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Learning, Resources & Services
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Where to find more help

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- Written Documentation (More Menu - Help, RightMouse - Show Help, PDF)
- Website: http://www.bitplane.com
  - Learning: Tutorial videos, Webinar Recordings, How To Articles…,
  - Support: Resources (external links), System Requirements
  - Latest News, Exhibitions (also Newsletter): See where you can meet us for some help
- Imaris Open http://open.bitplane.com
  - Discussion Forum, Request Xtensions, Share XTensions
- * Support Teams (Contact Support Web Form and Phone Numbers on Homepage)
  - eusupport@bitplane.com
  - ussupport@bitplane.com
  - asiasupport@bitplane.com
- User Group Meetings
- Bitplane Newsletter (✉ Click here to receive the Bitplane Newsletter)

* Support requires valid Infinity maintenance coverage

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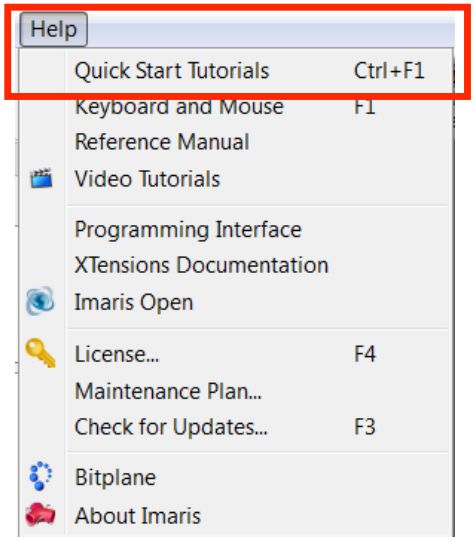
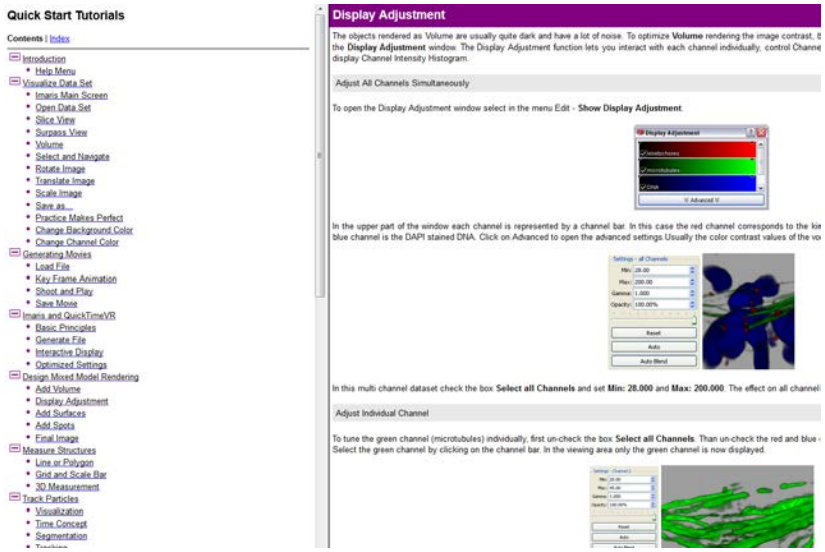
Imaris Help Menu: Quick Start Tutorials





Quick Start Tutorials

- Perfect for new users
- The tutorials are progressively more advanced, so it makes sense to work on them in order
- Step by step instructions, with datasets
- Learn some of the most common workflows, without getting caught up in the details yet.
- It even goes as far as some ImarisXT programming in Matlab (but a very basic, guided workflow that almost anyone could follow)

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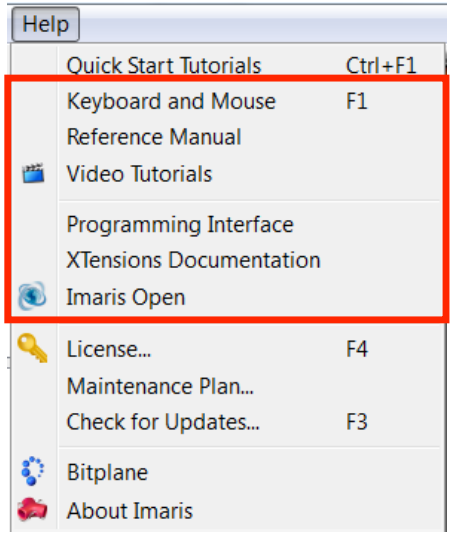
Imaris Help Menu: Other items



