Transcripts Options for Research

Offerings here are ideas for you, but we do not endorse independent entities.
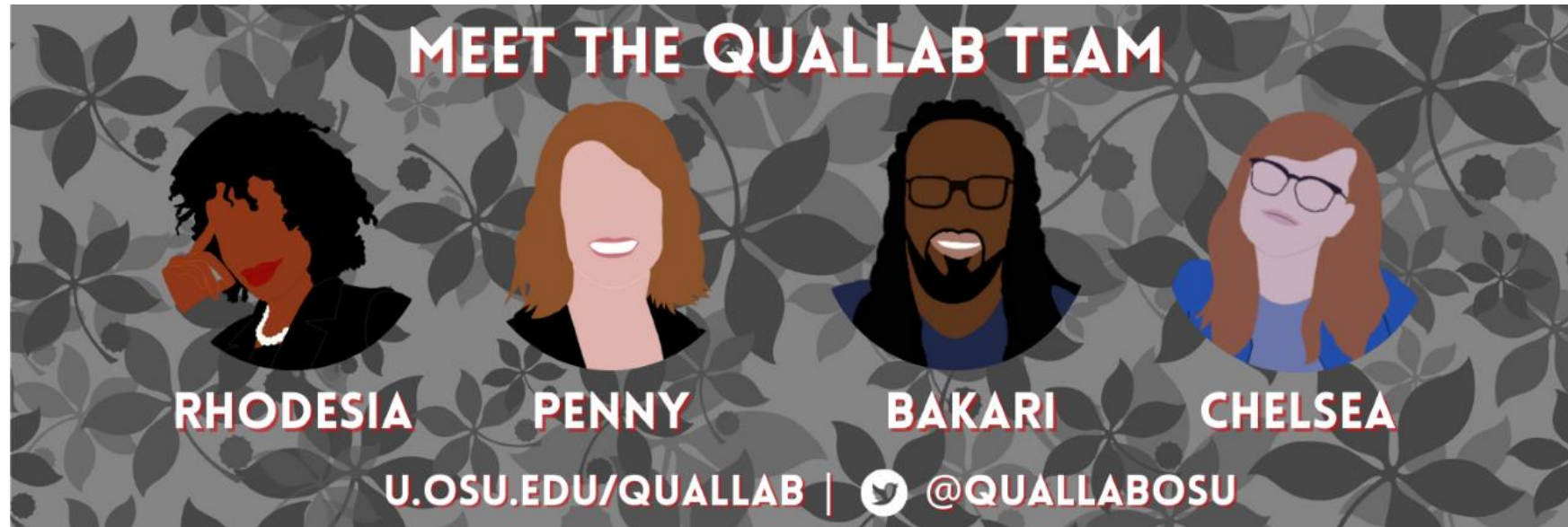
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OHIO STATE ZOOM

- Free for students, faculty, and staff.
- Provides closed captioning and live transcription service for video chats.
- https://osu.zoom.us/

NVivo

NVivo allows the researcher to search for certain terms, obtain a query of common words and create word clouds, as well as code at a very meticulous level. They also offer a TRANSCRIPTION capability for an additional fee.

www. nvivo.com
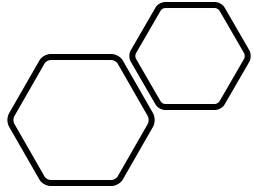
- **Otter.ai** – specializes in voice transcription services. https://otter.ai/login

- **Dragon-** speech recognition software

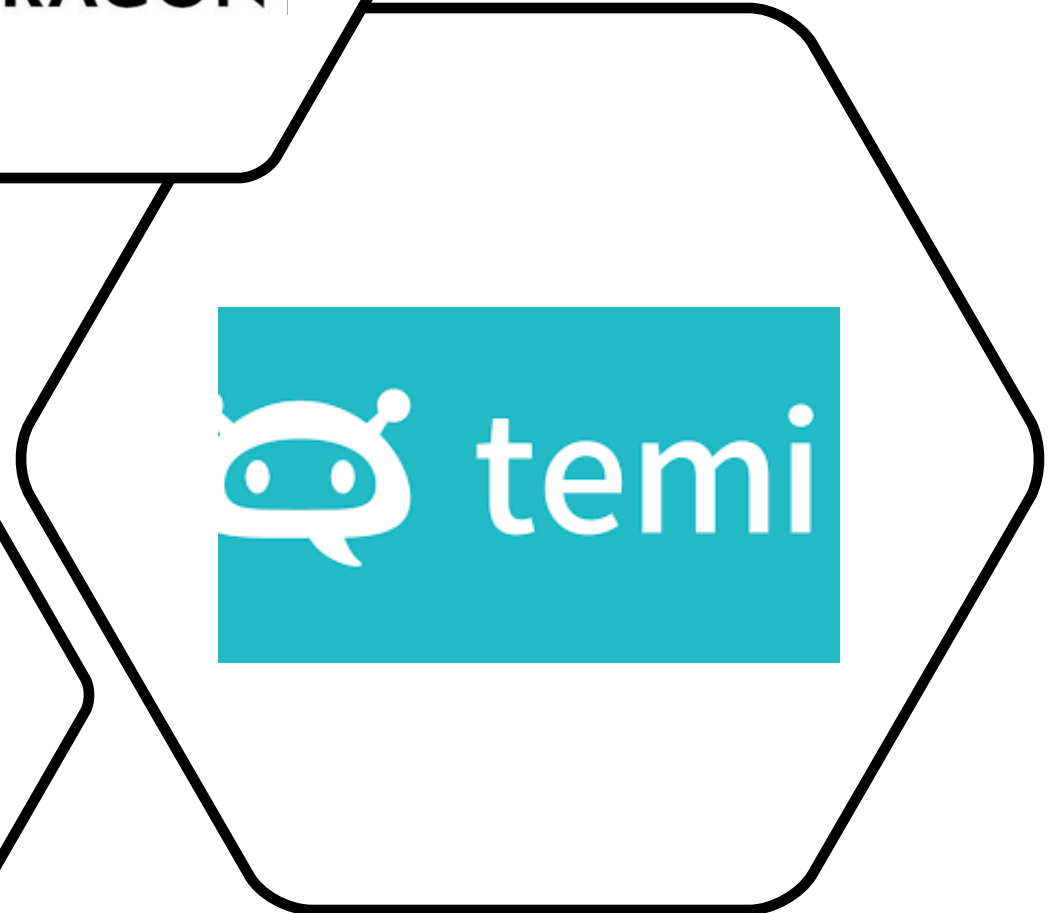https://www.nuance.com/dragon/transcription-solutions

