

How to Install ImageScope (Aperio Viewing Software):

ImageScope is a free viewing software provided by Leica.

Before running the installer, make sure you are logged onto Windows as a user who has administrative privileges; otherwise, the installation will not be successful. The user account you're logged into windows with should be listed in the "Administrator Groups" on the local system.

To check this:

1. Right click on my computer.
2. Select Manage.
3. Expand: Local Users and Groups.
4. Select Groups.
5. Double click "Administrators" to open.
6. Verify your windows login is listed. If not add it or if unable to, contact your local IT administrator for assistance.
7. Right click on the installer go to Properties > on the first tab "General" at the bottom of the window, insure you do not see a box under "advanced" that says "unlock" If it does click it to unlock.

****Security Alerts**** If during installation you see popup messages from Microsoft or third-party firewall, VPN, or virus software telling you that the installation has been blocked, you should consult your IT administrator for help resolving these issues before continuing.

How to Remove & Reinstall ImageScope:

Use the following instructions in order to remove and reinstall ImageScope on your workstation.

1. Make sure you are logged onto Windows as a user who has administrative privileges; otherwise, the installation will not be successful. The user account you're logged into windows with should be listed in the "Administrator Groups" on the local system.
2. Go to Control panel, Add/Remove Programs, and remove ImageScope (Uninstall).
3. Go to C:\ProgramFiles\Scanscope folder and delete the "Common" folder.
4. Go to Start \ Run \ regedit <enter> go to HKEY_CURRENT_USER\Software\VB and VBA Program Settings, and delete the ImageScope key.
5. After deleting the key, you must reboot the computer.
6. Follow installation instructions above to reinstall ImageScope.

****Alerts**** Please contact your IT administrator for assistance before removing and reinstalling ImageScope.