

Nonprofit Ethical Case:

Unethical Telemarketing by Disabled Police And Sheriffs Foundation, Inc.

Anna Tait

Raymond Gray

NPA 601: NONPROFIT ETHICAL LEADERSHIP

Fall 2019

Prof. Marco Tavanti. Ph.D

Presentation Sequence

- ☐ Disabled Police and Sheriff's Foundation, Inc.
 - □ Alternative Solutions

□ Case Summary

☐ References

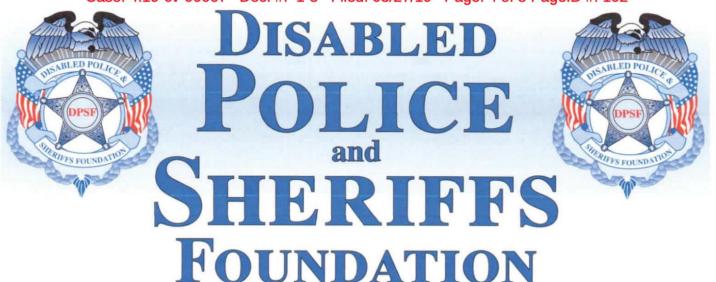
- ☐ Timeline of events
- ☐ The Facts
- ☐ Media Coverage
- ☐ Individual Responsibility
- Organizational Responsibility
- ☐ Systemic Responsibility (Form 990)
- ☐ Stakeholders Analysis
- ☐ Discussion Questions





Disabled Police and Sheriffs Foundation Inc.

Case: 4:19-cv-00667 Doc. #: 1-5 Filed: 03/27/19 Page: 4 of 8 PageID #: 102



FOR MORE INFORMATION CALL TOLL FREE 1-800-342-0149 WWW.HELPPOLICE ORG

Mission statement:

"To create, design and organize and offer instructional programs to law enforcement, provide assistance to disabled law enforcement officers and to the survivors of law enforcement officers killed in the line of duty, provide educational and safety orientated resources to the general public and to engage in activities that heighten the image of law enforcement." (quidestar.org, 2019)

CASE SUMMARY

- Complaints filed by both the Federal Trade Commission (FTC) and the State of Missouri (OAG) claiming the organization had been misleading the public by making false claims of the allocations of their donations
- March 27, 2019 the Disabled Police and Sheriffs Foundation was dissolved.
- Founder David Kenik was banned from engaging in charitable fundraising or nonprofit organizational activity.
- David Kenik may have agreed on the settlement but refused to admit any wrongdoing.





Images retrieved from: CHARITY WATCH

Timeline of Events

- □2002-Began the Police Officers Safety Association
- □2008-Began the American Police and Sheriff's Association, Inc.
 - □ DBA-Police Officers Safety Association
- □2013-Began organization as Disabled Police and Sheriff's Foundation, Inc.
 - □ DBA-American Police and Sheriff's Association, Inc.
 - □ DBA-Police Officers Safety Association
- □2018-Filed their last year Form 990 (for 2017)
- □2018-Attorney General and Federal Trade Commission, file complaints in Dec.

THE FACTS



Disabled Police and Sheriffs Foundation Inc. collected over \$9.9 million in donations from telemarketing and direct mail in the USA form 2013-2017



95% of 2015 donations were spent on CEO wages and the hiring of professional fundraisers



Less than 1 penny per 1 dollar donated (0.0065 cents) was spent on helping disabled law enforcement officers – this money was spent on 5 individual officers



Between 2013-2016 only 5.41% of donations was spent on any charitable program

What does the charity of this organization look like?

Total of donations collected= \$9.9 Million

Total contributed in grants to support 5 families =\$64,350



The average income is about \$53,000 as of a Missouri Police Officer which is about an average of \$4,416 a month. (Billy Mash, friend, St. Louis County Sheriff Department)

This would come to \$12,870 to each family which was helped by this organization. As you can see this wouldn't even have covered 3 months pay.

