

# REFERRAL RESOURCE GUIDE

## Portage County

### IN AN EMERGENCY OR CRISIS

#### For assistance in an emergency situation

Dial 911

#### National Suicide Prevention Lifeline

Call or text 988

Text 4HOPE to 741741

#### LOCAL CRISIS LINE

(330) 678-4357

#### Ohio Problem Gambling Helpline

1-800-589-9966

### DOMESTIC VIOLENCE, ABUSE, AND SEXUAL ASSAULT RESOURCES

#### National Child Abuse Hotline

1-800-4-A-CHILD (1-800-422-4453)

#### National Sexual Assault Hotline

1-800-656-HOPE (4673)

#### National Domestic Violence Hotline

1-800-799-SAFE (7233)

1-800-787-3224 (hearing impaired line)

#### RAINN (Rape, Abuse & Incest National Network)

1-800-656-HOPE (4673)

[www.rainn.org](http://www.rainn.org)

#### Ohio Domestic Violence Network

800-934-9840

#### Ohio Sexual Violence Helpline

1-844-644-6435

**Place of Peace** provides a safe environment to conduct supervised visitations and safe exchanges for families impacted by domestic violence, sexual assault, stalking, child abuse, or conflict during exchanges. *Phone:* (330) 296-4522

*Website:* <https://fcsserves.org/program/place-of-peace/>

**Portage County Prosecutor's Office Victim/Witness Assistance Division** provides assistance and information to victims of crimes and referrals to other quality support services in Portage County. Services include personal advocacy, notification, referrals, compensation, victim impact statement, victim rights, and public education. *Phone:* 1-800-201-3857

*Website:* <http://www.portageprosecutor.com/victim.html>

**Safe Path** is a transitional housing program for families fleeing domestic violence. Participants may stay for up to two years while they work on building a violence free life and attaining safe permanent housing. *Phone:* (330) 346-0623

*Website:* <https://fcsserves.org/program/safe-path/>

**Safer Futures** is a domestic violence shelter and resource center in Portage County.

*Website:* <https://fcsserves.org/program/safer-futures/>

*24 Hour Domestic Violence Hotline:* (330) 673-2500, (330) 296-2100

### TREATMENT RESOURCES

#### Mental Health & Substance Use Disorder Treatment



**Coleman Professional Services** provides mental health & addiction services for all ages including 24/7 crisis intervention and stabilization, counseling, psychiatry, case management, supportive and permanent housing, adult daycare, employment, jail liaison and diversion services.

Website: [www.colemanservices.org](http://www.colemanservices.org) Phone: (330) 673-1347 Crisis Line: (330) 296- 3555

**Family & Community Services** provides counseling and psychiatry for adults and in-home therapy for families.

Website: <https://fcsserves.org> Phone: (330) 677-4124

**Hopewell** is a residential, therapeutic farm community serving adults experiencing serious mental illness. Services include group counseling and psycho-educational services, work crew participation, peer support, medication management, nursing, nutritional, clinical counseling, art and equine therapy and social work services.

Website: <https://www.hopewellcommunity.org> Phone: (440) 709-8245 ext. 122

**Horizon House** is a halfway house for women which provides a 90-day specialized treatment program for adult women who are struggling with effectively managing their addiction and who need more structured treatment. Services include group and individual recovery counseling, case management, involvement in self-support recovery activities, and transportation assistance.

Website: <https://www.townhall2.com/horizon-house> Phone: (330) 678-3006

**Jones-Wood Psychological Associates, Inc.** provide comprehensive services to those struggling with mental health or substance use disorders.

Website: <http://www.jones-woodpsychological.com/> Phone: (440) 723-3533

**National Alliance on Mental Illness (NAMI)** Information HelpLine provides information and referral services. 1-800-950-NAMI (6264)

**National Council for Behavioral Health** can assist you in finding a local provider of behavioral health services and support. [www.theNationalCouncil.org](http://www.theNationalCouncil.org) (click on "Find a Provider")

**SAMHSA's National Helpline** provides free, 24-hour information and referral assistance to local treatment facilities, support groups, and community-based organizations.

