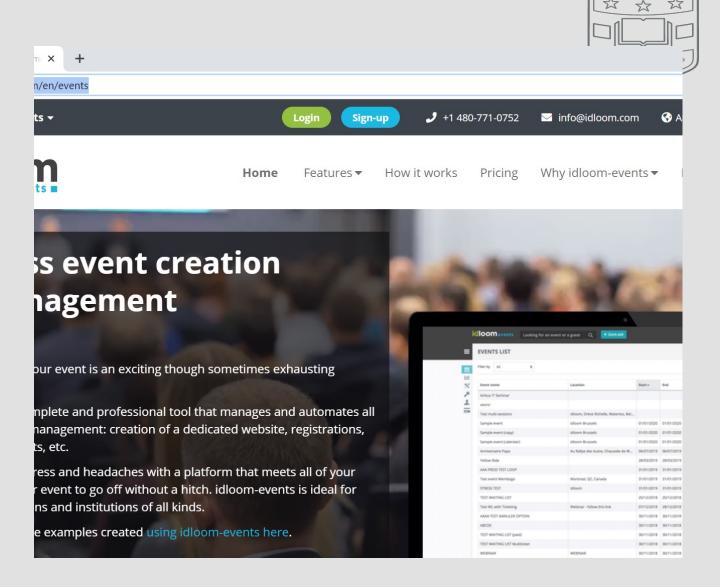


WUGO is for Faculty, Students, Staff

#### Web Developer role

# Administrate Idloom platform for Academic Conferences

- Create and maintain settings profile
- Create and maintain user accounts
- Design, develop and troubleshoot websites
- Serve as liaison, coordinate, and collaborate with software vendor, event managers, and accounting department (if payment)



## Event Manager role

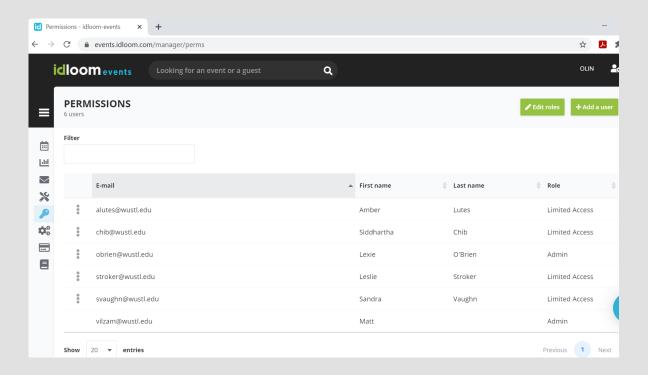
#### Plan, create and manage conference websites

- Plan and manage events from start to finish
- Manage conference websites
- Create and update content
- Maintain guest information
- Collaborate with web developer and accounting department
- Download submitted papers (see tips for asset management in dept. Box)
- Maintain agenda page use paper URLs provided by Authors, not Olinhosted copies!
- Run archive process at the conclusion of each conference



Contact your M&C brand manager or email <u>olin-webapps@olin.wustl.edu</u> to arrange training and account access.

Login to idloom at <a href="https://www.idloom.com/en/events">https://www.idloom.com/en/events</a>



## Managing papers



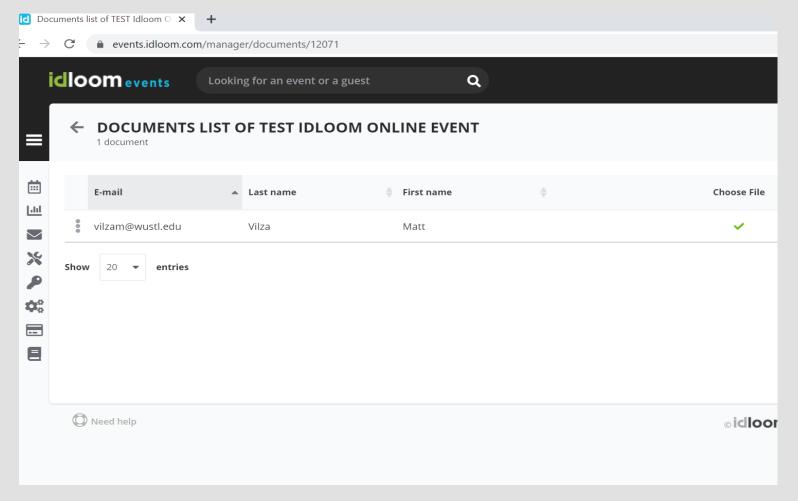
If you use the paper submission feature in idloom, we recommend having the author also provide a URL for use on the conference agenda.