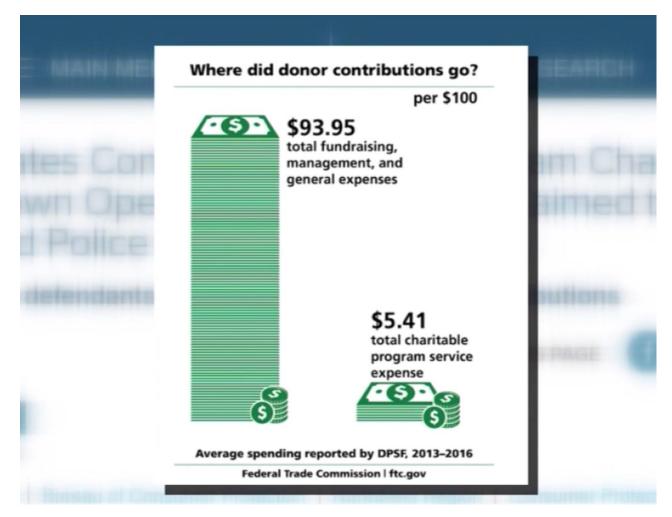
MEDIA COVERAGE

Charities Employ Controversial Telemarketers To Tug On Heartstrings — And Loosen Purse Strings. Article from The Center for Public Integrity 13 Dec 2017

Charity name	CharityWatch (A+ to F scale)	Charity Navigator (0 to 4 stars)
Breast Cancer Survivor Foundation	not rated	high concern advisory
Center for American Homeless Veterans	F	not rated
Childhood Leukemia Foundation	F	O stars
Crisis Relief Network	not rated	not rated
Defeat Diabetes Foundation	F	1 star
Disabled Police and Sheriffs Foundation	F	O stars
Firefighters Support Foundation	F	not rated
Healing Heroes Network	F	not rated
International Union of Police Associations	F	not rated
Kids Wish Network	F	O stars
Law Enforcement Officers Relief Fund	F	not rated
National Vietnam Veterans Foundation	F	high concern advisory

<u>Charities Employ Controversial Telemarketers</u>

Two First Responder Charities Banned For Taking Millions Of Dollars From Donations – News Report from ABC11 Eyewitness News 4 April 2019



ABC 11 - Charities Banned

Individual Responsibility

- Lack of self awarenessunderstanding his own personal motives and conflicting interests.
- Lack of Integrity- inability to admit ethical wrongdoing.



David Kenik- CEO of The Disabled Police and Sheriffs Inc.

Picture retrieved from: St. Genevieve Herald

Organizational Responsibility

- Governance-The Role of the Board of Directors
- Organizational culture (through leadership and embedded ethical values)
- Whistle blowing policy





Systemic Responsibility



- Increased government funding allocated to the Internal Revenue Service
- Increased government funding to the Attorney
 General Offices across the nation to improve regulation of nonprofit organizations
- Both of the above will aid earlier recognition of unethical organizational practices before crisis points
- Ethics in Education- both for-profit and non-profit sectors require further training in ethics

IRS 990 Filings

Additional Data

Software ID:

Software Version:

EIN: 36-4494026

Name: DISABLED POLICE AND SHERIFF'S FOUNDATION

Form 990 (2017)

Form 990, Part III, Line 4a:

PROGRAM SERVICE AREA NO#1 TRAINING PROGRAM 1 TRAINING VIDEOS DEVELOPED WITH LEADING EXPERTS AND AVAILABLE NATIONWIDE FREE OF CHARGE TO HELP INCREASE THE SAFETY AND EFFECTIVENESS OF LAW ENFORCEMENT

Form 990, Part III, Line 4b:

PROGRAM SERVICE AREA NO#2 DISABILITY GRANT PROGRAM 2 PROVIDES GRANTS TO LAW ENFORCEMENT OFFICERS WHO HAVE BECOME PERMANENTLY DISABLED IN THE LINE OF DUTY

Form 990, Part III, Line 4c:

