



Resource Guide

Washington University (the “University”) is deeply committed to providing victims/survivors of sexual assault, sexual harassment, dating violence, domestic violence, and stalking with resources and assistance to support their health and well-being and ensure the safety of our community.

This guide explains the resources and options available to student victims/survivors of sexual assault, sexual harassment, dating violence, domestic violence, and/or stalking, including the right to file a formal complaint as outlined in the Discrimination and Harassment Policy and the University Student Conduct Code (USCC or Code), along with other support and services available.

Who Can Help?

The University encourages victims to talk to someone about what happened so victims get the support they need and the University can respond appropriately. Different University employees on campus have different abilities to offer a victim complete confidentiality.

- Some are required to maintain near complete confidentiality; talking to them is sometimes called a “privileged communication.”
- Certain employees may talk to a victim in confidence, and generally only report to the University that an incident occurred in a particular location without revealing any personally identifying information. Disclosures to these employees will not trigger an investigation into an incident against the victim’s wishes.
- Finally, some university community members are required to report all of the details of an incident (including identifying information of both the victim and alleged perpetrator) to the Title IX Coordinator or a Deputy Title IX Coordinator. Information disclosed to these employees (referred to as “mandatory reporters”) constitutes a report to the University and obligates the University to initiate an investigation into the incident and take appropriate steps to address the situation.

To help victims or other individuals make informed choices about where to turn, the following are examples of employees that fall into these categories.

A. Privileged and Confidential Resources **

- **Professional counselors and health care providers**

Professional, licensed counselors or other health care providers (e.g., doctors, nurses) who are acting in their professional role in providing mental-health

counseling or other treatment to members of our community through Student Health Services (including those who act in that role under the supervision of a licensed counselor) are not required to report any information about an incident to the University's Title IX Coordinator without a victim's permission.

To reach professional counselors through Habib Health & Wellness Center contact:

Danforth: (314) 935-6666 or online at <http://shs.wustl.edu>

Medical Campus: (314) 362-3523 or online at <http://wusmhealth.wustl.edu>

The Relationship and Sexual Violence Prevention (RSVP) Center:

(314) 935-3445 during the day or after-hours through the Sexual Assault and Rape Anonymous Helpline (SARAH) (during the academic year) at (314) 935- 8080 or the Washington University Police Department ("WUPD") at (314) 935- 5555

Physical Location: Seigle Hall, 4th Floor, Suite 435

The RSVP Center offers 24/7 crisis response for students, undergraduate, graduate and professional, who have been victimized, or are in a threatening situation and desire support with medical care, police response, or emergency housing. Additionally, during business hours, the RSVP Center is a confidential space to receive counseling services or to discuss victim/survivor rights, options for reporting, and resources that are available both on campus and in the community. The RSVP Center also provides education and training on sexual harassment, sexual violence, domestic violence, dating violence, and stalking, and provides opportunities for student involvement through Green Dot, SARAH, LIVE, the Men's Project and CARE.

In addition to these on-campus providers, victims may also reach out to off-campus health care providers or clergy members to speak confidentially about an incident. A resource list can be found at the end of this guide with available services and contact information.

- **Non-professional counselors and victim service providers**

Individuals who are not health care providers but who work in the on-campus Habib Health & Wellness Center or the RSVP Center office, including front desk staff, as well as those student volunteers who are members of SARAH or Uncle Joe's Peer Counseling Service (who are not employees), can generally talk to victims without a requirement that they reveal any personally identifying information about an incident to the University. A victim can seek assistance and support from these individuals without triggering a University investigation that could reveal the identity of the victim or the fact that the victim has disclosed the incident.

To reach these non-professional counselors and victim service providers, please contact:

- Sexual Assault and Rape Anonymous Helpline (SARAH): (314) 935-8080

SARAH is a 24-hour confidential helpline run by students, undergraduate and graduate, during the academic year. Open to all members of the Washington University community, the helpline provides information and referrals. All SARAH volunteers have received at least 100 hours of training on issues related to sexual harassment, sexual assault, and relationship violence.

- Uncle Joe's Peer Counseling and Resource Center: (314) 935-5099
Physical Location: Gregg House on the South 40, basement
Phone counseling: available 24/7
In-person counseling: 10 p.m.–1 a.m. every night during semesters
Excluding university holidays and breaks

Uncle Joe's is a student-run peer counseling service. The students who work at Uncle Joe's are available for confidential guidance and referrals by phone or in person. Uncle Joe's has information and resources for dealing with a wide range of problems encountered by undergraduate students, including sexual harassment, sexual assault, and relationship violence.