- *Keyboard and Mouse*

  A quick reference to figure out the right keys or mouse buttons to use
- *Reference Manual*

  Technical details, with both table of contents and keyword searching
- *Video Tutorials*

  Opens Learning Center where a collection of brief video overviews show various capabilities of Imaris
- *Programming Interface*

  Detailed documentation for programmers that wish to write code for ImarisXT, the Imaris programmable interface
- *XTensions Documentation*

  Descriptions of the XTensions that are installed with Imaris
- *Imaris Open*

  A link to the website

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Imaris Context Sensitive Help

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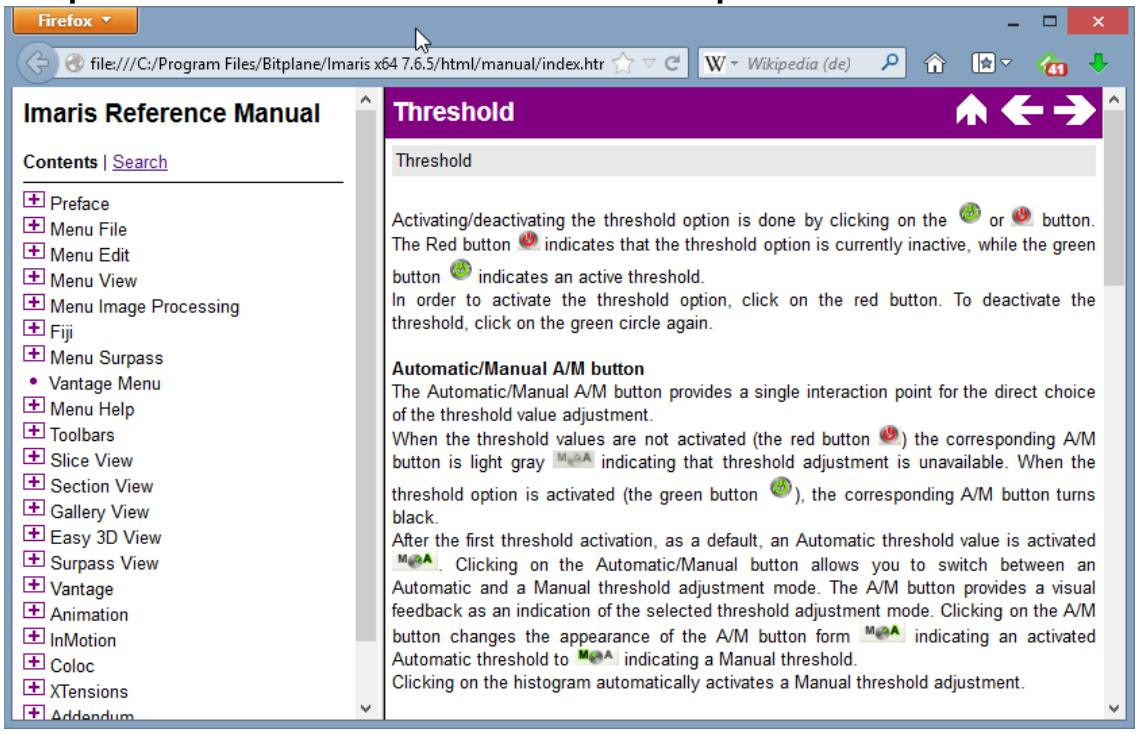
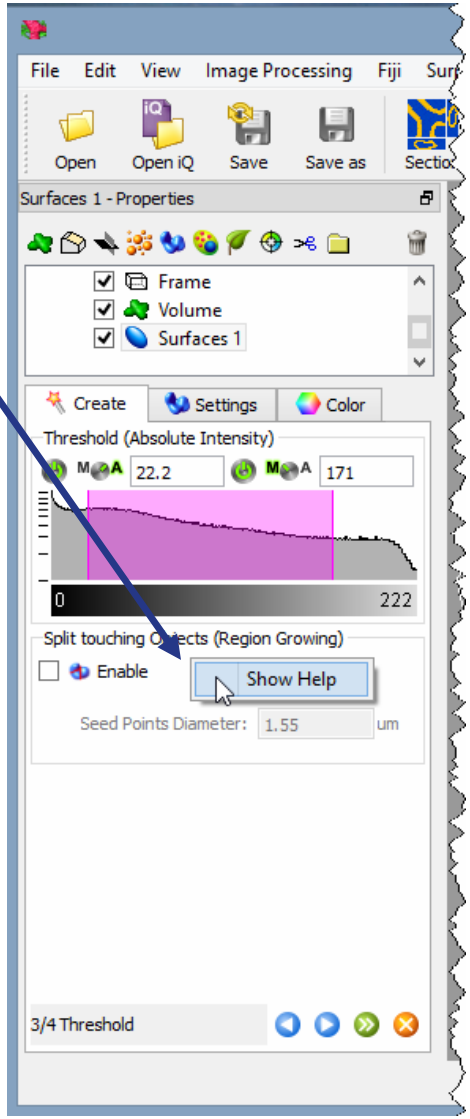
Use ‘RIGHT-MOUSE’ – Show Help