PROGRAM SERVICE AREA NO#3 LAW ENFORCEMENT EQUIPMENT GRANT PROGRAM 3 LAW ENFORCEMENT DEPARTMENT EQUIPMENT GRANT PROGRAM PROVIDES CASH GRANTS FOR DEPARTMENT TO PURCHASE EQUIPMENT TO IMPROVE THEIR OWN AND CITIZEN SAFETY

IRS Form 990. (2017)

GRANTS PAID IN 2017

					Page 2
r Assistance to	Domestic Individu	ıals. Complete ıf the orga	nızatıon answered "Yes"	on Form 990, Part IV, line 22	
sistance	(b) Number of recipients	(c) Amount of cash grant	(d) Amount of noncash assistance	(e) Method of valuation (book, FMV, appraisal, other)	(f) Description of noncash assistance
	7	20,000		FMV	
ANT	8	14,500		FMV	
					J.
					11
tal Informatio	n. Provide the in	formation required in F	Part I, line 2; Part III,	, column (b); and any other a	additional information.
Explanation	on				(+)
DAYS OF RE TO PROVIDE OFFICER SU COPIES OF SERVICES N INJURIES R	CEIPTS OF THE GRA E A PICTURE OF THE RVIVOR GRANTS 1 THE ORIGINAL AND IEMBER'S LINE OF D ELEVANT TO DUTY 2	ANT MONIES 2 GRANTEES E EQUIPMENT IN USE AND GRANT FUNDS ARE GIVE CANCELLED CHECKS ARE DUTY DEATH IS KEPT OF F COPIES OF THE ORIGINA	MUST PROVIDE COPIES D/OR WITH SERVICES MI N TO THE SURVIVORS F E KEPT ON RECORD 3 A RECORD DISABILITY GR AL AND CANCELLED CHE	S OF INVOICES THAT THEY PAY F EMBERS 4 COPIES OF THE ORIGI AMILY OF SERVICE MEMBERS KIL NEWSPAPER AND/OR WEB ARTIC RANTS 1 GRANT FUNDS ARE CHO ECKS ARE KEPT ON RECORD THE	BE USED FOR THE PURPOSES INDICATED WITHIN OR THE GRANTED EQUIPMENT 3 GRANTEES AGREE NAL AND CANCELLED CHECKS ARE KEPT ON REC LED IN THE LINE OF DUTY WITH NO RESTRICTION CLE DESCRIBING THE CIRCUMSTANCES OF THE SEN BASED ON APPLICANTS ACCORDING TO
					Schedule I (Form 990) 2017
	Explanation Explanation EQUIPMENT DAYS OF RE TO PROVIDE OFFICER SU COPIES OF SERVICES M INJURIES RI	al Information. Provide the in Explanation EQUIPMENT DONATION GRANT: DAYS OF RECEIPTS OF THE GRATO PROVIDE A PICTURE OF THE OFFICER SURVIVOR GRANTS 1 COPIES OF THE ORIGINAL AND SERVICES MEMBER'S LINE OF INJURIES RELEVANT TO DUTY 2	al Information. Provide the information required in Explanation Equipment Donation Grants 1 Grantees Must Sig Days of Receipts of the Grant Monies 2 Grantees To Provide a Picture of the Equipment in Use and Officer Survivor Grants 1 Grant Funds are give copies of the Original And Cancelled Checks are Services Member's Line of Duty Death is kept of Injuries relevant to Duty 2 copies of the Original And Cancelled Checks are Services