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MASTER OF NONPROFIT ADMINISTRATION (MNA)

TECHNICAL INSIGHTS

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MNA Program Director

CONTENT:

- 1. Teaching & Learning Tools**
- 2. Professional Capacity Tools**
- 3. MNA Values, Skills & Competencies**
- 4. Q&A** and discussion

Part 1:

Teaching & Learning Tools

MYUSF: CENTRAL AUTHENTICATION SYSTEM

ACCESS:

<https://myusf.usfca.edu>

SUPPORT:

<https://myusf.usfca.edu/services/myusf>

CANVAS: USF Learning Management System

CANVAS ACCESS:

<https://usfcas.usfca.edu>

CANVAS TUTORIALS:

<https://myusf.usfca.edu/services/canvas>

Zoom: VIDEO CONFERENCE TECHNOLOGY

ACCESS:

<https://www.zoom.us>

TUTORIALS:

<https://myusf.usfca.edu/its/cit/zoom>

ECHO 360: CLASSROOM TECHNOLOGY

ACCESS:

<http://echo360.com>

SUPPORT:

<https://myusf.usfca.edu/services/lecture-capture/>

DIGICATION: E-PORTFOLIOS

ACCESS:

<https://usfca.digication.com>

TUTORIAL:

[https://usfca.digication.com/home_guest.digi?
sid=549&cid=0&tid=0&pid=0&](https://usfca.digication.com/home_guest.digi?sid=549&cid=0&tid=0&pid=0&)

LYNDA: ONLINE TECHNICAL TRAININGS

ACCESS (THROUGH USF)

<http://www.lynda.com/portal/usf>



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QUALTRICS: FOR SURVEYS

ACCESS:

<http://usfca.qualtrics.com/>

TUTORIALS:

[https://www.qualtrics.com/support/survey-platform/
getting-started/survey-platform-overview/](https://www.qualtrics.com/support/survey-platform/getting-started/survey-platform-overview/)



TURNITIN: ACADEMIC INTEGRITY TOOL

ACCESS THROUGH CANVAS

<http://usfblogs.usfca.edu/canvasusf/how-to-use-turnitin-in-canvas/>

TUTORIAL:

https://guides.turnitin.com/01_Manuals_and_Guides/Instructor/Instructor_QuickStart_Guide

USFBLOGS: USF WORDPRESS SYSTEM

ACCESS:

<http://usfblogs.usfca.edu>

TUTORIAL:

<https://help.edublogs.org>

USFWIKI: SHARING SITE

ACCESS

<http://www.wiki.usfca.edu>

ALTERNATIVES:

GOOGLE DRIVE, DROPBOX, BOX, ETC.

YOUTUBE: VIDEO-SHARING

ACCESS:

<https://www.youtube.com>

SAMPLE:

<https://www.youtube.com/user/mtavanti>

LIBRARY: USF GLEESON

ACCESS:

<https://www.usfca.edu/library>



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CITATIONS

APA: <http://www.apastyle.org>

CHICAGO: <http://www.chicagomanualofstyle.org>

DIFFERENCES:

1. In-text citations for Chicago has no year. Chicago footnotes can include more text and specifications.
2. APA has a List of References(year after author's name) while the Chicago has a Bibliography (Year at the end of reference).

APA v. CHICAGO: A MATTER OF STYLE

APA:

<https://owl.english.purdue.edu/owl/resource/560/01/>

CHICAGO:

<https://owl.english.purdue.edu/owl/resource/717/01/>

ZOTERO: CITATION TOOLS

WORLDCAT: LIBRARY CITATIONS

<https://www.worldcat.org>

ZOTERO: INTEGRATED CITATIONS

<https://www.zotero.org>

ZOTERO TUTORIAL

https://www.zotero.org/support/screencast_tutorials

PROFESSIONAL **WRITING**

SEE LYNDA TRAININGS (ACCESS THEM THROUGH USF)