Opens browser on relevant topic





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Self-Help Resources: Learning Center

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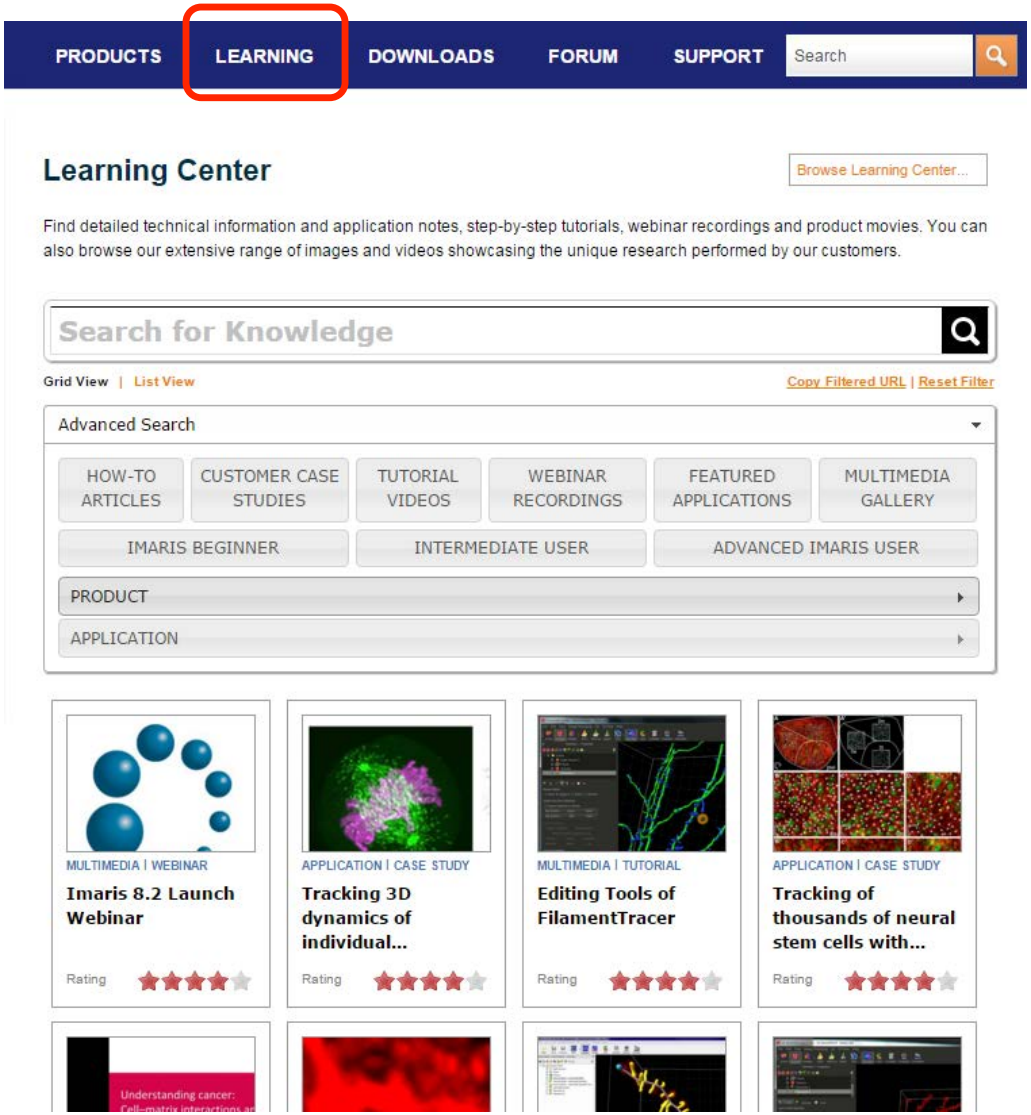