#### Note:

Presented paper PDFs saved in idloom Documents folder will be deleted by idloom admin 30 days after conference ends.

Copyright and intellectual property law precludes Olin Business School from keeping these on our web servers.

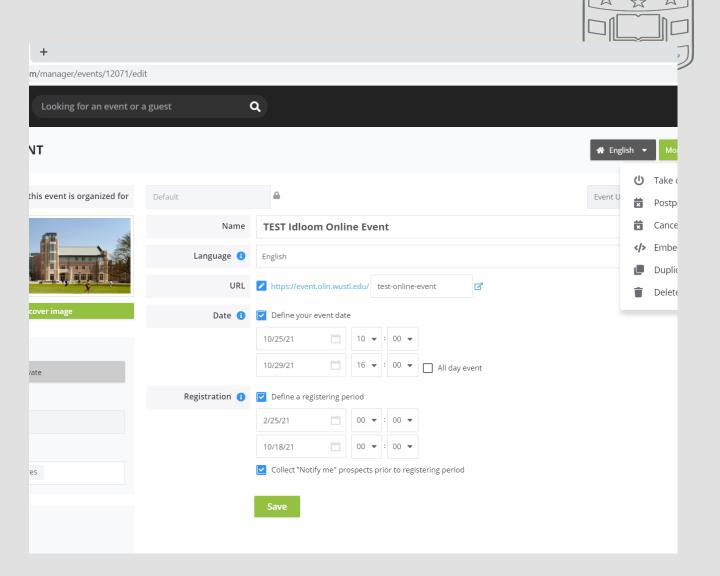
Event managers should download papers from Documents List and save them to a secure location, such as WUSTL Box. See slide 12 for instructions.



#### Archive process

At the end of the conference, within three weeks, event managers should remove from the agenda/program any hyperlinks to papers hosted on Olin servers.

Previously shared URLs from Box should be disabled. Change Share settings per Box FAQ.







Most reoccurring conferences feature a list of past conferences. You can make a PDF of the program web page or save a Word document as a PDF and upload it to idloom for future use.



HOME PROGRAM CONTACT PAST CONFERENCES



Please click on the links below to view the past conferences:

Corporate Finance Conference 2019

Corporate Finance Conference 2018

Corporate Finance Conference 2017

Corporate Finance Conference 2016

Corporate Finance Conference 2015

Corporate Finance Conference 2014

Corporate Finance Conference 2013

Corporate Finance Conference 2012

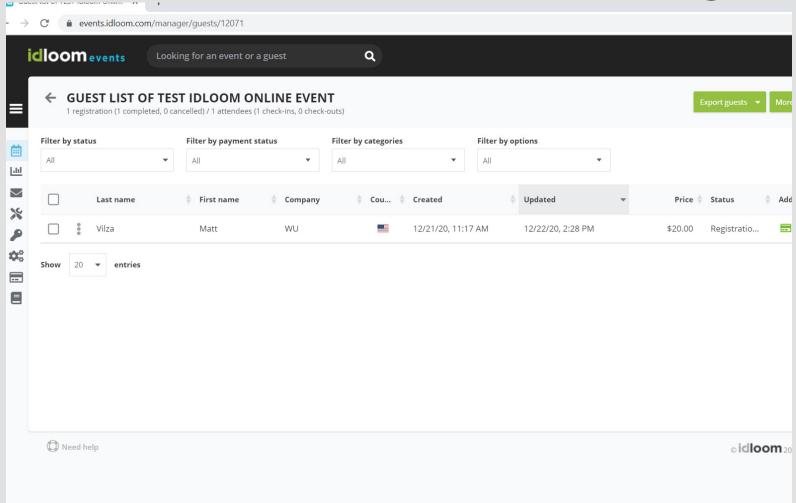




At the end of the conference, event managers should export the registrant information and save it on a secure server.

Then, delete registrants listed on the Guest List.

We should not store personal information long-term on third-party servers.