Again, if a victim wishes to seek support and assistance off-campus, there are resources available in the community. A resource list is included at the end of this guide with available services and contact information.

Victims who speak with the above individuals and wish to maintain confidentiality should understand that the University will not be able to investigate a particular incident or take disciplinary action against the alleged perpetrator. Nonetheless, these counselors and other victim service providers will be able to assist the victim in receiving other necessary protection and possible support, including referrals for academic support or accommodations, referrals to disability services or health/mental health services, changes in living, working or course schedules, referrals to victim advocacy organizations, legal services, or visa and immigration services.

A victim who first requests confidentiality may later decide to file a complaint with the University and pursue disciplinary action against a current student. The victim may also decide to report the incident to a law enforcement agency and have the incident investigated by police. The counselors and providers above will provide the victim assistance in contacting the appropriate authorities if the victim wishes to do so.

**** Please note that while these professional and non-professional counselors and providers may maintain a victim's confidentiality vis-à-vis the University, they may have other reporting obligations under state law. For example, they may be considered mandatory reporters, required**

to notify law enforcement officials or other necessary individuals upon learning of an incident of abuse involving a minor or if there is a threat of imminent harm to self or others. In addition, such individuals may be required to testify or provide documents if criminal or civil litigation is initiated and subpoenas are issued.

In addition, if the University determines that the reported perpetrator(s) pose(s) a serious and immediate threat to the University community, a timely warning may be issued to the members of the University community without information that identifies the victim.

B. Mandatory Reporters

A “mandatory reporter” is a University member who has the authority to redress sexual harassment, including sexual violence, who has the duty to report incidents of sexual harassment, sexual assault, domestic violence, dating violence or stalking or other student misconduct, or who a student could reasonably believe has this authority or duty.

When a victim tells a mandatory reporter about an incident of sexual harassment, sexual assault, domestic violence, dating violence or stalking, the University will initiate an investigation into the incident to determine what happened and to resolve the matter in a prompt and equitable manner.

A mandatory reporter must report to the Title IX coordinator, Deputy Title IX Coordinator or their supervisor all relevant details about an incident shared by the victim, including the names of the victim(s), alleged perpetrator(s), witness(es), and any relevant facts, including the date, time and specific location of the alleged incident.

To the extent possible, information shared with a mandatory reporter will only be shared with people involved in the University’s investigation and response. Absent a separate legal obligation (e.g., a mandatory reporter required to report abuse of a minor), a mandatory reporter should not share information with law enforcement without the victim’s consent or unless the victim has already filed a report with law enforcement.

The following employees (or categories of employees) are the University’s mandatory reporters:

Chancellor

Executive Vice Chancellors

Provost

Vice Chancellors & Assoc. Vice Chancellors

Deans, Directors, and Department Chairs & Associate Deans and Directors

Athletic Department Coaches, Assistant Coaches, Trainers and Staff

Coordinators of First Year Center Programs

Coordinators of Campus Life

Gephardt Institute for Civic and Community Engagement Coordinators

Cornerstone and Disability Resources Coordinators

Faculty

Four-Year Advisors

First Year Center Professional and Student Staff

Resident Advisors
 Residential College Directors
 Washington University Student Associates (WUSAs) (with respect to students for whom they are WUSAs)
 Student Group Advisors
 Research and Clinical Assistants (with respect to students in the classes for which they serve as RAs or CAs)
 Assistants in Course Instruction (with respect to students in the classes for which they serve as ACIs)
 Title IX Coordinator & Associate Title IX Coordinators

Before a victim reveals to a mandatory reporter any information that victim may wish to keep confidential, the reporter should make every effort to ensure that the student understands their reporting obligation as well as the student's option to speak to a confidential resource. If the victim wants to tell the mandatory reporter what happened but also maintain confidentiality, the reporter should tell the victim that the University will consider the request, but cannot guarantee that the University will be able to honor it. In reporting the details of the incident to the Title IX Coordinator, a Deputy Title IX Coordinator or their immediate supervisor, the mandatory reporter will also forward the victim's request for confidentiality.

The mandatory reporter should also refer the victim to the Title IX Coordinator to pursue a formal University complaint as well as to WUPD, Washington University School of Medicine Protective Services ("WUSMPS"), or local law enforcement to pursue a criminal complaint.

Mandatory reporters should not pressure a victim to request confidentiality but rather honor and support the victim's wishes, including supporting a victim's decision to pursue a complete and full investigation. By the same token, mandatory reporters should not pressure a victim to fully disclose the incident or make a further report if the victim is not ready to do so.