- http://www.bitplane.com/learning
- Tutorial Videos

  Short videos on many functions
- How to Articles

  Highly focused short articles for both common tasks, and lesser-known tips & tricks. Sometimes with video
- Customer Case Studies

  Read about some research that has made particularly nice use of the strengths of Imaris.

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Self-Help Resources: Learning Center

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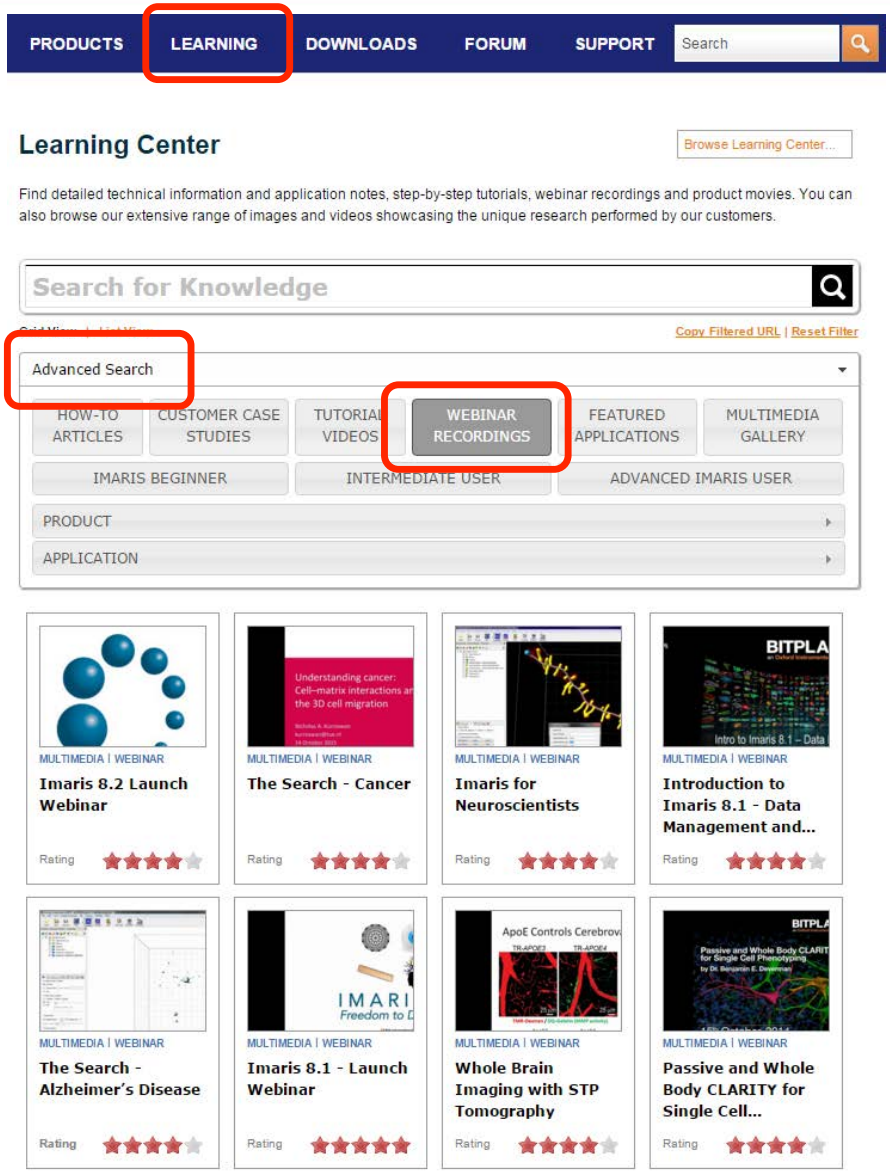

