

OUR MISSION

IT Services collaborates with campus partners to support the mission of the University of Chicago through the consistent delivery of high quality solutions and services.

GUIDING PRINCIPLES

- We provide secure, stable, and reliable infrastructure and applications to support the mission of the University.
- We support and enable faculty research and teaching with the effective use of technology.
- We simplify the technology experience for faculty, students, alumni, and staff, and we ensure technology is mobile-friendly and accessible.
- We identify, manage, and mitigate the technology risks of the University.

FY23 STRATEGIC PLAN

- Financial Systems Transformation
- Alumni Next Generation Fundraising
- Next Generation Network (Wired and Wireless)
- Evolving Identity Management
- Enhancing the Customer Experience



CORE VALUES

Transparency

- We explain the decisions we make.
- We clarify expectations and share opportunities.
- We clarify and align roles and responsibilities.

Trust

- We assume good intent from others.
- We use good judgment to act, and we take responsibility for our actions.
- We give each other opportunities to learn and grow without fear of failure.

Respect

- We embrace diversity and inclusion.
- We encourage open dialogue.
- We support team decisions as our own.
- We are present and actively participate.
- We treat feedback as a gift; delivering it with care and receiving it with an open mind.