Member's Line of Duty Death is kept of Injuries relevant to Duty 2 copies of the Original	al Information. Provide the information required in Part I, line 2; Part III. Explanation EQUIPMENT DONATION GRANTS 1 GRANTEES MUST SIGN A CONTRACT AGREEM DAYS OF RECEIPTS OF THE GRANT MONIES 2 GRANTEES MUST PROVIDE COPIES TO PROVIDE A PICTURE OF THE EQUIPMENT IN USE AND/OR WITH SERVICES MOFFICER SURVIVORS F COPIES OF THE ORIGINAL AND CANCELLED CHECKS ARE KEPT OF RECORD JISABILITY GF INJURIES RELEVANT TO DUTY 2 COPIES OF THE ORIGINAL AND CANCELLED CHECKS ARE KEPT OF RECORD DISABILITY GF INJURIES RELEVANT TO DUTY 2 COPIES OF THE ORIGINAL AND CANCELLED CHECKS ARE KEPT OF RECORD DISABILITY GF INJURIES RELEVANT TO DUTY 2 COPIES OF THE ORIGINAL AND CANCELLED CHECKS ARE KEPT OF RECORD DISABILITY GF INJURIES RELEVANT TO DUTY 2 COPIES OF THE ORIGINAL AND CANCELLED CHECKS ARE KEPT OF RECORD DISABILITY GF INJURIES RELEVANT TO DUTY 2 COPIES OF THE ORIGINAL AND CANCELLED CHECKS ARE KEPT OF RECORD DISABILITY GF INJURIES RELEVANT TO DUTY 2 COPIES OF THE ORIGINAL AND CANCELLED CHECKS ARE KEPT OF RECORD DISABILITY GF INJURIES RELEVANT TO DUTY 2 COPIES OF THE ORIGINAL AND CANCELLED CHECKS ARE KEPT OF RECORD DISABILITY GF INJURIES RELEVANT TO DUTY 2 COPIES OF THE ORIGINAL AND CANCELLED CHECKS ARE KEPT OF RECORD DISABILITY GF INJURIES RELEVANT TO DUTY 2 COPIES OF THE ORIGINAL AND CANCELLED CHECKS ARE KEPT OF RECORD DISABILITY GF INJURIES RELEVANT TO DUTY 2 COPIES OF THE ORIGINAL AND CANCELLED CHECKS ARE KEPT OF RECORD DISABILITY GF INJURIES RELEVANT TO DUTY 2 COPIES OF THE ORIGINAL AND CANCELLED CHECKS ARE KEPT OF RECORD DISABILITY GF INJURIES RELEVANT TO DUTY 2 COPIES OF THE ORIGINAL AND CANCELLED CHECKS ARE KEPT OF RECORD DISABILITY GF INJURIES RELEVANT TO DUTY 2 COPIES OF THE ORIGINAL AND CANCELLED CHECKS ARE KEPT OF RECORD DISABILITY GF INJURIES RELEVANT TO DUTY 2 COPIES OF THE ORIGINAL AND CANCELLED CHECKS ARE KEPT OF RECORD DISABILITY GF INJURIES RELEVANT TO DUTY 2 COPIES OF THE ORIGINAL AND CANCELLED CHECKS ARE KEPT OF RECORD DISABILITY GF INJURIES RELEVANT TO DUTY 2 COPIES OF THE ORIGINAL AND CANCELLED CHECKS ARE KEPT O	(b) Number of recipients (c) Amount of cash grant (d) Amount of noncash assistance (e) Method of valuation (book, FMV, appraisal, other) 7 20,000 FMV NNT 8 14,500 FMV all Information. Provide the information required in Part I, line 2; Part III, column (b); and any other and all Information.