Webinar Recordings

- http://www.bitplane.com/learning
- New seminars are recorded as videos and published on the Bitplane web page.
- Presentations are usually 40-50 minutes long and focused on one specific topic.
- Research Papers

  Summarized publication list and customer-presented webinars to help find research relevant to how you might use Imaris

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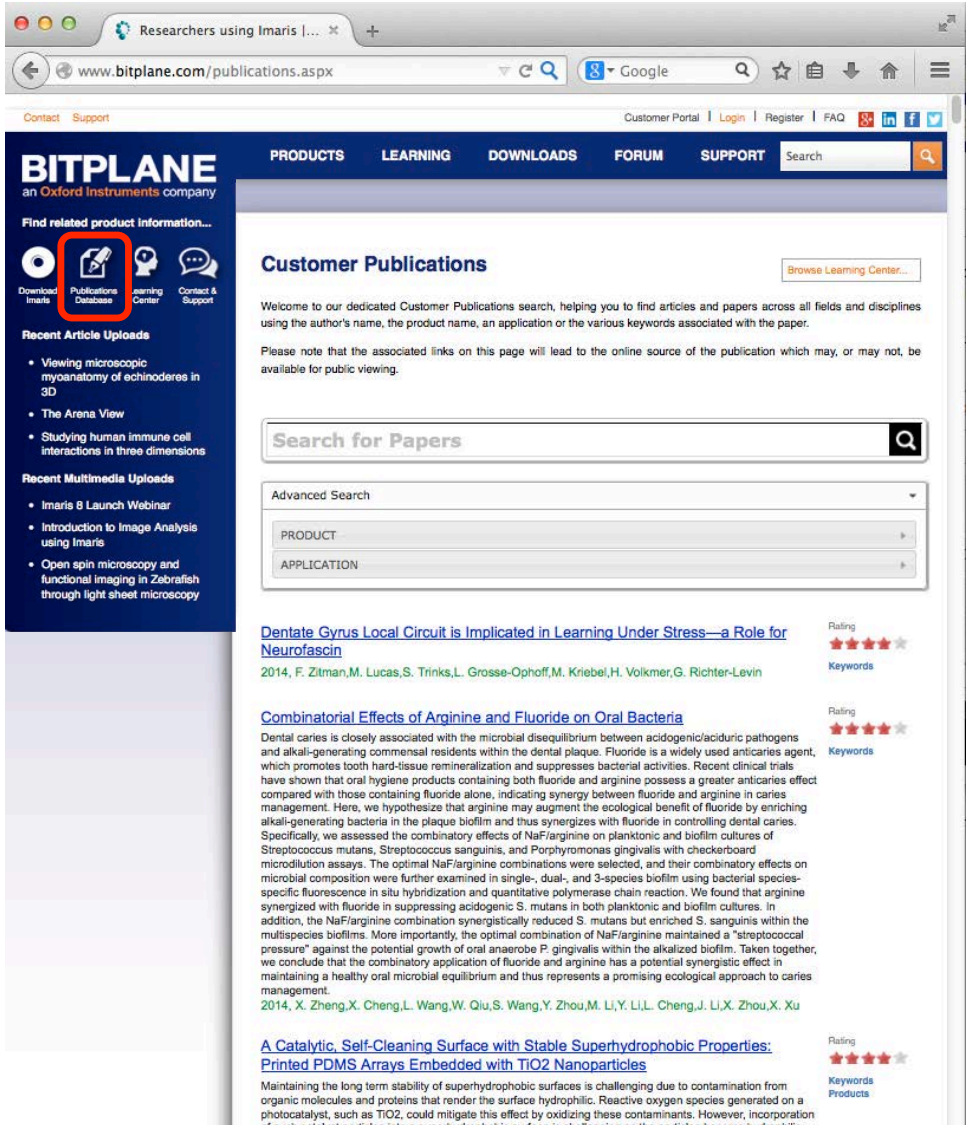

Publication Database

- http://www.bitplane.com/publications.aspx
- Research Papers Summarized
  - publication list to help find research relevant to how you might use Imaris.