<https://www.lynda.com/Writing-training-tutorials/1550-0.html>

PROFESSIONAL WRITING TUTORIALS:

<https://www.youtube.com/watch?v=6Q3kl2FIAM8>

PROFESSIONAL **PRESENTATIONS**

PPT TUTORIALS:

<https://support.office.com/en-us/article/PowerPoint-2013-videos-and-tutorials-bd93efc0-3582-49d1-b952-3871cde07d8a>

PREZI TUTORIALS:

<https://www.ethos3.com/2016/01/prezi-how-to-tips-and-tutorials-for-prezi-beginners/>



WHAT ELSE DO YOU NEED TO KNOW TO BE SUCCESSFUL IN THE MNA PROGRAM?

Part 2:

Professional Capacity Tools

LEGALZOOM: INCORPORATE A NONPROFIT

WEB:

<https://www.legalzoom.com/business/business-formation/nonprofit-overview.html>

NOLO TUTORIALS:

<http://www.nolo.com/legal-encyclopedia/nonprofits>

DO IT YOURSELF IN CA:

<http://www.sos.ca.gov/business-programs/forms/>



SPSS: STATISTICAL ANALYSIS

PURCHASE: <https://myusf.usfca.edu/services/its-estore>

WEBSITE:

<http://www.ibm.com/analytics/us/en/technology/spss/>

TUTORIAL: <http://spssvideotutor.com>

NVIVO: QUALITATIVE ANALYSIS

WEBSITE:

<http://www.qsrinternational.com/nvivo-product>

TUTORIAL:

<https://www.youtube.com/user/QSRInternational>

QUICKBOOKS: SMALL ACCOUNTING

WEBSITE: <https://quickbooks.intuit.com>

TUTORIALS: <http://quickbooks.intuit.com/tutorials/>

SALESFORCE: ESSENTIAL ALSO FOR NONPROFITS

WEB: <http://www.salesforce.org/nonprofit/>

NONPROFIT STARTER PACK:

<http://www.salesforce.org/help/nonprofitstarterpack/>

TRAININGS:

http://www.salesforce.com/_app/video/Data_dot_com/Help/Using_Matching_Rules.jsp



GOOGLE: FOR NONPROFITS

WEB: <https://www.google.com/nonprofits/>

GOOGLE ANALYTICS:

<https://www.google.com/nonprofits/products/>

BASECAMP: PROJECT MANAGEMENT

WEB: <https://basecamp.com>

TUTORIALS: <https://basecamp.com/help/2/videos>

ALTERNATIVES: TeamWorkProject, ActiveCollab, Zoho Projects, Trello, Jira, Asana, etc

<http://www.creativeblogq.com/software/best-project-management-71515632>



NONPROFIT INSURANCE

ALLIANCE GROUP: <https://insurancefornonprofits.org>

CALNONPROFITS:

<http://www.calnonprofitsinsurance.org>

BOARDSOURCE: BOARD MANAGEMENT

WEB: <https://www.boardsource.org>

NATIONAL COUNCIL:

[https://www.councilofnonprofits.org/tools-resources/
board-roles-and-responsibilities](https://www.councilofnonprofits.org/tools-resources/board-roles-and-responsibilities)

NONPROFIT **ADVOCACY**

ASSESSMENT TOOL:

[http://bolderadvocacy.org/tools-for-effective-advocacy/
evaluating-advocacy/advocacy-capacity-tool](http://bolderadvocacy.org/tools-for-effective-advocacy/evaluating-advocacy/advocacy-capacity-tool)

WEBSITE: DO IT YOURSELF

WORDPRESS: <https://wordpress.org/>

Compare .com with .org:

<https://en.support.wordpress.com/com-vs-org/>

WEEBLY: <https://www.weebly.com>

WIX: <http://www.wix.com>

MARKETING: SOCIAL MEDIA FOR NONPROFITS

PREFERRED SOCIAL MEDIA USED BY NONPROFITS:

1. **Facebook (98%)**
2. **Twitter (~70%)**
3. **LinkedIn (~55%)**
4. **YouTube (~45%)**
5. Pinterest (~25%)
6. Instagram (~15%)
7. Google+ (~15%)
8. Flickr (~10%)
9. Tumblr (~5%)

OTHER USEFUL **TOOLS** FOR NONPROFITS

<http://www.nptechforgood.com/2016/02/28/36-useful-apps-online-tools-for-nonprofits/>



NONPROFIT USEFUL **RESOURCES**

<http://www.blueavocado.org>

<https://www.independentsector.org/index.cfm>

<https://www.nonprofitleadershipalliance.org>

<http://www.nonprofit-academic-centers-council.org>

<http://calnonprofits.org>

<http://foundationcenter.org>

<http://www.grants.gov>



WHAT ELSE
WOULD YOU ADD
TO THIS LIST?

Part 3:

MNA Values, Skills & Competencies

I
LEADERSHIP

Social Sector Value Leadership

II
MANAGEMENT

Nonprofit Organizational
Management and Governance

MNA 3.0
EXPERIENTIAL LEARNING
for professional capacity
development

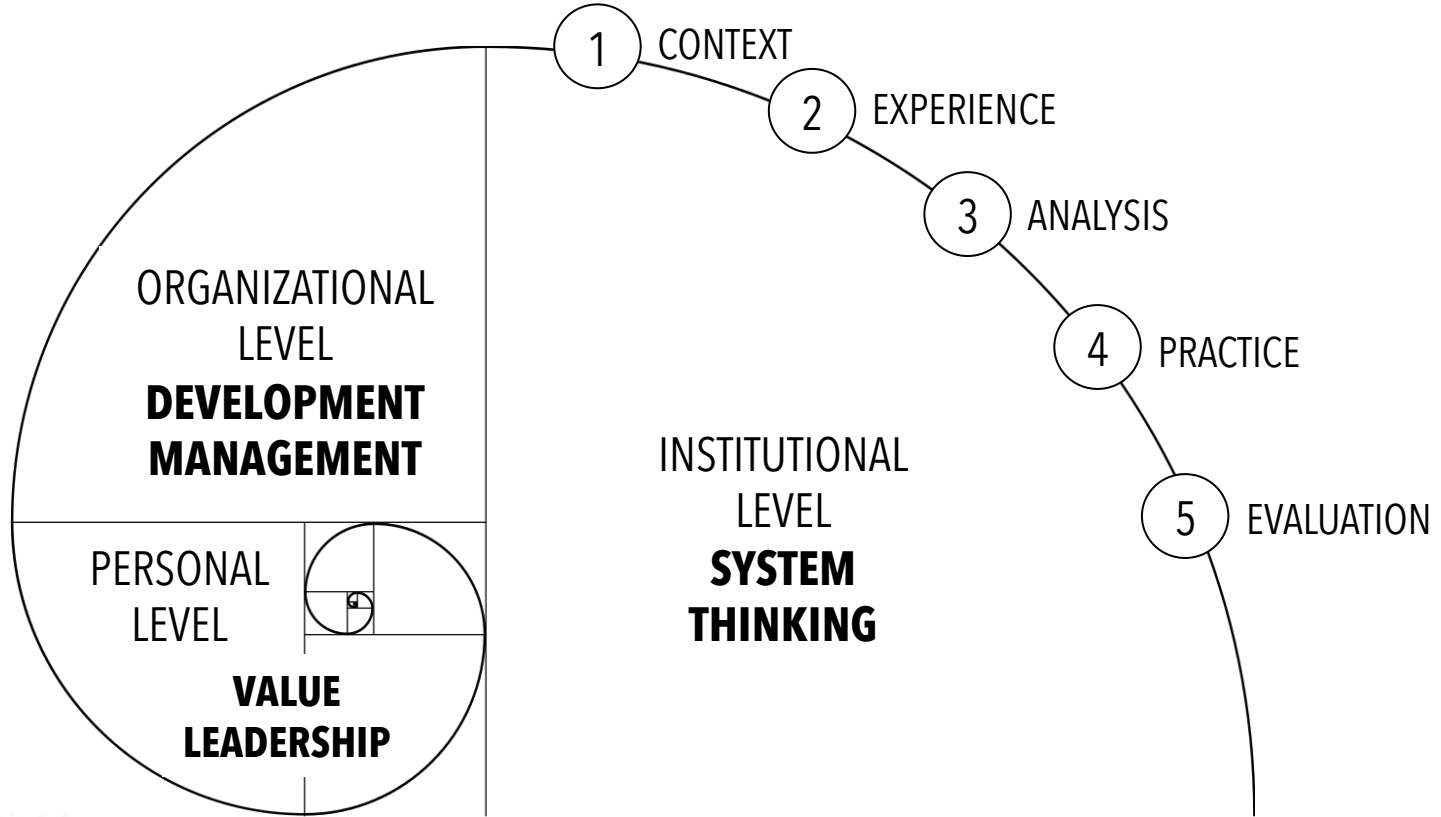
III
DEVELOPMENT

Resource Development and
Administration

IV
ANALYSIS

Social Impact Analysis

MNA INTEGRATED PRAXIS MODEL



The MNA Required Courses

CORE COURSES (28)

FALL

[NPA 601 - Nonprofit Ethical Leadership \(4\)](#)

[NPA 602 - Nonprofit Strategic Governance \(4\)](#)

[NPA 610 - Nonprofit Fundraising & Philanthropy \(4\)](#)

[NPA 611 - Nonprofit Finance & Accountability \(4\)](#)

SPRING

[NPA 612 - Nonprofit Marketing & Communication \(4\)](#)

[NPA 621 - Social Impact Analysis - Practicum \(4\)](#)

SUMMER

[NPA 622 - Nonprofit Data Analysis - Capstone \(4\)](#)

[NPA 651 - Nonprofit Management: People, Programs & Policies \(4\)](#)