Confidentiality Requests

If a victim requests that the University maintain confidentiality and not proceed with an investigation or disciplinary action against the accused individual, the University, through the Title IX Coordinator, will strongly consider the request. Requests for confidentiality limit the University's ability to meaningfully investigate an incident and pursue disciplinary action against the accused individual.

Because the University has an obligation to provide a safe, non-discriminatory environment for the larger university community, it must weigh any confidentiality request carefully against that obligation. Although rare, there may be times when the University cannot honor a victim's request for confidentiality.

When weighing a victim's request for confidentiality (meaning no investigation or discipline will be pursued), the University will consider a range of factors, including the following:

- the increased risk that the alleged perpetrator will commit additional acts of sexual or other violence, such as:

- whether there have been other sexual violence complaints about the same alleged perpetrator;
- whether the alleged perpetrator has a history of arrests or records from a prior school indicating a history of violence;
- whether the alleged perpetrator threatened further sexual violence or other violence against the victim or others;
- whether the sexual violence was committed by multiple perpetrators;
- whether the sexual violence was perpetrated with a weapon;
- whether the victim is a minor;
- whether the University possesses other means to obtain relevant evidence of the sexual violence (e.g., security cameras or personnel, physical evidence);
- whether the victim's report reveals a pattern of perpetration (e.g., via illicit use of drugs or alcohol) at a given location or by a particular group.

The presence of one or more of these factors could lead the University to investigate and, if appropriate, pursue disciplinary action. If none of these factors is present, the University will likely respect the victim's request for confidentiality.

The University will let the victim know if it cannot honor the request, in which case it will limit, to the extent possible, the sharing of information to only those people necessary for purposes of the University's investigation and response. The University will work with the victim to create a safety plan and will take ongoing steps to protect the victim from retaliation or harm. In addition, the University will assist the victim in accessing support services and potential accommodations previously described. The University will request but will not require that a victim participate in any investigation or disciplinary proceeding.

Take Back the Night, The Date and other Community Awareness Events

Community awareness events such as "Take Back the Night," "The Date," candlelight vigils, survivor "speakouts" or other forums in which students disclose incidents of sexual violence or sexual harassment will not be considered notice to the University for purposes of triggering its obligation to investigate any particular incident(s). Such events may, however, inform the need for campus-wide education and prevention efforts, and the University will participate or make information available about students' rights at these events, as requested.

Complaints and Investigations

Below are options to report to the University or criminal authorities. A victim is not obligated to participate in any investigation or disciplinary process, but the University strongly encourages a victim to consider pursuing a formal University complaint and/or a criminal complaint.

A victim can pursue either, both or none of these options. It is the victim's choice.

Criminal Complaints and Investigations

Victims are encouraged to consider filing a report with the police department so that a criminal investigation may be initiated and criminal charges pursued if possible. Keep in mind that time is a critical factor for evidence collection and preservation (in particular the first 120 hours following an incident), which may be crucial for proof of sexual violence, dating or domestic violence in any criminal, civil or University proceeding.

On Campus:

For all emergencies or non-emergencies, please contact WUPD or WUSMPS at the phone numbers listed below.

Washington University Police Department (WUPD): (314) 935-5555

WU School of Medicine Protective Services (WUSMPS): (314) 362-4357

Off Campus:

For all emergencies off-campus, dial 911.

For non-emergencies, contact the police departments at the phone numbers listed below.

If the incident took place in a location off-campus, WUPD will be able to assist a victim in locating the appropriate department.

St. Louis County Police Department: (636) 529-8210

City of Clayton Police Department: (314) 645-3000

City of St. Louis Metropolitan Police Department: (314) 231-1212

City of University City Police Department: (314) 725-2211

If a victim would like assistance or support in contacting the police and filing a police report, please contact RSVP at (314) 935-3445 during the day or after-hours through SARAH during the academic year at (314) 935-8080 or WUPD at (314) 935-5555.

The University will ordinarily not delay its investigation if criminal charges are filed. At the request of law enforcement authorities, however, the University may postpone the University investigation and proceeding while the authorities gather evidence.

Protective Orders

WUPD, WUSMPS and the RSVP Center can also assist a victim in obtaining an Order of Protection issued by a local court. If a victim obtains the Order, the University will also work with the victim to make necessary safety accommodations.