1-800-662-HELP (4357) and <http://findtreatment.SAMHSA.gov>

**Stepping Stone Community Services** provides a wide range of services including psychotherapy, medication and prescription management, case management, Medical Assisted Treatment program and more. Phone: 330-577-4099

Website: <https://sscshealth.com/>

**Townhall II** provides detox referrals, medication-assisted treatment, comprehensive assessment, individual and group counseling, and residential treatment for women.

Website: <https://www.townhall2.com> Phone: (330) 678-3006

## CHILDREN & YOUTH RESOURCES

### a. Emergency and Referral Services

**National Runaway Safeline**

1-800-621-4000



## b. Children, Youth & Family Mental Health & Substance Use Disorder Services

**Big Brothers Big Sisters** provides children facing adversity with strong one-to-one mentoring relationships. The service works for measurable outcomes, educational success, risky behavior avoidable, and higher aspirations.

Website: <https://fcsserves.org/program/big-brothers-big-sisters/>

Phone: (330) 296.6655

**Children's Advantage** provides mental health services to children and families including counseling, psychiatry, case management, in-home treatment, school-based consultation, and diversion services.

Website: [www.childrensadvantage.org](http://www.childrensadvantage.org)

Phone: (330) 296-5552

**Early Intervention Services** provides support to children with developmental disorders and their families in order to enhance learning.

Website: <https://fcsserves.org/program/early-intervention-services/>

Phone: (330) 298-4545 ext. 300

**KidsLink Neurobehavioral Center** is a multidisciplinary practice that serves children, adolescents, young adults, and their families. Areas of service include neurology, psychology, OT, speech and language, psychologist/neurological testing, and ABA therapy.

Website: <https://www.kidslinkohio.com>

Phone: (330) 236-5951

**Next Step** provides community based stable housing and individualized case management services and supports to at risk young adults in Portage county.

Website: <https://fcsserves.org/program/next-step/>

Phone: (440) 426-2010

## RESOURCES FOR SPECIAL POPULATIONS

### Gay, Lesbian, Bisexual, Transgender Support Resources

#### GLBT National Help Center

1-888-843-4564

[www.glnh.org](http://www.glnh.org)

#### Trevor Project Crisis Line – LGBTQ Youth

1-866-4-U-TREVOR (488-7386)

[www.theTrevorProject.org](http://www.theTrevorProject.org)

#### GLBT National Youth Talkline

1-800-246-PRIDE (1-800-246-7743)

[www.glnh.org/talkline](http://www.glnh.org/talkline)

#### Trans Lifeline

877-565-8860

**PFLAG** is an organization that supports the families and friends of gay, lesbian, bisexual, transgender, and questioning people

Website: <https://www.pglafakron.com>

Phone: (330) 298-5250

## SELF-HELP RESOURCES AND GROUPS

Find a time and location of a meeting.

#### Alcoholics Anonymous

#### Narcotics Anonymous



MENTAL  
HEALTH  
FIRST AID®

[www.aa.org/pages/en\\_US/find-aa-resources](http://www.aa.org/pages/en_US/find-aa-resources)

1-888-GET-HOPE (438-4673) (Hopeline)  
[www.na.org/meetingsearch](http://www.na.org/meetingsearch)

### **National Domestic Violence Hotline**

[www.al-anon.alateen.org/local-meetings](http://www.al-anon.alateen.org/local-meetings)

### **Nar-Anon Family Groups**

[www.nar-anon.org/find-a-group](http://www.nar-anon.org/find-a-group)

### **Dual Recovery Anonymous**

[www.draonline.org](http://www.draonline.org)

## **OTHER RESOURCES**

Free and confidential information and referral, available 24/7, for help with food, housing, employment, health care, counseling and more - Dial 211