[NPA 661 - Sustainable Development Leadership \(4\)](#)

[NPA 662 - Social Entrepreneurship Leadership \(4\)](#)

[NPA 663 - Humanitarian Emergency Management \(4\)](#)

[NPA 664 - Negotiation & Conflict Management \(4\)](#)

[NPA 697 - Internship \(2-4\) by special arrangement.](#)

[NPA 698 - Directed Study \(2-4\) by special arrangement.](#)

[NPA 699 - Special Topics \(2-4\) by special arrangement.](#)

MNA 3.0 COMPETENCIES Part 1 of 2

Course coverage of competency:

- (1) Introduced;
- (2) Moderate Coverage;
- (3) Comprehensive Coverage

Course Number	Course title	Course competencies
NPA 601	Nonprofit Ethical Leadership (4 units)	Ethics (3) Leadership (3) Sector (3) Analysis (2) Global (2) Diversity (2)
NPA 602	Nonprofit Strategic Governance (4 units)	Board governance (3) Strategic planning (3) Organizational analysis (2) Management (2) Innovation (2)
NPA 610	Nonprofit Fundraising & Philanthropy (4 units)	Fundraising (3) Grant (3)
NPA 611	Nonprofit Finance & Accountability (4 units)	Finance (3) Accountability (3) Transparency (2) Law (2) Tax-Exemption (2)

MNA 3.0 COMPETENCIES Part 2 of 2

NPA 612	Nonprofit Marketing & Communication (4 units)	Marketing (3) Communication (3) Technology (2)
NPA 621	Social Impact Analysis - Practicum (4 units)	Evaluation (3) Impact (2) Consultation (2) Partnership (1)
NPA 622	Nonprofit Data Analysis - Capstone (4 units)	Career development (3) Program evaluation (3) Organizational development (3) Presentation (2)
NPA 651	Nonprofit Management: People, Programs & Policies (4 units)	Project Management (3) HR (3) Advocacy (2) Organizational analysis (2)

