REFERRAL RESOURCE GUIDE
Franklin County

IN AN EMERGENCY OR CRISIS

<table>
<thead>
<tr>
<th>For assistance in an emergency situation</th>
<th>National Suicide &amp; Crisis Prevention Lifeline</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dial 911</td>
<td>Call or text 988</td>
</tr>
<tr>
<td></td>
<td>Text 4HOPE to 741741</td>
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<table>
<thead>
<tr>
<th>Netcare Access Crisis Hotline</th>
<th>Franklin County Ohio Suicide Prevention Hotline</th>
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<tbody>
<tr>
<td>614-276-2273</td>
<td>614-221-5445</td>
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<thead>
<tr>
<th>Ohio Problem Gambling Helpline</th>
<th>Franklin County Homeless Hotline</th>
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<tbody>
<tr>
<td>1-800-589-9966</td>
<td>614-224-4663</td>
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</table>

DOMESTIC VIOLENCE, ABUSE, AND SEXUAL ASSAULT RESOURCES

<table>
<thead>
<tr>
<th>National Child Abuse Hotline</th>
<th>National Sexual Assault Hotline</th>
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<tbody>
<tr>
<td>1-800-4-A-CHILD (1-800-422-4453)</td>
<td>1-800-656-HOPE (4673)</td>
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<tr>
<th>National Domestic Violence Hotline</th>
<th>RAINN (Rape, Abuse &amp; Incest National Network)</th>
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<tbody>
<tr>
<td>1-800-799-SAFE (7233)</td>
<td>1-800-656-HOPE (4673)</td>
</tr>
<tr>
<td>1-800-787-3224 (hearing impaired line)</td>
<td><a href="http://www.rainn.org">www.rainn.org</a></td>
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CHOICES, Eliminating Domestic Violence offers a domestic violence safe haven shelter, 24-hour crisis and information hotline, counseling services, support groups as well as legal and community advocates. Crisis Hotline: 614-224-4663

Mental Health & Substance Use Disorder Treatment

The Africentric Personal Development Shop provides culturally specific alcohol and drug treatment and prevention program, along with violence prevention programs. Phone: 614-253-4448 Website: www.apdsinc.org

Alvis, Inc. provides reentry programs for individuals and families involved in the criminal justice system. Phone: 614-252-8402 Website: www.alvis180.org

Amethyst, Inc. offers gender-specific addiction treatment including intensive outpatient treatment, outpatient treatment program and sober community living to women. Phone: 614-242-1284 Website: www.amethyst-inc.org

The Bell Center Africentric Therapeutic Community is a six to nine-month inpatient alcohol and drug treatment program for individuals who have a chronic history with alcohol and/or other drugs and are willing to adhere to an Africentric and a T.C. modality of treatment. Phone: 614-252-0711 Website: https://www.columbus-area.com/copy-of-bell-residential
Columbus Area Integrated Health Services, Inc. services people with severe mental illness, substance use disorders and people with behavioral problems re-entering society from prison. Phone: 614-252-9250 Website: www.columbus-area.com

Columbus Public Health’s Alcohol and Drug Abuse Program offers walk-in assessments Monday, Tuesday and Thursdays beginning at 1 pm. Phone: 614-645-6839 Website: https://www.columbus.gov/publichealth/programs/Alcohol-and-Drug-Abuse/

Columbus Springs offers inpatient and outpatient treatment for mental health and substance use disorders, including child and adolescent treatment. Phone: 614-954-7028 Website: https://www.columbussprings.com/

CompDrug provides comprehensive treatment for individuals struggling with opioid addiction. Services include medication assisted treatment and counseling at the outpatient and intensive outpatient level. Phone: 614-224-4506 Website: www.compdrug.com

Community for New Direction offers adult outpatient substance use disorder treatment including crisis intervention, assessment, individual, family and group counseling. Phone: 614-252-4941 Website: http://cndonline.org/services/outpatient/

Concord Counseling Services’ services range from community support for people with severe mental disabilities to drug and alcohol abuse treatment to counseling. Phone: 614-882-9338 Website: www.concordcounseling.org

Cornerstone of Hope is a comprehensive bereavement support center serving children, teens, and adults who have experienced the death of a loved one. Counseling, support groups, youth camps, and school programs are offered. Phone: 614-824-4285 Website: www.cornerstoneofhope.org