Homeowner's HOPE™ Hotline provides free comprehensive financial education and confidential foreclosure prevention counseling 24/7. 1-888-995-HOPE (4673)

Legal Advice provides legal information, lawyer profiles and a community to help individuals make legal decisions. [www.findlaw.com](http://www.findlaw.com)

**Center of Hope** provides hot meals and food assistance to disadvantaged residents or Portage County.

Website: <https://fcsserves.org/program/center-of-hope/>

Phone: (330) 297-5454

**Emerald Transportation** provides wheelchair and ambulatory transportation services for Portage county.

Website: <https://fcsserves.org/program/emerald-transportation/>

Phone: (330) 297-7027

**Freedom House** provides emergency shelter to veterans in a housing crisis, as well as support, advocacy, and referrals to encourage self-sufficiency and movement towards permanent housing.

Website: <https://fcsserves.org/program/freedom-house/>

Phone: (330) 673-0705

**Housing and Emergency Support Services** provides support and emergency financial assistance to families and individuals experiencing a crisis in Portage County.

Website: <https://fcsserves.org/program/h-e-s-s/>

Phone: (330) 296-1111

**Kent Social Services** is dedicated to enhancing the nutrition of low-income people in the Kent area. It is a hot meal site which provides meals at no cost five days a week.

Website: <https://fcsserves.org/program/kent-social-services/>

Phone: (330) 673-6963

**King Kennedy Community Center** helps residents of Portage county by providing resources and opportunities including tutoring, trips, fairs, mentoring, outdoor activities, senior meals, summer programs, volunteer and internship opportunities, holiday events, and more.

Website: <https://fcsserves.org/program/king-kennedy-community-center/>

Phone: (330) 296-9957

**Medication Access Program** provides assistance to qualifying persons of any age who are experiencing financial hardship and difficulty with paying for their medications.

Website: <https://fcsserves.org/program/medication-access-program/>

Phone: (330) 297-7027

**Miller Community House** provides emergency shelter to Portage County adults and children in a housing crisis.

Website: <https://fcsserves.org/program/miller-community-house/>

Phone: (330) 673-0034

**Miss Liberty House** provides female veterans and their dependent children with services focused on intensive home-based case management and family/individual development. Services include linkage to and coordination of community services and resources, life-skills development, vocational planning, job readiness, ongoing support, housing stability, counseling, support groups, parenting support, transportation, crisis intervention, and other services as needed.

Website: <https://fcsserves.org/program/miss-liberty-house/>

Phone: (330) 673-0705

**Portage Area transitional Housing** program assists families and individuals who are experiencing significant difficulties that hinder their ability to maintain stable housing.

Website: <https://fcsserves.org/program/p-a-t-h/>

Phone: (330) 296-0024

**Senior Companion Program** brings together volunteers with adults in the community who have difficulty with simple day-to-day living tasks.

Website: <https://fcsserves.org/program/senior-companion-program/>

Phone: (330) 677-3939 Ext. 304

**Skeels-Mathews Community Center** seeks to improve the educational, physical, cultural, social, recreational, and governmental aspects of the community. They provide meals, classes, mentoring, tutoring, free clothing giveaways, emergency assistance/housing referrals, and activities/programs for adults, teens, seniors, and women.

Website: <https://fcsserves.org/program/skeels-mathews-community-center/>

Phone: (330) 297-0192

**Streetsboro Community Pantry** provides free food to families in Streetsboro that are struggling to meet their daily food needs.

Website: <http://www.streetsboroumc.com/streetsboro-community-pantry.html>

Phone: (330) 626-2239

**Supportive Services for Veteran Families** promotes housing stability among very low-income veteran individuals and families who reside in or are transitioning or are transitioning to permanent housing. Services include housing services, homeless prevention services, financial assistance, landlord mediation, housing counseling services, income support services, budgeting resources, legal services, healthcare referrals, and referrals to local resources.

Website: <https://fcsserves.org/program/ssvf/>

Phone: 1-855-234-7310



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