NACC CURRICULA AND MNA 3.0 Part 1 of 2

Course coverage of competency:

- (1) Introduced;
- (2) Moderate Coverage;
- (3) Comprehensive Coverage

NACC Competencies (2015)	MNA curricula 2016
1.0. Comparative Global Perspectives on the Nonprofit Sector, Voluntary Action and Philanthropy	601 (3)
2.0. Scope and Significance of the Nonprofit Sector, Voluntary Action and Philanthropy	601 (3)
3.0. History and Theories of the Nonprofit Sector, Voluntary Action and Philanthropy	601 (3)
4.0. Ethics and Values	601 (3) 622 (2)
5.0. Nonprofit Governance and Leadership + Strategy	602 (3)
6.0. Public Policy, Advocacy and Social Change	651 (2)
7.0. Nonprofit Law + Compliance	611 (3) 601 (1)
8.0. Nonprofit Economics	--
9.0. Nonprofit Finance	611 (3)
10.0. Fundraising and Resource Development + Grant writing	610 (3)
11.0. Financial Management and Accountability	611 (3)

NACC CURRICULA AND MNA 3.0 Part 1 of 2

12.0. Leadership, Management, Innovation and Entrepreneurship	651 (3)
13.0. Nonprofit Human Resource Management	651 (3)
14.0. Nonprofit Marketing and Communications	612 (3)
15.0. Information Technology and Management + Analytics +Technology integration	All
16.0. Assessment, Evaluation and Decision-Making Methods + Social impact	621 (3) 622 (3)
Community service, civic engagement + Career development + Experiential	All Practicum Capstone AGI

MNA LOs & CURRICULA MAPPING – GOAL 1

Course coverage of competency:
 (1) Introduced;
 (2) Moderate Coverage;
 (3) Comprehensive Coverage

<i>Program Goals-Objectives</i>	<i>Revised (2016-) Learning Outcomes</i>	<i>MNA CURRICULA 2016</i>
<i>PG1: Develop nonprofit leaders who are socially conscious, community engaged, and globally minded.</i>	L01. Develop nonprofit sector knowledge: Demonstrate knowledge and understanding of the past, present, and future trends of the nonprofit sector across organizations, policies, and sectors in the U.S. and internationally.	601 (3) 602 (1)
	L02: Develop social sector values: Demonstrate strategic, appreciative, and critical thinking to articulate and discern social sector values for the promotion of just, inclusive, prosperous, responsible, and sustainable communities.	602 (3) 601 (2)

MNA LOs & CURRICULA MAPPING – GOAL 2

<i>PG2: Develop nonprofit managers who are competent, strategic, effective, and system thinkers.</i>	LO3: Apply nonprofit management competencies: Apply principles and approaches of nonprofit management to problem-solve using strategic planning, board governance, resource development, financial administration, human resource management, legal compliance, nonprofit marketing, program evaluation, policy and advocacy.	610 (3) 611 (3) 612 (3) 651 (2)
	LO4: Apply systemic solutions: Apply nonprofit management skills and leadership competencies for the promotion of cross-sector collaborations, social value creation, and systemic solutions.	602 (2)

MNA LOs & CURRICULA MAPPING – GOAL 3

<i>PG3: Develop nonprofit administrators who discern ethical decisions for the common good.</i>	LO5: Integrate nonprofit ethical leadership: Demonstrate ethical leadership capacity and ethical reasoning for nonprofit leadership, global responsibility, social accountability, and ethical decision-making.	601 (2) 622 (2)
	LO6: Integrate social impact analysis: Demonstrate evaluative capacity benefiting organizational development, organizational learning, organizational effectiveness, and organizational sustainability for social impact and social innovation.	621 (3) 622 (3)

Learn more at:

www.usfca.edu/mna



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Master of Nonprofit Administration

Q&A



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