Project Title:

Root Cause Analysis Results: **Background & Problem Statement** Gemba Walk Results: **Actual Results:** Team members: Brief description of the problem and why it is important for the department to address it: Fishbone Diagram: How do actual results compare to desired outcomes? What problem are we trying to solve? Other Info: What do we expect to happen as a result of solving this problem? Was target goal achieved? **Countermeasures and Improvement Plan Current State** Brief description of the current state and identified gaps. Description of countermeasures/improvement plan (e.g. PDSA): **Next Steps & Sustainability Plan:** What follow-up is needed? By whom? Insert a process map or other visual aid when appropriate. **Goal/Target:** Where and to whom will ongoing results be reported? What change will be an improvement?

Date:

Version number:



How will we know that a change is an improvement?