Any person who obtains an Order of Protection from Missouri or any other state should provide a copy to WUPD or WUSMPS (as applicable), as well as the Title IX Coordinator. A

complainant may then meet with WUPD or WUSMPS or the RSVP Center to develop a Safety Action Plan, which is a plan for campus police and the victim to reduce risk of harm while on campus or coming and going from campus. This plan may include but is not limited to escorts, special parking arrangements, providing a temporary cellphone, changing classroom location or other academic accommodations. The University cannot apply for a legal order of protection, no contact order, or restraining order on behalf of a victim from the applicable jurisdiction(s).

University Complaints and Investigations

If a victim wishes to pursue a formal complaint alleging a University student engaged in sexual discrimination or harassment, sexual assault, domestic/dating violence, or stalking, the victim should contact the Title IX Coordinator. They will then initiate the applicable procedures based upon the type of incident alleged, generally the Student Title IX Grievance Process or the Student Title IX Gender Equity Process (processes available at <https://titleix.wustl.edu/about-title-ix/>). For incidents of sexual harassment that do not involve sexual violence, informal procedures are also available and can be found in the University's Discrimination and Harassment Policy and on the Title IX website.

These processes will provide for a prompt, fair and impartial investigation and resolution of the complaint. Our University Sexual Harassment Investigation Board (USHIB) and Student Conduct Board (SCB) members receive annual training on issues related to sexual harassment, sexual assault, stalking, domestic violence and dating violence, as well as training on conducting investigations and hearings in a fair, thorough and equitable manner. Complainants and Respondents are allowed to be accompanied to any meeting or hearing as part of these processes by a support person of their choice, as long as the support person is not a fact witness, to provide support to the Complainant or Respondent.

A student found "more likely than not" to have committed a violation of the University Student Conduct Code may, depending on the circumstances, be subject to a range of sanctions, including, but not limited to, restricted access and activity on campus, no-contact orders, counseling, institutional service, educational workshops, fines, probation, suspension or expulsion from the University, even for a first-time offender. Each complaint is handled on a case by case basis. In addition, the Respondent may be referred for criminal prosecution in the state courts.

In accordance with federal law, the University will notify both the Complainant and Respondent of the final outcome with respect to USCC or Grievance Process proceedings, including sanctions imposed against the Respondent, and both parties will have the opportunity to request review as set forth in the applicable procedures.

Complaints against Faculty or Staff

Complaints against faculty and staff are governed by the Discrimination and Harassment Policy, the Faculty Title IX Grievance Procedures, the Discrimination and Harassment Hearing Committee Procedures, the Staff Title IX Grievance Procedures and the Discrimination Formal Complaint Process (<https://hr.wustl.edu/items/discrimination-harassment-policy/>). Details of the

applicable process can be discussed with Human Resources or the Title IX Coordinator. Speaking with representatives in these offices does not mean that you must file a complaint or criminal charges. A report made to the university does not preclude your right to file a police report and seek criminal prosecution if you are a victim of sexual assault, sexual violence, dating violence, domestic violence, intimate partner violence, or stalking.

Washington University will provide assistance to victims of sexual assault in facilitating any of these processes.

Anonymous Reporting

If a victim chooses not to file a report with the police or the University, the University strongly encourages an anonymous or confidential report to assure that the incident is known to University officials tasked with campus safety. Anonymous or confidential reports may be made through WUPD's Silent Witness program, available at <https://police.wustl.edu/contact/silent-witness-form/>, or through the RSVP Center's website at <https://students.wustl.edu/relationship-sexual-violence-prevention-center-anonymous-report-form/>. Submitting a confidential or anonymous report form allows the University to better determine whether there are patterns of crime with regard to a particular location, method, or offender, and alert the community to potential danger if appropriate.

Retaliation is Not Tolerated

The University has a strong policy against retaliation, including by third parties. The University will not tolerate retaliation or discrimination against persons who, in good faith, report or charge sexual discrimination or harassment, sexual assault, domestic violence, dating violence, or stalking. Nor does the University tolerate retaliation or discrimination against those who testify, assist, or participate in any investigation, proceeding, or hearing involving such complaints.

If a party or witness experiences retaliation in any form, please inform the Title IX Coordinator as soon as possible so that the retaliatory behavior can be addressed and disciplinary action taken, if possible.

Accommodations and Protective Measures

At any point before, during or after the investigation and regardless of the Panel's final decision, the Title IX Coordinator, or the Title IX Coordinator's designee, may determine that interim or remedial measures (not including expulsion) directed at the parties, witnesses, or a broader University population are necessary, appropriate, and reasonably available to prevent and/or respond to sexual harassment or sexual violence. Depending on the specific nature of the allegation, such measures or accommodations may include but are not limited to: temporary suspension, implementation of a no-contact order, temporary housing or course/classroom assignment changes, medical and counseling services, academic support services and accommodations, additional training and education.

