

REFERRAL RESOURCE GUIDE

Franklin County

IN AN EMERGENCY OR CRISIS

For assistance in an emergency situation

Dial 911

Netcare Access Crisis Hotline

614-276-2273

Ohio Problem Gambling Helpline

1-800-589-9966

National Suicide & Crisis Prevention Lifeline

Call or text 988

Text 4HOPE to 741741

Franklin County Ohio Suicide Prevention Hotline

614-221-5445

Franklin County Homeless Hotline

614-224-4663

DOMESTIC VIOLENCE, ABUSE, AND SEXUAL ASSAULT RESOURCES

National Child Abuse Hotline

1-800-4-A-CHILD (1-800-422-4453)

National Sexual Assault Hotline

1-800-656-HOPE (4673)

National Domestic Violence Hotline

1-800-799-SAFE (7233)

1-800-787-3224 (hearing impaired line)

RAINN (Rape, Abuse & Incest National Network)

1-800-656-HOPE (4673)

www.rainn.org

CHOICES, Eliminating Domestic Violence offers a domestic violence safe haven shelter, 24-hour crisis and information hotline, counseling services, support groups as well as legal and community advocates. **Crisis Hotline:** 614-224-4663

Mental Health & Substance Use Disorder Treatment

The Africentric Personal Development Shop provides culturally specific alcohol and drug treatment and prevention program, along with violence prevention programs.

Phone: 614-253-4448 Website: www.apdsinc.org

Alvis, Inc. provides reentry programs for individuals and families involved in the criminal justice system. Phone: 614-252-8402 Website: www.alvis180.org

Amethyst, Inc. offers gender-specific addiction treatment including intensive outpatient treatment, outpatient treatment program and sober community living to women.

Phone: 614-242-1284 Website: www.amethyst-inc.org

The Bell Center Africentric Therapeutic Community is a six to nine-month inpatient alcohol and drug treatment program for individuals who have a chronic history with alcohol and/or other drugs and are willing to adhere to an Africentric and a T.C. modality of treatment. Phone: 614-252-0711

Website: <https://www.columbus-area.com/copy-of-bell-residential>



Columbus Area Integrated Health Services, Inc. services people with severe mental illness, substance use disorders and people with behavioral problems re-entering society from prison. *Phone:* 614-252-9250 *Website:* www.columbus-area.com

Columbus Public Health's Alcohol and Drug Abuse Program offers walk-in assessments Monday, Tuesday and Thursdays beginning at 1 pm. *Phone:* 614-645-6839 *Website:* <https://www.columbus.gov/publichealth/programs/Alcohol-and-Drug-Abuse/>

Columbus Springs offers inpatient and outpatient treatment for mental health and substance use disorders, including child and adolescent treatment. *Phone:* 614-954-7028 *Website:* <https://www.columbussprings.com/>

CompDrug provides comprehensive treatment for individuals struggling with opioid addiction. Services include medication assisted treatment and counseling at the outpatient and intensive outpatient level. *Phone:* 614-224-4506 *Website:* www.compdrug.com

Community for New Direction offers adult outpatient substance use disorder treatment including crisis intervention, assessment, individual, family and group counseling. *Phone:* 614-252-4941 *Website:* <http://cndonline.org/services/outpatient/>

Concord Counseling Services' services range from community support for people with severe mental disabilities to drug and alcohol abuse treatment to counseling. *Phone:* 614-882-9338 *Website:* www.concordcounseling.org

Cornerstone of Hope is a comprehensive bereavement support center serving children, teens, and adults who have experienced the death of a loved one. Counseling, support groups, youth camps, and school programs are offered. *Phone:* 614-824-4285 *Website:* www.cornerstoneofhope.org

Destiny House Recovery Center is a 6-month faith-based residential drug and alcohol recovery center that offers a recovery program, housing, food, immediate full-time employment, basic transportation, and lifestyle and job skills. *Phone:* 614-498-0078 *Website:* <http://www.ncbcsvcs.org/>

House of Hope, Inc. provides alcohol and other drug treatment services offering residential and outpatient programs. *Phone:* 614-291-4691 *Website:* www.houseofhope-inc.org

Integrated Services for Behavioral Health serves Franklinton, the Hilltop, Westgate, Lincoln Village, and other communities on the west side of Columbus, Ohio. Services available include Psychiatry, Counseling, and Home-Based Supportive Services. *Phone:* 614-869-0054 *Website:* <https://integratedservice.org/>

Maryhaven provides integrated behavioral health care services, with a specialization in addiction recovery care. *Phone:* 614-445-8131 *Website:* www.maryhaven.com

Mental Health America of Ohio is dedicated to promoting mental health, and raising awareness through advocacy, education and support services (including mental health support groups and assistance navigating the mental healthcare system). The Pro Bono Counseling Program links uninsured/underinsured individuals and families with free short-term mental health counseling. *Phone:* 614-221-1491 *Website:* www.mhafc.org

National Alliance on Mental Illness (NAMI) Information HelpLine provides information and referral services. *Phone:* 1-800-950-NAMI (6264)