Destiny House Recovery Center is a 6-month faith-based residential drug and alcohol recovery center that offers a recovery program, housing, food, immediate full-time employment, basic transportation, and lifestyle and job skills. Phone: 614-498-0078 Website: http://www.ncbcsvcs.org/

House of Hope, Inc. provides alcohol and other drug treatment services offering residential and outpatient programs. Phone: 614-291-4691 Website: www.houseofhope-inc.org

Integrated Services for Behavioral Health serves Franklinton, the Hilltop, Westgate, Lincoln Village, and other communities on the west side of Columbus, Ohio. Services available include Psychiatry, Counseling, and Home-Based Supportive Services. Phone: 614-869-0054 Website: https://integratedservice.org/

Maryhaven provides integrated behavioral health care services, with a specialization in addiction recovery care. Phone: 614-445-8131 Website: www.maryhaven.com

Mental Health America of Ohio is dedicated to promoting mental health, and raising awareness through advocacy, education and support services (including mental health support groups and assistance navigating the mental healthcare system). The Pro Bono Counseling Program links uninsured/underinsured individuals and families with free short-term mental health counseling. Phone: 614-221-1491 Website: www.mhafc.org

National Alliance on Mental Illness (NAMI) Information HelpLine provides information and referral services. Phone: 1-800-950-NAMI (6264)
**National Council for Behavioral Health** can assist you in finding a local provider of behavioral health services and support. [www.thenationalcouncil.org](http://www.thenationalcouncil.org) (click on “Find a Provider”)

**North Central Mental Health Services** is a comprehensive, community-based mental health and recovery agency. *Phone: 614-299-6600 Website: [www.ncmhs.org](http://www.ncmhs.org)*

**OhioGuidestone** is a 152-year-old nonprofit that helps families, children and individuals with mental illness, addiction, abuse and behavioral issues. *Phone: 888-522-9174 Website: [www.ohioguidestone.org](http://www.ohioguidestone.org)*

**The Neighborhood House, Inc. Alcohol & Drug Outpatient Counseling Program (OPC)** offers ways for individuals to cope with substance abuse, addiction. *Phone: 614-252-4941 Website: [www.neighb.org](http://www.neighb.org)*

**The Recovery Village Columbus** uses a multidisciplinary approach to treat substance use disorders alongside mental health issues for long-term success. *Phone: 844-478-8529 Website: [www.therecoveryvillage.com](http://www.therecoveryvillage.com)*

**SAMHSA’s National Helpline** provides free, 24-hour information and referral assistance to local treatment facilities, support groups, and community-based organizations. *Phone: 1-800-662-HELP (4357) Website: [http://findtreatment.SAMHSA.gov](http://findtreatment.SAMHSA.gov)*

**Second Chance Counseling Center** offers a wide range of substance abuse treatment services. *Phone: 614-635-9011 Website: [www.secondchancecolumbus.com](http://www.secondchancecolumbus.com)*

**Southeast, Inc.** is a comprehensive provider of mental health, chemical dependency, healthcare, and homeless services assisting diverse populations regardless of economic status. *Phone: 614-225-0990 Website: [www.southeastinc.com](http://www.southeastinc.com)*

**Syntero, Inc.** offers an intensive outpatient program for adults that are struggling with addiction and behavioral issues. *Phone: 614-457-7876 Website: [www.syntero.org](http://www.syntero.org)*

**Talbot Hall Addiction Services at the Ohio State University Wexner Medical Center** offers inpatient detoxification, partial hospitalization, intensive outpatient and outpatient care. *Phone: 614-257-3760 Website: [https://wexnermedical.osu.edu/mental-behavioral/addiction-drugs](https://wexnermedical.osu.edu/mental-behavioral/addiction-drugs)*

**Twin Valley Behavioral Health** provides inpatient psychiatric services including maximum security forensic care and crisis stabilization at facilities in Columbus. *Phone: 614-752-0333 Website: [http://mha.ohio.gov/Treatment/State-Psychiatric-Hospitals/Twin-Valley-Columbus](http://mha.ohio.gov/Treatment/State-Psychiatric-Hospitals/Twin-Valley-Columbus)*

