

Sample Values Based Keys – Our Keys to Success

Our values drive the organization. Thus, they are the backbone for engaging employees to provide the best customer service. Focusing on just a few values (with detailed definition examples) helps employees remember and focus on these values

Mission We create opportunities for people to explore how science-based knowledge can improve social, economic and environmental conditions

To be effective in our work to meet this mission, our **Keys to Success** are our foundations for decision making at every level. These keys should be used to ensure our daily work stays focused on our mission. Great customer service ensures the mission is met each and every day.

Trusted

- We teach based on research based information.
- We embrace diversity and inclusion in all of our efforts.
- We lend credibility to local needs and issues.
- We are ethical in our decision making.
- We provide vast and diverse professional expertise.
- We are confidential in working with individuals.
- We are safety conscious in our daily work.
- We provide high quality teaching and learning.
- We will be open and honest with our employees and clientele.

Caring

- We provide fun, safe environments for learning.
- We demonstrate that our employees are our most valued asset.
- We support and model life work balance for employees and clientele.
- We value professional development, proficiency, and career growth for employees.
- We provide friendly, quality customers service.
- We value relationships with partners and communities.
- We are engaged in communities throughout Ohio.
- We are attentive to needs of participants and partners.

Adaptable

- We address the challenges of emerging issues.
- We are innovative in designing educational resources.
- We are focused on the everyday needs of Ohioans.
- We build relationships for continued relevance
- We provide flexible educational opportunities.
- We are unique to each of Ohio's 88 counties.
- We compliment local services.
- We are unifiers for collective good and collective impact.

Efficient

- We embrace connections and relationships to increase capacity
- We value the time of employees and clientele
- We use our time and resources wisely.
- We are focused on solutions and impacts
- We are unifiers for collective good and collective impact.
- We are proactive rather than reactive.