National Council for Behavioral Health can assist you in finding a local provider of behavioral health services and support. www.theNationalCouncil.org (click on "Find a Provider")

North Central Mental Health Services is a comprehensive, community-based mental health and recovery agency. *Phone:* 614-299-6600 *Website:* www.ncmhs.org

OhioGuidestone is a 152-year-old nonprofit that helps families, children and individuals with mental illness, addiction, abuse and behavioral issues. *Phone:* 888-522-9174 *Website:* www.ohioguidestone.org

The Neighborhood House, Inc. Alcohol & Drug Outpatient Counseling Program (OPC) offers ways for individuals to cope with substance abuse, addiction. *Phone:* 614-252-4941 *Website:* www.neighb.org

The Recovery Village Columbus uses a multidisciplinary approach to treat substance use disorders alongside mental health issues for long-term success. *Phone:* 844-478-8529 *Website:* www.therecoveryvillage.com

SAMHSA's National Helpline provides free, 24-hour information and referral assistance to local treatment facilities, support groups, and community-based organizations. *Phone:* 1-800-662-HELP (4357) *Website:* <http://findtreatment.SAMHSA.gov>

Second Chance Counseling Center offers a wide range of substance abuse treatment services. *Phone:* 614-635-9011 *Website:* www.secondchancecolumbus.com

Southeast, Inc. is a comprehensive provider of mental health, chemical dependency, healthcare, and homeless services assisting diverse populations regardless of economic status. *Phone:* 614-225-0990 *Website:* www.southeastinc.com

Syntero, Inc. offers an intensive outpatient program for adults that are struggling with addiction and behavioral issues. *Phone:* 614-457-7876 *Website:* www.syntero.org

Talbot Hall Addiction Services at the Ohio State University Wexner Medical Center offers inpatient detoxification, partial hospitalization, intensive outpatient and outpatient care. *Phone:* 614-257-3760 *Website:* <https://wexnermedical.osu.edu/mental-behavioral/addiction-drugs>

Twin Valley Behavioral Health provides inpatient psychiatric services including maximum security forensic care and crisis stabilization at facilities in Columbus. *Phone:* 614-752-0333 *Website:* <http://mha.ohio.gov/Treatment/State-Psychiatric-Hospitals/Twin-Valley-Columbus>

Urban Minority Alcoholism & Drug Abuse Outreach Program is designed to deliver alcohol, tobacco and other drug prevention services to the African American community in Franklin County. *Phone:* 614-227-9694 *Website:* www.umadaopfc.com

Volunteers of America of Greater Ohio's behavioral health services provides a wide range of mental health and substance use disorder treatment options, as well as housing and resources for veterans. *Phone:* 614-253-6100 *Website:* <https://www.voahin.org/>

The Woods at Parkside treats substance abuse and co-occurring mental health disorders using a multi-faceted approach that takes into consideration the uniqueness of each individual. *Phone:* 614-471-2552 *Website:* www.thewoodsatparkside.com

CHILDREN & YOUTH RESOURCES

Emergency and Referral Services

National Runaway Safeline

1-800-621-4000

Franklin County Children Services 24-hour Child Abuse Hotline

614-229-7000

Huckleberry House

24-hour safe and supportive alternative to life on the streets for teens.

24-Hour Hotline: 614-294-8205

Administrative Phone: 614-294-8097

Star House

24/7 social service agency with drop-in center for youth, ages 14-24, who are experiencing homelessness and their small children.

614-274-7000

<https://www.starhouse.us/>

The Ohio State University Wexner Medical Center Harding Hospital

provides crisis intervention to youth ages 14-17

614-293-8205

Children, Youth & Family Mental Health & Substance Use Disorder Treatment

Abraxas Columbus Counseling Center provides treatment services for youth ages 12-18 with mental health, substance abuse, and behavioral disorders. *Phone:* 614-220-8655
Website: www.abraxasyfs.com

Adult & Teen Challenge Columbus is a Christian residential drug and alcohol rehabilitation center. *Phone:* 614-476-4600 *Website:* www.teenchallengecolumbus.net

Buckeye Ranch provides an intensive, evidence-based program with 24 hour crisis intervention to children and families who are struggling with legal behaviors, substance abuse, oppositional behaviors, and severe family conflict. *Phone:* 614-384-7798

Directions for Youth & Families offers programs that provide community-based treatment and prevention services that emphasize commitment to the family, school, and work. *Phone:* 614-294-2661 *Website:* www.dfyf.org

Nationwide Children's Hospital's Big Lots Behavioral Health Services offers a wide range of services to address the needs of these patients and their families including psychiatry, pediatric psychology and neuropsychology, crisis services, inpatient care, individual, group and family therapy and prevention services. *Phone:* 614-355-8080
Website: <https://www.nationwidechildrens.org/specialties/behavioral-health>

The Village Network is an experienced youth treatment provider for PTDS, OD, bipolar, reactive attachment, ADHD, among others. *Phone:* 614-253-8050