If a victim wishes to request a reasonable accommodation, including for example, changes in academic, living, transportation, or working situations, or other protective measures, they should

contact the Title IX Coordinator or the Director of the RSVP Center. A victim does not have to make a report to the police in order to request such accommodations. The University will maintain as confidential any accommodations or protective measures provided to the victims so long as it does not impair the ability to provide such measures. Personally identifiable information about victims will not be included in any publicly available record-keeping, including the reporting and disclosure of crime statistics.

University No Contact Orders or No Trespass Orders

The University may issue an institutional no contact or no trespass order in its discretion or at the request of the victim or accused party, if deemed appropriate. If the university receives a report that such an institutional no contact or no trespass order has been violated, the university will initiate appropriate investigatory proceedings (e.g., based upon the status of the accused as student or employee) and may impose disciplinary sanctions if the person is found responsible for violation of the no contact or no trespass order. For assistance with such processes and in notifying law enforcement on or off campus, please contact Kim Webb at the RSVP Center at (314) 935-3445 or SARAH (after-hours) at (314) 935-8080.

What if I'm a Victim of Sexual Violence?

If you are in danger or if you need immediate medical care, call:

- Danforth Campus: WUPD at (314) 935-5555
- Medical Campus: WUSMPS at (314) 362-HELP (4357)
- Off Campus: dial 911

These steps are important to follow to the extent possible after experiencing violence or stalking:

- **Leave the scene as is and get to a safe place immediately.**
- **Call someone who can help** and support you through this process, such as a friend or relative, the police, your Resident Advisor or Residential College/Community Director (RCD), campus resources, or other community agencies (see resource list at end).
- **Get medical attention right away in cases of sexual assault, rape or other physical injury***. Even if you do not want to report the event to the police, you may have hidden internal injuries, or sexually transmitted infections that need medical attention. **Do not shower, drink, eat, brush your teeth, or change your clothes.** Such activities destroy physical evidence which could be useful in possible prosecution of the alleged perpetrator. If you have already done so, which is a normal response, you should still seek medical care, as these activities do not necessarily prevent the collection of evidence.
- **Don't blame yourself** and don't excuse or minimize the behavior.

- **Think about your safety and create a plan.** In case you need to get to a safe place, always carry a phone, keys, identification, money, and important contact numbers when you are out.
- **Create a code word** to use with friends and family that would indicate that you are unsafe and need assistance.
- **Consider contacting the RSVP Center** at (314) 935-3445, available 24/7, or one of the other campus or community resources below. After hours, a representative can be reached by calling SARAH during the academic year at (314) 935-8080 or WUPD at (314) 935-5555.
- **Consider contacting the police.** WUPD may be reached at (314) 935-5555, WUSMPS at (314) 352-HELP (4357), or you can dial 911 to reach the police in the area in which the assault took place. If you wish, the police may meet you at the hospital.
- **Write down everything that you remember.** When you get a quiet moment, record everything that you remember. Even if the detail seems minute to you, it may be important. This may help you through your own healing process, as well as with any legal or judicial action you may decide to take. If you are a victim of stalking, keep documentation of all communications, including email, voicemail, Facebook and other social media postings, texts, etc.
- **Take photos and make notes** of any items used as weapons or to threaten you, as well as times and places of any threatening incidents. Keep documentation of all verbal and non-verbal threats.

* Even if you feel scared or uncomfortable, the importance of seeking medical attention cannot be overstated. Hospital staff is accustomed to dealing with injuries, including those resulting from sexual assault. For those who have been sexually assaulted or raped, it is recommended that you go to a comprehensive care facility, such as Barnes/Jewish Hospital or St. Mary's Health Center, which have a Sexual Assault Nurse Examiner (SANE) trained to give specialized medical care to victims involved in a sexual assault and to gather forensic evidence, if desired. It is important to note that this does not require the victim to report the case to law enforcement unless they choose to.

The most comprehensive, complete medical care, including STI prophylaxis or emergency contraception (a way to prevent pregnancy after unprotected sex) when indicated or appropriate, is available at these hospital emergency rooms:

1. Barnes-Jewish Hospital (affiliated with WU) (314) 362-9123
2. St. Mary's Health Center (314) 768-8360
3. Missouri Baptist Hospital (314) 996-5433
4. Mercy Hospital St. Louis (314) 251-6090
5. Saint Louis University Hospital (314) 257-1320

Habif Health & Wellness Center cannot offer evidence collection, but can offer compassionate care, appropriate exams, comprehensive STI screening, preventative medications, including emergency contraceptive, if appropriate, and ongoing medical and mental health care.

