

# Blue Sky Recycling Programme

Kelsey Stergiou, Steven Como, Archit Parmanand, Brendan McKeogh Cape Town Project Centre: Professors Scott Jiusto and Lorraine Higgins 17/12/2013



#### **Problem Statement**

Blue Sky faces some unique small business problems

- Sustainability of a small business in a developing country.
- Managing public relations in informal Settlements
- Overcoming communication barriers
- Maintaining process efficiency during field work

#### **Creating a Livelihood**

Blue Sky supports over 1500 families across the Greater Cape Town Area by buying in, reselling and repurposing their recyclables



#### **Project Goals**

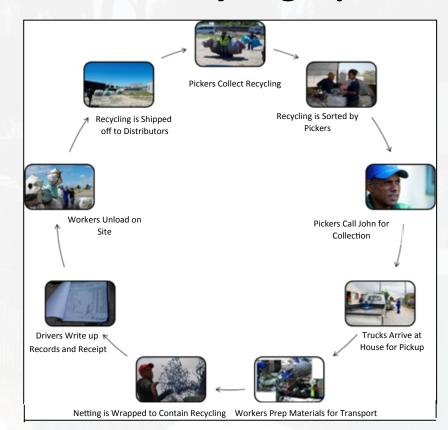
To increase efficiency and sustainability of Blue Sky Recycling by:

- Designing and implementing a mechanical hoist on Blue Sky's trucks
- Developing a phone app to better organize records and facilitate on-site finances
- Rebranding Blue Sky's name with visible logos, flyers, and website updates

#### Acknowledgements

John Mckerry, Gershwin Kohler Community Organisation Resource Centre Sidharth Rupani, Chester Kwak, David Pratt

#### **Methods: Analyzing Operations**



Working with Blue Sky, we were able to assess their process and collaborated to identify opportunities for improvement. Through interviewing team members and direct observation of the pick up procedure we were able to construct a process overview.

#### **Opportunity Statement**

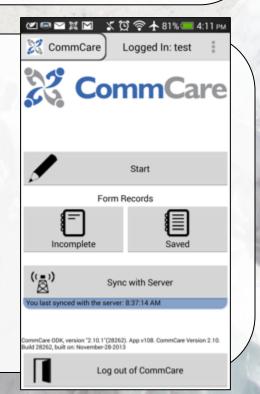
Through the process analysis the team identified multiple opportunities for sustainability improvement:

- Refine pick up efficiency
- Improve working conditions in the yard
- Advance business communication
- Increase organization of infrastructure
- Streamline data entry (CommSell & Spreadsheet)

## CommSell App

This phone application will:

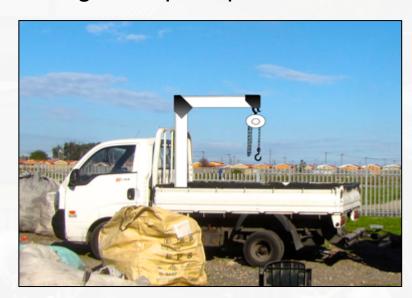
- Make data input less inconvenient
- Remove manual calculation of payout
- Automatically update financial database
- Improve record keeping



### **Hoist Planning**

Hoist Implementation will help to:

- Improve working conditions
- Expand Blue Sky's business
- Create manageable pickup schedules



#### **Establishing Branding**

- A new logo to define Blue Sky's mission
- New marketing materials targeting pickers, private businesses and buy back centres.
- An updated website used for increased business communication



#### Reorganizing Yard Layout

Yard Reorganization will promote better traffic flow and ease of access to containers