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Bitplane Live Web Demonstrations

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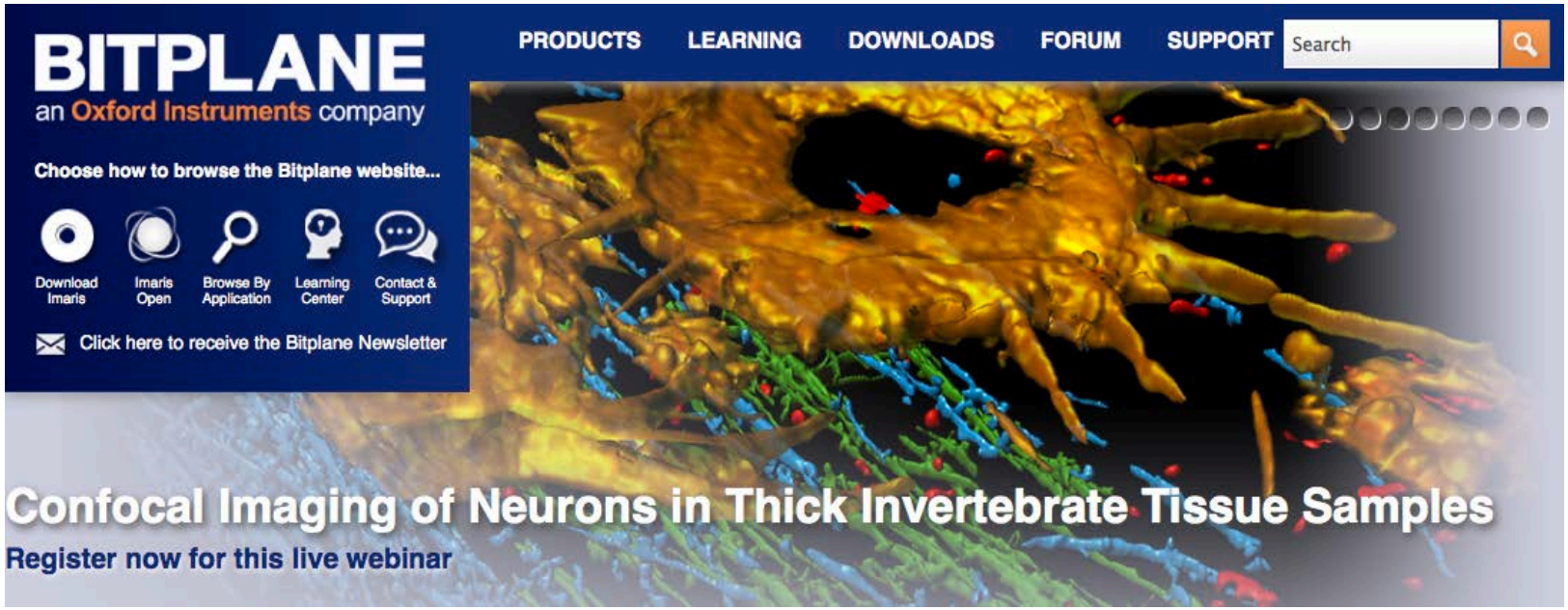

- Bitplane holds live Web Seminars to show new features of products or how you can use Imaris to analyze various image types (check on website and newsletter)
- We can also provide one on one support through browser-based desktop sharing* to help customers solve a specific problem

* Support requires valid Infinity maintenance coverage coverage

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Monthly Newsletter

BITPLANE
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- Upcoming Web Seminars
- Meeting Announcements
- Product Announcements
- Applications and Tips on Usage

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January Newsletter

Registration Now Open: 2015 European UGM

Bitplane is pleased to announce it's upcoming European User Group Meeting. This non profit event is an excellent opportunity to meet with other Imaris users, share Imaris experiences, and get in-depth explanations on our software from the Bitplane experts.

The event will take place from Tuesday February 17th until Thursday February 19th at the Institute of Science and Technology, Austria. Early registration is strongly recommended as places are limited.

Click here to register for this event

Case Study: Viewing Microscopic Myoanatomy of Echinoderes in 3D

Researchers led by Dr. Maria Herranz from the Universidad Complutense de Madrid in Spain used Imaris to render the first complete three-dimensional reconstructions of microscopic marine invertebrates known as Kinorhynchs.