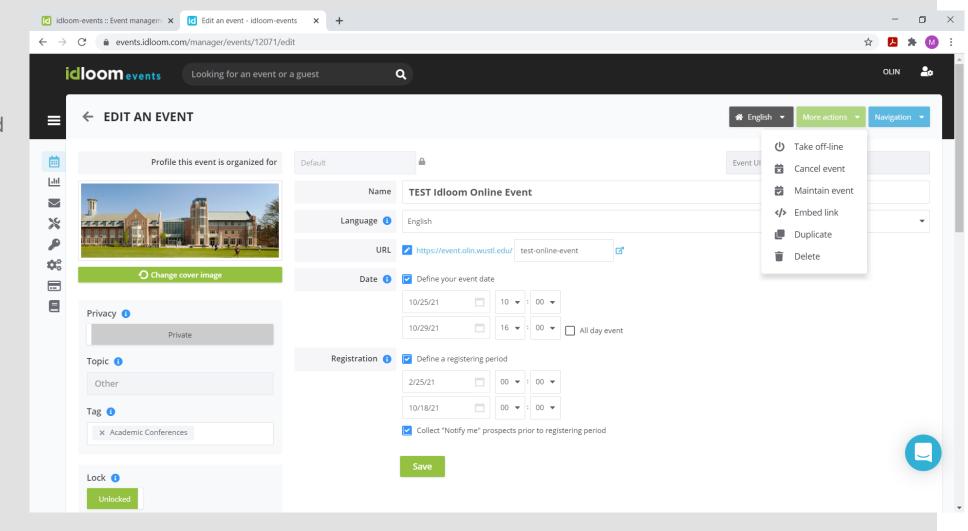


#### Ready for the next use



After archive process, we recommend that the site remain online. Previously public sites will appear in Google search results, and if taken offline, 404 page/site not found errors will damage our Google quality score.

However, if the event will not be offered again, the event manager can contact the web developer to take the event offline and place a redirect from the event URL to a URL specified by the event manager or suggested by the M&C web team.



## Request a department WUSTL Box



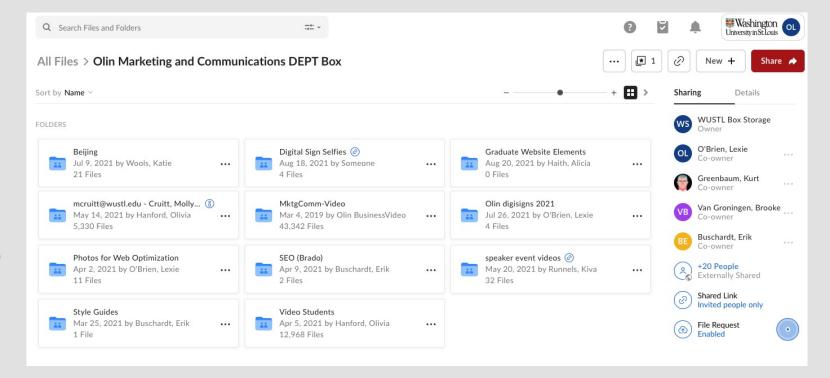
Having a department Box ensures continuity so files aren't "lost" if the person who originally shared them leaves WashU.

To request: email John Bailey, WUIT manager of Cloud Services, jwbailey@wustl.edu

He needs to know:

- Name of the department that will be using the Box storage account.
- Requested name for the department Box folder.
- Name and email address for 1
  or more (preferably at least 2)
  people who will be "co-owner"
  on the new departmental Box
  folder and can create sub folders and manage access. (No
  limit on number of co-owners)

Once WUIT sets it up, the DEPT Box folder will immediately appear in designated co-owners' Box accounts. Note that the "owner" for this folder will be listed as "WUSTL Box Storage."



## Upload and share from department WUSTL Box

Functionality is the same as personal Box. See tips at WUSTL Box FAQs

We recommend that each conference have its own folder, and within that folder, a subfolder for Papers Presented.

#### Create and Manage Shared Links

**Step 1:** Click Share, toggle Share Link, choose People with the link, then open Link Settings. Another dialog box will open.

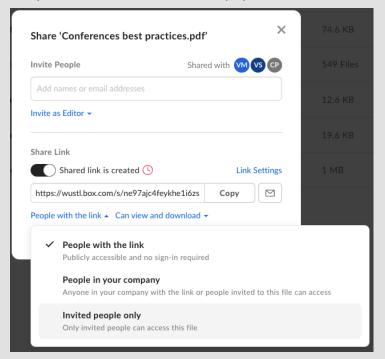
**Step 2:** Choose a Link Expiration date, or uncheck box if you don't want it to expire.

Step 3: Check Allow Download, if desired

**Step 4:** Scroll down to Direct Link and copy. Note that the URL will include the file type extension, in this case .pdf

Note: for hyperlinks on the conference agenda page, to observe intellectual property and copyright law, we recommend you use a link provided by the paper author.

Step 1: choose the desired Share Link properties



**Step 5:** After the conference is over, to archive presented papers, change the Share link from People with the link to "People in your company" (WUSTL) or "Invited people only." The public URL created previously won't work anymore per this Box FAQ.

Steps 2-4: Choose settings and create a Direct Link for fastest download speed

