UCHP Ingalls EPO
Plan Administration
Updates

April | 2023

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UCHP Plan Administration

• **Group Number:** 181136

• **Plan Administration Change:** Aetna referrals no longer required within UCHP network effective 4/1/23

• **PBM Change:** new PBM effective 7/1/23 will be Express Scripts (ESI)

• **Provider Reimbursement** – Fee For Service (both PCP and specialist)

• **Eligibility** – Aetna

• **Claim Submission:**
  Aetna
  P.O. Box 981106
  El Paso, TX 79998-1106

*Or electronically (more details at [www.aetna.com](http://www.aetna.com]*)
# 2023 UCHP Ingalls EPO Medical Benefit Overview

(plan changes in red)

<table>
<thead>
<tr>
<th></th>
<th>University of Chicago Health Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Deductible</strong></td>
<td>$0/$0</td>
</tr>
<tr>
<td><strong>Member Coinsurance</strong></td>
<td>5%</td>
</tr>
<tr>
<td><strong>Annual out-of-pocket maximum</strong></td>
<td>$2,500 Individual $5,000 Family</td>
</tr>
<tr>
<td><strong>Prescription drugs administered through ESI</strong></td>
<td>Integrated</td>
</tr>
<tr>
<td><strong>Office visit</strong></td>
<td>$20 Copay*</td>
</tr>
<tr>
<td><strong>Specialist office visit</strong></td>
<td>$30 Copay*</td>
</tr>
<tr>
<td><strong>Urgent care</strong></td>
<td>$30 copay</td>
</tr>
<tr>
<td><strong>Emergency room</strong></td>
<td>$175 copay</td>
</tr>
<tr>
<td><strong>Hospital – Inpatient</strong></td>
<td>95%</td>
</tr>
<tr>
<td><strong>Hospital – Outpatient</strong></td>
<td>95%</td>
</tr>
</tbody>
</table>

*Note – copay does not apply for:
- Qualifying immunizations
- Preventive care and screenings for infants, children and adolescents
- Well-woman exams
- Routine cancer screenings
• **PCP Selection** - Members must choose a Primary Care Physician for provision of medical services and all patient care should be coordinated and managed through the PCP.

• **Referrals** - Electronic referrals to Aetna are no longer required by the PCP to direct member care to a UCHP specialist. Specialists will only require a written physical or electronic order from the PCP in EPIC for care within the UCHP network.

• **Pre-Certification List** – The UCHP/Aetna Pre-Certification List provides complete details on those services that require prior-authorization from the plan. All services rendered, regardless of need for pre-certification, must still be considered Covered Services in order to be paid by UCHP.


• **Network Deficiency** - Services not available through the UCHP domestic network creates a provider deficiency. Contact Aetna to initiate a network deficiency request to authorize services to an out of network and identify an Aetna network provider.
UCHP – Provider Tools

• **UCHP Website** – [www.uchp.uchicago.edu](http://www.uchp.uchicago.edu)

**Provider Information Tab**

- Important UCHP Documents
  - Pre-Cert List (follows Aetna pre-cert list)
  - Provider Manual
  - Provider Quick Reference Guide
  - ESI Documents

- Important CVS Documents
  - ESI Performance Drug List
  - ESI Specialty Guideline Management Drug List
  - ESI Prior Authorization and Override Process

**Other Information Available**

- Employer Group Certificates of Coverage/Benefit Summaries
- PCP List
- Pharmacy Tab
- Specialist/Tier One List
UCHP Core Network

- UCMC Main Campus
- UCMC Offsite Locations
- Ingalls Facilities
- UCPG Physicians
- Ingalls Provider Group
- UCHP Contracted (PCP, Specialist, Ancillary)
- **Adventist effective 7/1/23**
- Northshore facilities and Provider Group
- Ancillary Provider Network
Connecting you with Aetna
Aetna Provider Service Line
(888) 632-3862

Aetna’s Website – www.aetna.com

Health Care Professionals
• Clinical Policy Bulletins
• Secure Provider Website

Aetna’s UCHP Custom Doc Find
www.aetna.com/dse/custom/uchp