"*Imaris enabled us to assemble the confocal z-stacks in a straightforward intuitive way, with the potential to simultaneously view each of the separate components of an entire organ system in multiple dimensions (3D),*" said Dr. Herranz

Click here to learn more

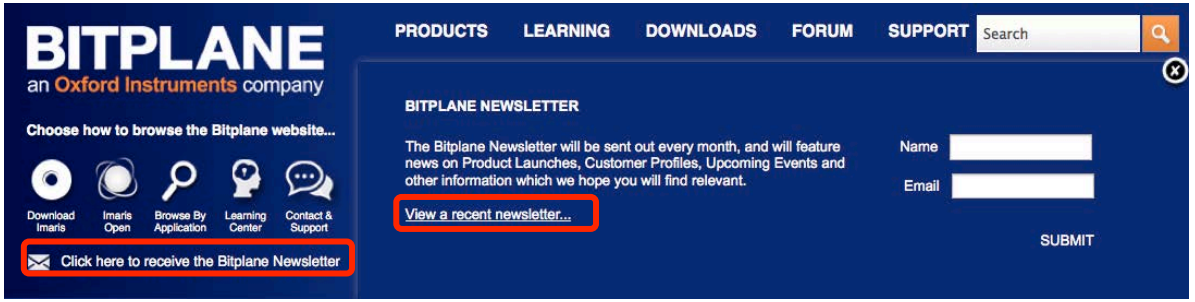
Upcoming Webinar: 3D Neural Connectivity Atlas

In January 2015, as part of the When Size Matters webinar series, Dr. Trevor Wardill will be presenting a webinar entitled "3D Neural Connectivity Atlas".

During this webinar he will discuss how to combine new tissue-clearing agents and long-working-distance objectives to develop a three-dimensional neural connectivity atlas of dragonfly ganglia and cephalopod skin innervation.

Click here to learn more

- Subscription requests on website main page
- A recent Newsletter can be viewed at same place



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BITPLANE NEWSLETTER

The Bitplane Newsletter will be sent out every month, and will feature news on Product Launches, Customer Profiles, Upcoming Events and other information which we hope you will find relevant.

View a recent newsletter...

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Customer Portal http://portal.bitplane.com

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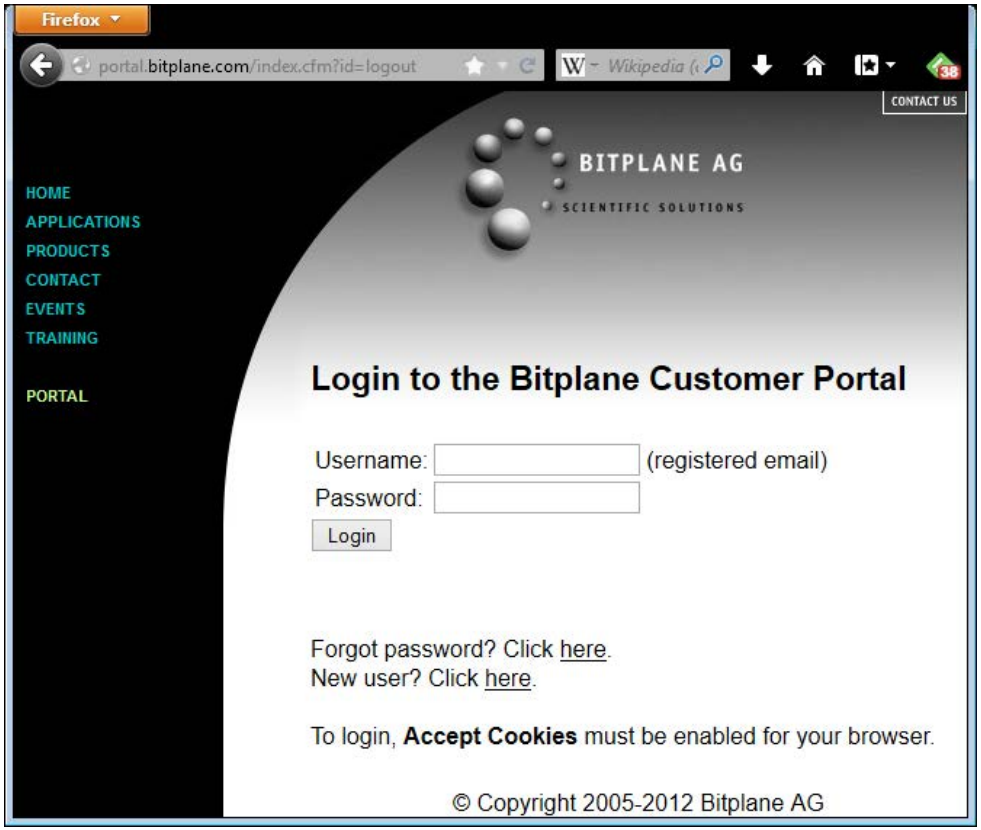