PAY FOR DAVID KENIK (PRESIDENT) IN 2017

Schedule L (Form 990 or 990-EZ) 2017					Page 2
	involving Interested Person answered "Yes" on Form		a, 28b, or 28c.		
(a) Name of Interested person	(b) Relationship between interested person and the organization	(c) Amount of transaction	(d) Description of transaction	(e) Sharing of organization's revenues?	
				Yes	No
(1) DAVID KENIK	FAMILY MEMBER OF JILL KENIK, PRESIDENT	75,000	EMPLOYMENT ARRANGEMENT		No
				\perp	<u> </u>
	+			+-	
				+-	\vdash
Part V Supplemental Information Provide additional information	ion for responses to questions on S	Schedule L (see instructi	ons)		
Return Reference	Explanation				
			5 L L L L /F		->

Schedule I (Form 990 or 990-F7) 2017

Fundraising (Telemarketers)

Part I Fundraising Activ		_		answered "Yes" on For part.	m 990, Part IV, line 1	7.	
1 Indicate whether the organiza	ation raised funds th	rough any	of the fo	llowing activities Check a	all that apply		
a Mail solicitations	✓ Mail solicitations			e Solicitation of non-government grants			
b Internet and email solicita	☐ Internet and email solicitations			Solicitation of government grants			
Phone solicitations			g	g ☐ Special fundraising events			
d In-person solicitations							
2a Did the organization have a vorkey employees listed in Four If "Yes," list the ten highest processed to be compensated at least \$ (i) Name and address of individual or entity (fundraiser)	rm 990, Part VII) or paid individuals or en 5,000 by the organiz	entity in dititles (fundation (iii fundrai custo	Did ser have ody or trol of	n with professional fundra	aising services?	(vi) Amount paid to (or retained by) organization	
		Yes	No No		, ,		
OUTREACH CALLING 200 S VIRGINIA STREET 8TH FLOOR	TELEMARKETING		No	2,194,270	1,974,807	219,463	
RENO, NV 89501							
CHARITABLE RESOURC FOUNDATION 698 OLDEFIELD C DRIVE SUITE 2	TELEMARKETING		No	236,515	216,433	20,082	

Stakeholders Analysis

Who was affected by The Disabled Police and Sheriffs nonprofit scandal?

- The wider public
- The nonprofit sector
- The wider community



Discussion Questions

From a personal (leadership) perspective:

- What key ethical leadership values was CEO David Kenik missing?
- As a CEO of an organization how would you address the development of personal conflict of interest issues?

From an organizational (nonprofit) perspective:

- Who do you think is accountable and responsible for the organizational behavior of The Disabled Police and Sheriffs Inc?
- Which other organizational associates do you think should have made efforts to prevent this behavior?
- As an organization what policies and procedures should be in place to allow unethical practices to be recognized and appropriately dealt with?

From one more ethical perspective:

 Which approaches would you adopt as ethical leaders in addressing situations when the public's trust in your organization has been damaged?

Alternative Solutions

Suggestions: As donors - question the integrity of organizations before making donations. Use databases such as Guidestar and Charity Watch to review charity's allocations of donations.

Ethical leadership principles: Nonprofits require leaders who embed ethical values in their practice and create organizations where ethical behaviors are the norm. Ethical leaders must be self aware and recognise if their intentions are not in the best interests of their organizations mission.

Audits: Organizations require sound governance to ensure practice such as annual financial audits are undertaken, enabling the early recognition of unethical practice and such as the false allocation of public donations.

Compliance training: Organizations should utilize the assistance and resources provided by the IRS or the AG's Office to train staff and ensure there is an organizational wide understanding of compliance and ethical practices.

References

ABC11 Eyewitness news. (2019). 2 first responder charities banned for taking millions of dollars from donations. Retrieved from https://abc11.com/finance/ftc-bans-2-charities-for-taking-millions-of-dollars-from-donations/5231803/

Federal Trade Commission. (2019). FTC, states continue fight against sham charities; shut down operations that falsely claimed to help disabled police officers and veterans. Retrieved from https://www.ftc.gov/news-events/press-releases/2019/03/ftc-states-continue-fight-against-sham-charities-shut-down

GuideStar. (2017). Disabled police and sheriffs foundation. Retrieved from https://www.guidestar.org/profile/36-4494026

Internal Revenue Service, Form 990. (2017). Disabled police and sheriffs foundation, inc. . www.guidestar.org: Retrieved from

https://www.ftc.gov/system/files/documents/cases/172_3128_dpsf_signed_order_4-30-19.pdf

Kleiner, S. (2017). Charities employ controversial telemarketers to tug on heartstrings — and loosen purse strings. The Center for Public Integrity, Retrieved from https://publicintegrity.org/federal-politics/charities-employ-controversial-telemarketers-to-tug-on-heartstrings-and-loosen-purse-strings/

Cont. References

United States District Court For The Eastern District of Missouri Eastern Division. (2019). *FTC and missouri v. disabled police and sheriffs foundation, inc. and david kenik.* Retrieved from https://www.ftc.gov/system/files/documents/cases/172_3128_dpsf_complaint.pdfReferences