Disable Pop-up Blocker

If you observe the content you have chosen does not launch, then the pop-up blocker may be enabled in your browser. To disable the pop-up blocker for Chrome, Firefox, Internet Explorer, or Safari, choose your web browser below and follow the directions.

- <u>Chrome</u>
- <u>Firefox</u>
- Internet Explorer
- <u>Safari</u>

Disabling Pop-up Blocker in Chrome

1. Observe that you are stuck in a "loading title" screen:



Alternatively, that a message dialog box pops up:

					Julia -	. 🗆 🛛 🗸			
Universal Profile - Transcri X U 24_2015091002422244_1r X b] Pop-ups - Box X Settings - Search results X									
	ps://oniostate.cso	od.com/pnnx/driver.aspx?routename=Social/Univ	versalProfile/Tr	anscripteLx 😪 💘	*				
	JulieADMIN	ohiostate.csod.com says:	×						
JulieADMIN W Client Admin Po	Transcri Wuebke	WARNING! A pop-up window blocker has been detected on your system.	Please		O	otions 🔻			
Bio	Use the transc	disable/uninstall any pop-up blocking software.	ОК	Search for training		Q			
Snapshot	Search Result	HIS Provider Fundamentals use: No Due Date Status: In Progress		Open	Curriculur	n 🔻			
		Administrator Information - Triggered Email ue: No Due Date Status: Registered		L	aunch	-			

2. Click OK on the dialog box or click on the red X in your address bar.



4. Choose *Always allow pop-ups from ohiostate.csod.com* by clicking on the radio button. Then, click *Done*.

	• •	~					
€ ₹	3 🖗						
https://ohiostate.csod.com/LMS/scorm/clientLms/result.htm							
	Q 5	<u>२</u> २२ ०					

5. Return to your transcript.

6. Relaunch the content by clicking the Launch button next to the content title.



7. The content will now launch in a new window.



Disabling Pop-up Blocker in Firefox

1. Observe that you are stuck in a "loading title" screen with message *Firefox prevented this site from opening a pop-up window.*



Or, that a message dialog box pops up.



2. Click the Options button.



3. Click on Allow pop-ups for ohiostate.csod.com.



4. Return to your transcript or click OK if you received the Warning message



5. Relaunch the content by clicking the Launch button next to the content title.



6. The content will now launch in a new window.



Disabling Pop-up Blocker in Internet Explorer

1. Observe that you are stuck in a "loading title" screen with the message Internet Explorer blocked a pop-up from ohio-state.csod.com



Note: If you do not click on an option, the notification will disappear. Refresh the page to show the notification again

2. Click the Options for this site button.

Internet Explorer blocked a pop-up from ohiostate-pilot.csod.com.	Allow onc	Options for this site •
0		

3. Click on Always allow



4. Click the back button on the browser.



- 5. Return to your transcript.
- 6. Relaunch the content by clicking the Launch button next to the content title.



Disabling Pop-up Blocker in Safari

1. Observe that you are stuck in a "loading title" screen with the message *Loading title. One moment please....*



Note: Visually, you will not see an indication that Safari has blocked the pop-up. The pop-up will simply fail to appear.

2. Click Safari



3. Click on Preferences



4. Click Security.



5. Then remove the check next to Block pop-up windows.



Note: If you are concerned about allowing pop-up for other sites, place a check mark in the setting again after using BuckeyeLearn.

6. <u>Close the Preferences box.</u>



7. Click the back button.



8. Relaunch the content by clicking the *Launch* button next to the content title.



9. The content will now launch in a new window.