- Eligible for account: registered users of permanent Imaris licenses
- Each site is managed locally by user registered as facility manager
- Features: download software, create satellite licenses, review installation & maintenance details, manage users and more.

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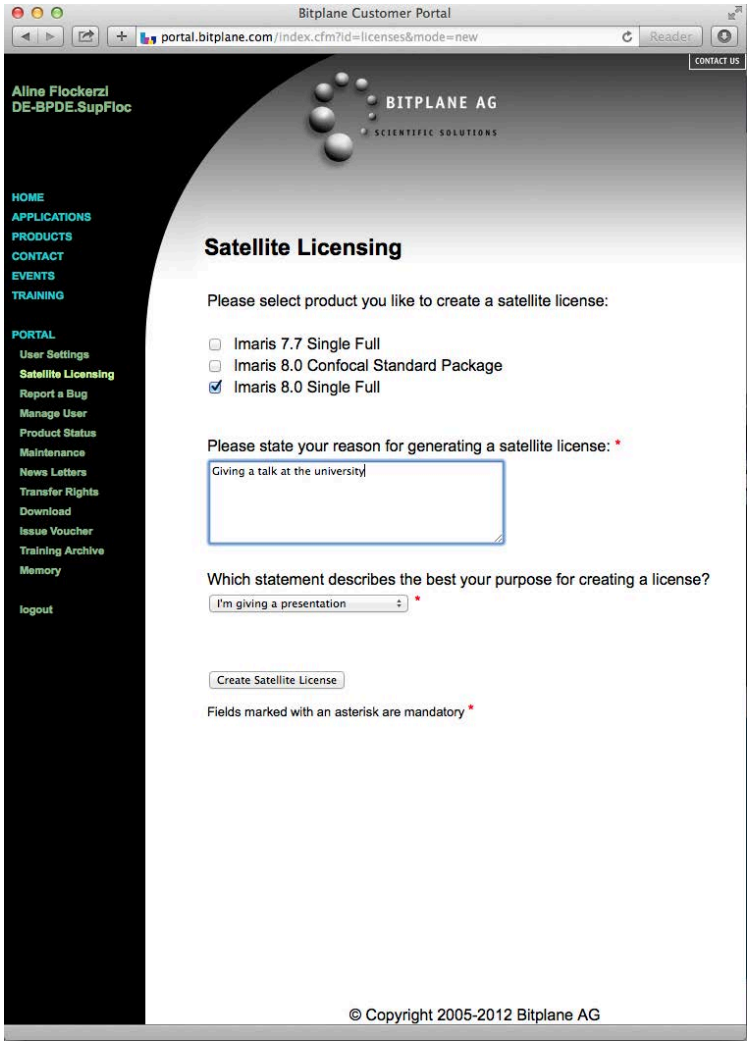
Customer Portal: Satellite Licenses *



- The standard Bitplane licenses are node-locked; i.e. they only work on one computer.
- There are multiple situations in which it is in the joint interest of Bitplane and its customers to be able to use the software on more than just one computer. Satellite licenses take care of this.
- Satellite licenses are a copy of the licenses which have been purchased. These licenses can be configured for another computer and are valid for 30 days.
- Not for permanent usage!

**** Satellite Licenses require valid Infinity maintenance coverage***

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Check out our social media groups!

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- The Bitplane Facebook page can be found at www.facebook.com/BitplaneSoftware
- Feel free to post pictures, ask questions or just show your support for Bitplane!
- Keep up to date on the latest application showcases, webinars, events, etc.

- linkedin.com/company/bitplane
- twitter.com/ImarisBitplane
- plus.google.com/+BitplaneSoftware/

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