- Transcribe Me

Michelle Vandever

Project Manager @ TranscribeMe!

510-876-9819

michelle.vandever@transcribeme.com

Click to add text

- **Webex** – free if you're a member via your institution.
- An enterprise solution for video conferencing, online meetings, screen share, and webinars.
- https://www.webex.com

- **Trint.com-** is an audio transcription software used by numerous companies including the Associated Press, The Washington Post, and Nike to name a few.

GGTranscripts.com

Dan Ambrose is owner of small transcription service.

I have 15 years of experience transcribing academic, market research, media, and legal recordings. Additionally, I have 29 other transcribers who work for me, and they have all been doing this for many years. They are specially trained, US-based transcribers, and guarantee 98% accuracy. Many have medical and legal transcription certifications, and most are multilingual.

All transcripts are carefully reviewed before submitted and will be sent as a word document that you may edit. Of course, all audio content will remain confidential and will be destroyed after completion.

Transcription Do's & Don'ts

- Speak in a clear voice and keep the volume high enough to hear.
- Let people take their turns while speaking.
- Record in a quiet environment that has minimal background noise.
- Use microphones for each individual if recording a large group.
- Use high-quality recording equipment. Use multiple recorders in the absence of good quality.
- Make sure that the recorder is turned on and is working properly before the event (https://www.gmrtranscription.com/).

  - Don't speak in a hurried voice and don't mumble quietly.

  - Don't have people interrupting each other.

  - Don't record in a noisy environment with lots of background noise going on. Avoid busy places.

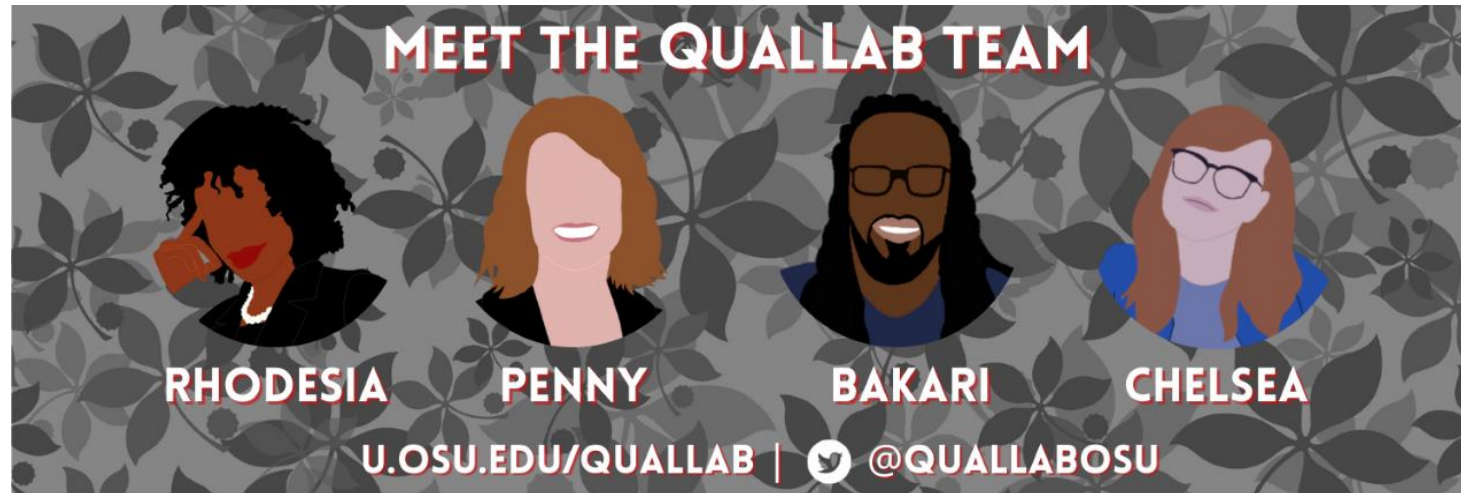 - Don't record a group conversation using equipment that suits individuals only. (https://www.gmrtranscription.com/).

See the **QualLab** website for a
Dashboard of Resources, Events, Webinar Videos, etc.
@QualLabOSU | QualLab@osu.edu | https://u.osu.edu/quallab/

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RHODESIA   PENNY   BAKARI   CHELSEA

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