

# SFAP

# Staff and Faculty Assistance Program



# Confidential And No Cost

We know that confidentiality and costs are important to you.

That's why we offer CONFIDENTIAL assistance to employees and their families. And, your personal information is not disclosed to anyone unless you provide written consent or as required by law.

In addition, Perspectives SFAP services are provided at NO COST to you. Your employer provides Perspectives SFAP as a benefit because they value you. If we refer you to an outside resource for additional support, we'll advise you about potential costs and whether they may be covered by your insurance.

# Additional Services Just For You!

Your employer has selected enhanced services for you and your family as a part of your Perspectives SFAP benefit.

#### LEGAL AND FINANCIAL HELP

At some point in life, we all find ourselves in need of legal or financial advice. Whether we're planning for retirement or college, or facing a divorce or potential legal battle, it's often hard to know where to start.

Perspectives Legal/Financial Enhanced provides you with phone access to specialists who can help you understand your options and point you in the right direction for the help you need. If you do require an attorney, you will be given a referral to our network that includes a FREE 30 minute consultation and 25% reduction in attorney fees.

#### WORKLIFE ENHANCED

In addition to WorkLife Online, you have access to the relocation center and FREE phone consultations with specialists who assist families with child and elder care issues, as well as convenience services. Our national network of pre screened child and eldercare providers offer a time saving service for you and the people you care about.

Just call 800.456.6327 or login to www.perspectivesltd.com with your user name and password to learn more or get started.



## We Help With Issues That Impact Life

We can help you resolve stressful personal and family issues, or direct you to legal, financial or child care resources when you need them most.

#### COMMON ISSUES WE HELP PEOPLE WITH EVERYDAY INCLUDE:

- + Alcohol and Drug Abuse
- + Attention Deficit Disorder (ADD)
- + Domestic Violence
- + Eating Disorders
- + Effective Communication
- + Attention Deficit Hyperactivity Disorder (ADHD)
- + Addictions
- + Adoption
- + Anger Issues
- + Anxiety
- + Budgeting
- + Child Care Resources
- + College Planning
- + Communications Issues
- + Coping with Change
- + Depression
- + Divorce

- + Elder Care Resources
- + Emotional Issues
- + Family Issues
- + Financial Resources
- + Grief
- + Legal Resources
- + Leisure Travel Time
- + Marital and Couples Counseling
- + Mental Health
- + Parenting
- + Pet Care Resources
- + Post Traumatic Stress Disorder
- + Relationship Issues
- + Stress

## We're Available When You Need Us

Perspectives SFAP is available 24/7 and can be accessed three ways:

#### OVER THE PHONE

Masters and Doctorate level EAP counselors are available 24/7 to answer your questions, provide counseling or assist you with useful appropriate resources. Call 800.456.6327 anytime!

#### IN PERSON

Counselors will listen to your concerns, assess the situation and help you develop an action plan best suited to your needs. When appropriate, this plan may include further in-person sessions with Perspectives or a referral to another qualified professional. Call 800.456.6327, 8 a.m.-6 p.m. weekdays to schedule an appointment.

#### ONLINE

Have you ever spent hours "Googling" for good information about parenting, diet, relationships or hundreds of other issues that impact your life? We do our homework so you don't have to!

Perspectives Online is a special website for everyone with Perspectives SFAP. It provides information, resources and tools for a vast number of issues, ranging from parenting and child care to health and wellness, career development, workplace training and more. Just visit www.perspectivesltd.com and log in with your username and password!

# FREE Help. Who Doesn't Like That?

We want you to think of Perspectives as the "Everyday Assistance People." Our staff and faculty program (SFAP) provides support, counseling and resources for life issues that can take a toll on your emotional wellbeing or take time away from the things you value most, like work and family. Our services are confidential, no cost to you and available when you need them!

