

## Community Interviews

### Introduction

- Break into small teams of 2-3 people (one boy in each)
- Introduce team, and ask their names in turn
- Explain our purpose

“We are students from an American University called Worcester Polytechnic Institute. Every year a group of students come to Cape Town to work on different projects, and this year ten of us have been assigned to work in the Strandfontein area. We want to assist the community and make sure their voice is heard. We want to understand the opportunities present for improvement and take them to the City of Cape Town. We cannot make any promises, since we don't make decisions. However, we are here to assist the community in the best way possible.” - Vero

### Opening up- Family

- Share photographs and introduce your family.
- Do you live with your family?
- How many people live in your household?
- Do other family members live elsewhere in the community?

### Stability- Housing

- Compliment housing if opportunity arises/ ask where they live and if you can see
- How long have you lived in the current settlement?
- Have you always lived in this home or on this property?
- How do you like it?
- What services are available in your home?
  - Toilets/ Electricity/
- How would you like to upgrade your home?
- How has it changed over the years?

### Stability- Community

- How has the community changed over the years?
  - Socially and Infrastructural
- How do you feel about those changes?
- Does the public infrastructure work?
  - Toilets/ Water Taps/ Lights
- Where do you see opportunities for continued growth?
- Is this the first informal settlement you've lived in?
- If you've been relocated, how many times and how did it make you feel?

### Safety/ Security

- Do you feel safe in this community?
- Has anyone been hurt recently?
  - Snakes/ Road Traffic/ Ganagsters
    - How long ago? How bad was it? How did you react?

- Has anything been stolen/ broken recently?
  - Gangsters/ Outsiders/ Inner community Burglaries
    - How long ago? How did you react?
- Have children been hurt recently?
  - Lack of playground/ fence
    - How long ago? What happened? Why? How did you react?
- How would you like to increase safety?
  - Electricity/ Public Lighting?
- What are your highest safety priorities?
- In case of security emergency, how do you react?
  - Community watch? Call the Police? Risk Management Policies?

### Society

- Do you feel the government provides substantial service to you?
  - Safety/ Security/ Stability/ Socially
- Do you believe the government is providing substantial housing for you?
  - Why or why not?
- Do you have a government grant?
  - For children/ elderly/ disabled
- Who are the leaders in the community?
- What is the meeting format?
- How does the government communicate with your community?

### Relocation & Upgrading

- What have you heard about the upgrading process of the Strandfontein informal settlements?
- What is your opinion about the relocation and upgrading process?
- Have you been previously relocated and can you explain more about the experience?
- Would you like to be relocated again?
- Would you like to become more involved in the development of this community?