Emergency contraception (EC) is available without a prescription at Habif Health & Wellness Center and at the emergency rooms listed here. Should EC not be readily offered as part of the protocol, you may ask for it. For detailed information on EC, including how to obtain it at Habif Health & Wellness Center and local pharmacies, visit <https://students.wustl.edu/habif-health-wellness-center/>.

How to Help a Friend

- Listen and be supportive. Your friend may reveal some graphic information. It is important not to overreact. Believe your friend and let your friend know you do. Focus on supporting the survivor; this is not about you or your thoughts and feelings about the incident.
- Give your friend the chance to talk about the experience and their feelings. Be thoughtful in your responses. Questions about your friend's actions or judgment statements can blame the survivor and add to the sense of guilt or shame.
- Communicate to your friend that any feelings they may have are normal and understandable. Supporting a friend means validating your friend's feelings and emotions.
- Show interest, but do not pry or ask for specific details, which may make the survivor relive the experience. Allow your friend to be silent. You do not have to speak when they stop talking.
- Avoid making decisions for the survivor. Instead, listen and then ask how you can help.
- Help your friend regain some sense of control. Support your friend in making decisions about whom to tell and how to proceed.
- Do not touch or hug your friend without permission.
- Recognize your own limitations. No one expects you to be an expert in counseling or sexual assault; therefore, avoid making strong recommendations to the survivor.
- Realize that as a friend you may need counseling to cope with the events your friend may have shared with you. Counseling services are available through Habif Health & Wellness Center or by calling (314) 935-6666.

Resources

Campus Services and Resources

All Emergencies (Police/Fire/Medical)

On Danforth Campus, call the WUPD

(314) 935-5555

On Medical Campus, call WUSM Protective Services (314) 362-HELP (4357)

WUPD (Danforth Campus)

Lien House, 6615 Shepley Drive (South 40) (314) 935-5555
<https://police.wustl.edu/>

WUPD officers are available 24 hours a day to respond to any call involving an emergency or need for police assistance.

WUSM Protective Services (Medical Campus)

4590 Children’s Place, St. Louis, MO 63110-1031 (314) 362-HELP (4357)
<https://facilities.med.wustl.edu/security/>

WUSM Protective Services officers are available 24 hours a day to respond to any call involving an emergency or need for police assistance.

Emergency Support Team (EST) - Danforth Campus

<http://est.wustl.edu/> (314) 935-5555

The Washington University Emergency Support Team (EST) is a volunteer student organization that provides 24-hour emergency medical care to the Washington University community. Half of the members are licensed Emergency Medical Technicians (EMTs), and the other half are certified in standard first aid. EST additionally offers classes in CPR and first aid, provides first aid for special campus events, and co-sponsors an EMT class each spring.

Disability Resources

Dr. Chris Stone, Director (314) 935-5970
Gregg Residence Hall, Lower Level
<https://students.wustl.edu/disability-resources/>

Disability Resources assists students individually by providing guidance and determining reasonable accommodations to remove barriers to access.

Office of Dean of Students

Rob Wild, PhD, Associate Vice Chancellor and Dean of Students (314) 935-4526

The Dean of Students oversees the Office of Student Conduct & Community Standards, Campus Life, and Office of Scholar Programs.

Office of Student Financial Services

Michael Runiewicz, Assistant Vice Provost and Director
Sumers Welcome Center, 1 Wrighton Way, MSC 1041-105-05 (314) 935-5900
<https://financialaid.wustl.edu/>

The Office of Student Financial Services oversees the administration and review of financial aid to students.

Habif Health & Wellness Center (Danforth Campus)

Habif Health & Wellness Center (314) 935-6666
Nathan Dardick House, Lower Level
<https://students.wustl.edu/habif-health-wellness-center/>

In the Nathan Dardick House on the South 40, the Habif Health & Wellness Center provides Medical, Mental Health, and Health Promotion Services designed to enhance the physical and emotional well-being of students.

For comprehensive information on these services, visit the Habif website. There is a nurse answer line available to answer any questions a student may have after-hours when Habif is closed. For after-hours care, please call (314) 935-6666.

Office for International Students and Scholars (OISS)

Danforth Campus: Danforth University Center, 6475 Forsyth, suite 330
Medical Campus: Mid-Campus Center, Suite 2043
<https://students.wustl.edu/international-students-scholars/> (314) 935-5910

OISS offers English language support to strengthen academic and professional communication skills and provides expertise on immigration and visa matters relevant to our international students and scholars.