**Urban Minority Alcoholism & Drug Abuse Outreach Program** is designed to deliver alcohol, tobacco and other drug prevention services to the African American community in Franklin County. *Phone: 614-227-9694 Website: [www.umadaopfc.com](http://www.umadaopfc.com)*

**Volunteers of America of Greater Ohio**’s behavioral health services provides a wide range of mental health and substance use disorder treatment options, as well as housing and resources for veterans. *Phone: 614-253-6100 Website: [https://www.voaohin.org/](https://www.voaohin.org/)*

**The Woods at Parkside** treats substance abuse and co-occurring mental health disorders using a multi-faceted approach that takes into consideration the uniqueness of each individual. *Phone: 614-471-2552 Website: [www.thewoodsatparkside.com](http://www.thewoodsatparkside.com)*
CHILDREN & YOUTH RESOURCES

Emergency and Referral Services

<table>
<thead>
<tr>
<th>National Runaway Safeline</th>
<th>Franklin County Children Services</th>
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<tbody>
<tr>
<td>1-800-621-4000</td>
<td>24-hour Child Abuse Hotline</td>
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| Huckleberry House                                              | The Ohio State University Wexner |
|                                                               | Medical Center Harding Hospital  |
| 24-hour safe and supportive alternative to life on the streets for teens. | provides crisis intervention to youth ages 14-17 |
| 24-Hour Hotline: 614-294-8205                                   | 614-293-8205                     |
| Administrative Phone: 614-294-8097                              |                                  |

| Star House                                                      |                                  |
| 24/7 social service agency with drop-in center for youth, ages 14-24, who are experiencing homelessness and their small children. |                                  |
| 614-274-700                                                    |                                  |
| [https://www.starhouse.us/](https://www.starhouse.us/)          |                                  |

Children, Youth & Family Mental Health & Substance Use Disorder Treatment

**Abraxas Columbus Counseling Center** provides treatment services for youth ages 12-18 with mental health, substance abuse, and behavioral disorders. *Phone: 614-220-8655*  
*Website: [www.abraxasyfs.com](http://www.abraxasyfs.com)*

**Adult & Teen Challenge Columbus** is a Christian residential drug and alcohol rehabilitation center. *Phone: 614-476-4600*  
*Website: [www.teenchallengecolumbus.net](http://www.teenchallengecolumbus.net)*

**Buckeye Ranch** provides an intensive, evidence-based program with 24 hour crisis intervention to children and families who are struggling with legal behaviors, substance abuse, oppositional behaviors, and severe family conflict. *Phone: 614-384-7798*

**Directions for Youth & Families** offers programs that provide community-based treatment and prevention services that emphasize commitment to the family, school, and work.  
*Phone: 614-294-2661*  
*Website: [www.dfyf.org](http://www.dfyf.org)*

**Nationwide Children’s Hospital’s Big Lots Behavioral Health Services** offers a wide range of services to address the needs of these patients and their families including psychiatry, pediatric psychology and neuropsychology, crisis services, inpatient care, individual, group and family therapy and prevention services. *Phone: 614-355-8080*  
*Website: [https://www.nationwidechildrens.org/specialties/behavioral-health](https://www.nationwidechildrens.org/specialties/behavioral-health)*

**The Village Network** is an experienced youth treatment provider for PTDS, OD, bipolar, reactive attachment, ADHD, among others. *Phone: 614-253-8050*

RESOURCES FOR SPECIAL POPULATIONS

**Gay, Lesbian, Bisexual, Transgender Support Resources**

| GLBT National Help Center                                      | Trevor Project Crisis Line        |
|                                                               | – LGBTQ Youth                     |
Advocates for Youth: Lesbian, Gay, Bisexual, Transgender, Questioning and Issues
Online resource developed by those serving LGBTQ youth. Resources include empowerment and advocating information for LGBTQ youth and those working with LGBTQ youth. Resources are available in Spanish. [https://advocatesforyouth.org/resources-tools/](https://advocatesforyouth.org/resources-tools/)

Equitas Health’s Columbus – Clintonville office offers behavioral health services including psychiatry, individual and couples therapy, support groups and the Comprehensive Risk Counseling Services program that works with people living with HIV who are at high risk of HIV infection. **Phone:** 614-299-2437  **Website:** [https://equitashealth.com/](https://equitashealth.com/)