RESOURCES FOR SPECIAL POPULATIONS

Gay, Lesbian, Bisexual, Transgender Support Resources

GLBT National Help Center

Trevor Project Crisis Line - LGBTQ Youth

1-888-843-4564
www.glnh.org

1-866-4-U-TREVOR (488-7386)
www.theTrevorProject.org

GLBT National Youth Talkline

1-800-246-PRIDE (1-800-246-7743)
www.glnh.org/talkline

Trans Lifeline

877-565-8860

Advocates for Youth: Lesbian, Gay, Bisexual, Transgender, Questioning and Issues

Online resource developed by those serving LGBTQ youth. Resources include empowerment and advocating information for LGBTQ youth and those working with LGBTQ youth. Resources are available in Spanish. <https://advocatesforyouth.org/resources-tools/>

Equitas Health's Columbus – Clintonville office offers behavioral health services including psychiatry, individual and couples therapy, support groups and the Comprehensive Risk Counseling Services program that works with people living with HIV who are at high risk of HIV infection. *Phone:* 614-299-2437 *Website:* <https://equitashealth.com/>

Equitas Health Columbus – King-Lincoln Medical Center offers behavioral health services including psychiatry, individual and couples therapy, support groups. *Phone:* 614-340-6700 *Website:* <https://equitashealth.com/>

Equitas Health Columbus – Short North Medical Center offers behavioral health services including psychiatry, individual and couples therapy, support groups and the Comprehensive Risk Counseling Services program that works with people living with HIV who are at high risk of HIV infection. *Phone:* 614-340-6777 *Website:* <https://equitashealth.com/>

Kaleidoscope Youth Center provides free programming, housing and support services for LGBTQIA+ youth including rapid re-housing, host home network, supportive co-housing, the Genderscope program for trans, non-binary, gender variant or any other non-cis identity that meets every Tuesday and Thursday, and more! *Phone:* 614-294-5437 *Email:* info@kycoho.org *Website:* <https://www.kycoho.org/>

SELF-HELP RESOURCES AND GROUPS

Find a time and location of a meeting.

Alcoholics Anonymous

www.aa.org/pages/en_US/find-aa-resources

Narcotics Anonymous

1-888-GET-HOPE (438-4673) (Hopeline)
www.na.org/meetingsearch

Dual Recovery Anonymous

www.draonline.org

Nar-Anon Family Groups

www.nar-anon.org/find-a-group

Al-Anon Family Groups

www.al-anon.alateen.org

OTHER RESOURCES

Free and confidential information and referral, available 24/7, for help with food, housing, employment, health care, counseling and more - **Dial 211**

ASHA Ray of Hope offers a full range of culturally sensitive, language-specific information, support, services and advocacy for South Asian women facing abuse in their lives. *Phone:* 614-326-2121 *Website:* www.asharayofhope.org

The Center for Vocational Alternatives (COVA) provides career readiness and job development services for people with mental illnesses and other barriers to employment. *Phone:* 614-294-7443 *Website:* www.cova.org

Central Ohio Area Agency on Aging provides services for elderly residents to continue living independently in their own homes. *Phone:* 614-645-7250 *Website:* www.coaaa.org

Columbus Coalition for the Homeless "Street Card" is designed to provide homeless persons with information on most needed services for which they may be eligible. The Street Card contains a limited listing of services in Franklin County. To receive information on additional resources, please contact Hands-On Central Ohio at 2-1-1 or 614.221.2255. Street Card Link: <http://www.columbushomeless.org/wp-content/uploads/2019/10/Street-Card-11-1-19-1.pdf>

Community Housing Network (CHN) provides permanent supportive housing that creates opportunities for residents to be successful. *Phone:* 614-487-0405 *Website:* www.chninc.org

Franklin County Local Outreach to Suicide Survivors exists to be an instillation of hope to people impacted by a suicide loss. Trained volunteers – many of whom are suicide loss survivors – provide immediate assistance after a suicide loss. *Phone:* 614-530-8064 *Website:* www.franklincountyloss.org

Gladden Community House is a settlement house serving Franklinton and its surrounding neighborhoods. They are a United Way affiliated non-profit agency providing education and recreation programs, emergency assistance, and advocacy and support for individuals, families, and groups. *Phone:* 614-227-1600 *Website:* www.gladdenhouse.org

Homeowner's HOPE™ Hotline provides free comprehensive financial education and confidential foreclosure prevention counseling 24/7. *Phone:* 1-888-995-HOPE (4673)

Legal Advice provides legal information, lawyer profiles and a community to help individuals make legal decisions. *Website:* www.findlaw.com

The Somali Community Association of Ohio (SCAO) is a non-profit organization founded by Somali community immigrants in 1996. *Phone:* 614-262-4068 *Website:* www.somaliohio.org





This resource guide was developed in part under grant number SM81411 from the Substance Abuse and Mental Health Services Administration (SAMHSA), U.S. Department of Health and Human Services (HHS). The views, policies, and opinions expressed are those of the authors and do not necessarily reflect those of SAMHSA or HHS.