Olin Residence Hall (Medical Campus)

Director (314) 362-3230
4550 Scott Ave., St. Louis, MO 63110-1031

Olin Residence Hall provides housing for approximately 160 men and women, which includes medical and graduate students in the School of Medicine, and those enrolled in Physical Therapy, Occupational Therapy, Program in Audiology and Communication Science, Genetic Epidemiology, and the Division of Biology & Biomedical Sciences.

Residential Life Office

Residential Life Center, South Forty House, Campus Box 1250
Village Office, Village House, Campus Box 6500

(314) 935-5050
(314) 935-8828

Hours: M–F, 8:30 a.m.–5 p.m.
<https://students.wustl.edu/residential-life/>

The Office of Residential Life is responsible for campus student housing and related services. The staff is available to advise individuals and provide access to diverse services. This office oversees Resident Advisors and the Resident Advisor Duty Office.

Resident Advisors (RAs)

Please see campus phone directory for individual residence hall listings.

RAs are available to provide a support system for students.

Resident Advisor Duty Office, Residence Life Center

(314) 935-6071

Hours: M–F, 5 p.m.–12 a.m.; Sat. & Sun., 1:30 p.m.–12 a.m.

Staffed by two RAs, the Duty Office is available to students in cases of emergencies. The RA Duty Office is located in South 40 House in the Residential Life Annex.

Relationship and Sexual Violence Prevention (RSVP) Center

Seigle Hall, Suite 435

(314) 935-3445 Monday - Friday during business hours

After hours, a representative can be reached by calling SARAH during the academic year at (314) 935-8080 or WUPD at (314) 935-5555.

<https://students.wustl.edu/relationship-sexual-violence-prevention-center/rsvpcenter@wustl.edu>

The RSVP Center offers 24/7 response to students who have been victimized, or are in a threatening situation and desire support with medical care, police response, or emergency housing. Additionally, during business hours, the RSVP Center is a confidential space to discuss survivor rights, options for reporting, resources that are available both on campus and in the community, and to access ongoing support. The RSVP Center also provides education and training on sexual harassment, sexual violence, dating violence, and stalking, and provides opportunities for student involvement through Green Dot, SARAH, LIVE, the Men’s Project and CARE.

Sexual Assault and Rape Anonymous Helpline (SARAH)

SARAH
<http://sarah.wustl.edu/>

(314) 935-8080

SARAH is a 24-hour confidential helpline run by students during the academic year. Open to all members of the Washington University community, the helpline provides information and referrals. All SARAH volunteers have received at least 60 hours of training on issues related to sexual assault.

Student Health Services (Medical Campus)

3rd Floor of the East Building, 4525 Scott Avenue, Suite #3420
<https://wusmhealth.wustl.edu/>
studenthealthservice@wusm.wustl.edu

(314) 362-3523
Fax: (314) 362-0058

The Student Health Service on the Medical Campus provides on-site medical, mental health, and health promotion services to medical campus students.

Hours: M-F, 8:00 a.m. - 4:00 p.m.

Gender Equity and Title IX Compliance Office

Jessica Kennedy, Director & Title IX Coordinator
Cynthia Copeland, Assistant Director & Associate Title IX Coordinator

Umrath Hall Rm 001, Campus Box 1175
<https://titleix.wustl.edu/>

(314) 935-3118

The Gender Equity and Title IX Compliance Office is responsible for the development, implementation, and monitoring of Washington University's meaningful efforts to comply with Title IX legislation, regulation, and case law. The Title IX Coordinator works in collaboration with other campus officials to implement the University's procedures related to sex discrimination, sexual harassment, sexual assault, domestic violence, dating violence and stalking, including notification, investigation and disposition of complaints made against faculty, staff or students. The also manage the provision of educational materials and training for the campus community and coordinate the University's timely response to, and investigation of, reported violations of Title IX.

Uncle Joe's Peer Counseling and Resource Center

Gregg House, basement
24-hour phone counseling
In-person counseling: 10 p.m.–1 a.m. every night during semesters
<http://unclejoe.wustl.edu/>

(314) 935-5099

Uncle Joe's is a student-run peer counseling service. The students who work at Uncle Joe's are available for confidential guidance and referrals by phone or in person. Uncle Joe's has information and resources for dealing with a wide range of problems encountered by college students.