Equitas Health Columbus – King-Lincoln Medical Center offers behavioral health services including psychiatry, individual and couples therapy, support groups. **Phone:** 614-340-6700  **Website:** [https://equitashealth.com/](https://equitashealth.com/)

Equitas Health Columbus – Short North Medical Center offers behavioral health services including psychiatry, individual and couples therapy, support groups and the Comprehensive Risk Counseling Services program that works with people living with HIV who are at high risk of HIV infection. **Phone:** 614-340-6777  **Website:** [https://equitashealth.com/](https://equitashealth.com/)

Kaleidoscope Youth Center provides free programming, housing and support services for LGBTQIA+ youth including rapid re-housing, host home network, supportive co-housing, the Genderscope program for trans, non-binary, gender variant or any other non-cis identity that meets every Tuesday and Thursday, and more! **Phone:** 614-294-5437  **Email:** info@kycohio.org  **Website:** [https://www.kycohio.org/](https://www.kycohio.org/)

**SELF-HELP RESOURCES AND GROUPS**
Find a time and location of a meeting.

- **Alcoholics Anonymous**

- **Dual Recovery Anonymous**
  [www.draonline.org](www.draonline.org)

- **Al-Anon Family Groups**
  [www.al-anon.alateen.org](www.al-anon.alateen.org)

- **Narcotics Anonymous**
  1-888-GET-HOPE (438-4673) (Hopeline)  
  [www.na.org/meetingsearch](www.na.org/meetingsearch)

- **Nar-Anon Family Groups**
  [www.nar-anon.org/find-a-group](www.nar-anon.org/find-a-group)

**OTHER RESOURCES**
Free and confidential information and referral, available 24/7, for help with food, housing, employment, health care, counseling and more - Dial 211

**ASHA Ray of Hope** offers a full range of culturally sensitive, language-specific information, support, services and advocacy for South Asian women facing abuse in their lives. **Phone:** 614-326-2121  **Website:** [www.asharayofhope.org](www.asharayofhope.org)
The Center for Vocational Alternatives (COVA) provides career readiness and job development services for people with mental illnesses and other barriers to employment. Phone: 614-294-7443 Website: www.cova.org

Central Ohio Area Agency on Aging provides services for elderly residents to continue living independently in their own homes. Phone: 614-645-7250 Website: www.coaaa.org

Columbus Coalition for the Homeless “Street Card” is designed to provide homeless persons with information on most needed services for which they may be eligible. The Street Card contains a limited listing of services in Franklin County. To receive information on additional resources, please contact Hands-On Central Ohio at 2-1-1 or 614.221.2255. Street Card Link: http://www.columbushomeless.org/wp-content/uploads/2019/10/Street-Card-11-1-19-1.pdf

Community Housing Network (CHN) provides permanent supportive housing that creates opportunities for residents to be successful. Phone: 614-487-0405 Website: www.chninc.org

Franklin County Local Outreach to Suicide Survivors exists to be an instillation of hope to people impacted by a suicide loss. Trained volunteers – many of whom are suicide loss survivors – provide immediate assistance after a suicide loss. Phone: 614-530-8064 Website: www.franklincountyloss.org

Gladden Community House is a settlement house serving Franklinton and its surrounding neighborhoods. They are a United Way affiliated non-profit agency providing education and recreation programs, emergency assistance, and advocacy and support for individuals, families, and groups. Phone: 614-227-1600 Website: www.gladdenhouse.org

Homeowner’s HOPE™ Hotline provides free comprehensive financial education and confidential foreclosure prevention counseling 24/7. Phone: 1-888-995-HOPE (4673)

Legal Advice provides legal information, lawyer profiles and a community to help individuals make legal decisions. Website: www.findlaw.com

The Somali Community Association of Ohio (SCAO) is a non-profit organization founded by Somali community immigrants in 1996. Phone: 614-262-4068 Website: www.somaliohio.org
This resource guide was developed in part under grant number SM81411 from the Substance Abuse and Mental Health Services Administration (SAMHSA), U.S. Department of Health and Human Services (HHS). The views, policies, and opinions expressed are those of the authors and do not necessarily reflect those of SAMHSA or HHS.