University Sexual Assault Response Team (USART)

Kim Webb, Chair

(314) 935-8761

USART is a multidisciplinary group composed of administrators, faculty, and community response members. This team is devoted to strengthening the community response, internally and externally, in order to provide the most compassionate and efficient care possible for students.

Parking and Transportation Services

700 Rosedale (North Campus), Campus Box 1200

(314) 935-5601

Hours: M–F, 8:30 a.m.–5:00 p.m.

<https://parking.wustl.edu/>parktrans@wustl.edu

(314) 935-4140

Transportation information

Parking and Transportation Services Medical Campus4590 Children’s Place, Mid Campus Center 1st Floor

(314) 935-5601

<https://parking.wustl.edu/>medparking@wustl.edu

Parking and Transportation Services handles parking permits and tickets. It is also responsible for the University’s transportation programs.

Off-Campus Services and Resources

The following services and resources may be able to help you. They are not affiliated with Washington University in any way.

All Emergencies (Police/Fire/Medical)

Off campus

911

Crime Victims Assistance**Crime Victim Center**

(314) 652-3623

24-hour, 7-days-a-week hotline for victims of all types of crimes. Provides emotional aid, information, and referral services.

Legal Services of Eastern Missouri

(314) 534-4200

4232 Forest Park Avenue, St. Louis, Missouri 63108

(800) 444-0514

Legal Services of Eastern Missouri is an independent, non-profit organization that provides high quality civil legal assistance and equal access to justice for low-income people and the elderly in eastern Missouri.

Crisis and Counseling

International Institute of St. Louis

(314)773-9090

Website: www.iistl.org
info@iistl.org

The International Institute of St. Louis offers comprehensive adjustment services for refugees and immigrants in the St. Louis community, including counseling.

LGBT National Hotline

(888) 843-4564

The Lesbian, Gay, Bisexual and Transgender (LGBT) National Hotline provides telephone, online private one-to-one chat and email peer-support, as well as factual information and local resources for cities and towns across the United States.
help@LGBThotline.org

Hours: M-F, 3 p.m.-11 p.m. (CST); Sat. 11 a.m.-4 p.m.

National Domestic Violence Hotline

1-800-799-SAFE (7233)

24 hour support for survivors of sexual and relationship violence available in over 170 languages.

National Sexual Assault Hotline

(800) 656-HOPE (4673)

Rape, Abuse, and Incest National Network (RAINN) facilitates free and confidential support and advice 24/7, and an online chat-based hotline service.

National Suicide Prevention Lifeline

(800) 273-8255

Deaf & Hard of Hearing 711+1-800-273-8255

The Lifeline provides 24/7, free and confidential support for people in distress and prevention and crisis resources for you or your loved ones.

Safe Connections

2165 Hampton Ave., St. Louis, MO 63139

(314) 531-2003

24-hour crisis hotline for women who have experienced physical, emotional, and sexual abuse. In-person individual counseling is also offered.

Trans LifeLine

(877) 565-8860

A hotline staffed by transgender people for transgender people. Trans Lifeline volunteers are ready to respond to whatever support needs members of our community might have.

The Trevor Project

(866) 488-7386

LGBTQ crisis intervention and suicide prevention services.

YWCA St. Louis Regional Sexual Assault Center

(office) (314) 645-4848

1155 Olivette Executive Parkway, 63132

(hotline) (314) 531-7273

The YWCA Women’s Resource Center offers confidential counseling and a number of classes on assertiveness, self-defense, and other topics. The center also coordinates SART (Sexual Assault Response Team), which consists of a group of volunteers trained to provide crisis intervention to victims of sexual assault. SART volunteers are available to victims receiving medical attention at the hospitals close to Washington University.

Hospitals

Barnes-Jewish Hospital

One Barnes Jewish Hospital Plaza, St. Louis, MO 63110
Emergency Department

(314) 362-9123

St. Mary’s Health Center

6420 Clayton Road, St. Louis, MO 63117
Emergency Department

(314) 768-8360

Police Departments

For all emergencies off campus, call 911.

Clayton Police

10 S. Brentwood Blvd, Clayton, MO 63105

Non-emergency (314) 645-3000

City of St. Louis Metropolitan Police

Area 2 Division Station, 3157 Sublette 63139
Area 3 Division Station, 919 N. Jefferson 63106
Area 5 Division Station, 4014 Union 63115

Non-emergency (314) 444-0100

Non-emergency (314) 444-2500

Non-emergency (314) 444-0001

St. Louis County Police

7900 Forsyth Blvd., 63105

Non-emergency (636) 529-8210

University City Police

6801 Delmar, University City, MO 63130

Non-emergency (314) 725-2211